

**WEDNESDAY 26 AUGUST 2020: METROS MAINTAIN SERVICES DESPITE INTENSE FINANCIAL PRESSURE, BUT COMMUNITY NEEDS GROW.**

Asivikelane has reported many persistent service delivery problems in informal settlements – some of which have yet not been addressed. Over the last month Metros have at least managed to maintain existing level of services – despite being under intense financial pressure. This month we also asked residents whether anyone in their household has lost their jobs in the last 4 months. Sadly, but unsurprisingly, many were already unemployed even before the lockdown started. But on top of pre-existing unemployment, over 40% of households have lost paid employment since then. This means that informal settlement residents are even more dependent on government services than before.

**IN YOUR INFORMAL SETTLEMENT OVER THE LAST 7 DAYS...**

**...WAS THERE ENOUGH WATER FOR ALL RESIDENTS?**

- BUFFALO CITY
- CAPE TOWN
- EKURHULENI
- ETHEKWINI
- JOHANNESBURG
- NELSON MANDELA BAY
- TSHWANE

**...WERE THE TOILETS CLEANED/ DRAINED?**

- BUFFALO CITY
- CAPE TOWN
- EKURHULENI
- ETHEKWINI
- JOHANNESBURG
- NELSON MANDELA BAY
- TSHWANE

**...WAS THE WASTE COLLECTED?**

- BUFFALO CITY
- CAPE TOWN
- EKURHULENI
- ETHEKWINI
- JOHANNESBURG
- NELSON MANDELA BAY
- TSHWANE

**RED:** 60% or fewer respondents said yes  
**DARK ORANGE:** Between 60% and 75% of respondents said yes  
**LIGHT ORANGE:** Between 75% and 90% of respondents said yes  
**GREEN:** 90% or more respondents said yes

**40%** OF HOUSEHOLDS IN METROS LOST PAID EMPLOYMENT IN THE LAST FOUR MONTHS  
**57%** OF HOUSEHOLDS OUTSIDE METROS LOST PAID EMPLOYMENT IN THE LAST FOUR MONTHS  
 Of the individuals who said that they lost their jobs, 57% were women.

**HOTSPOTS**

- eThekwini and Buffalo City are performing worse than previously on water provision. Key challenges include water outages, insufficient numbers of taps, water trucks not delivering water and some settlements not having access to water at all.
- After a few months of consistent delivery, Buffalo City seems to be performing worse than before on all three services.
- Damaged and blocked toilets remain a problem in eThekwini, Cape Town and Buffalo City.
- Some settlements in eThekwini, Cape Town, Buffalo City, Johannesburg, Tshwane and Nelson Mandela Bay still report that they have no access to toilets.

**GOOD NEWS**

- The refuse removal traffic light in eThekwini is green for the first time!
- Refuse removal in Johannesburg also improved significantly. One resident remarked, "They are on track thanks."
- After 2 weeks without water, residents in Mountain View Matjotjombeni reported that Joburg Water filled up their Jojo tanks.

616 residents from 200 settlements responded over the last week. Detailed results and comments from residents themselves are available at: [www.internationalbudget.org/covid-monitoring/](http://www.internationalbudget.org/covid-monitoring/)