

# Community engagement with Knysna municipality begins to yield progress

OVER THE LAST FEW MONTHS, ASIVIKELANE has initiated a series of engagements with Knysna municipality about basic services. This has been fruitful but not always easy – the municipality has had 5 acting municipal managers in 5 months, which has presented a challenge. But there are signs that our **consistent engagement is yielding progress**. Since the start of the campaign, water and sanitation access has improved noticeably with residents in 8 settlements reporting substantial improvements.

While many service delivery problems still remain, residents are encouraged by these improvements. As a result, participation in Asivikelane Knysna has more than doubled since April, with 40 informal settlements participating this month.

**GOOD NEWS**

- In Karatara, 22 new chemical toilets were provided since the start of **June 2022**
- In Onderste Gaatjie, Lankgewag and Pine valley **electricity was provided to 39 households**
- In Busy Corner, a **tap was installed**
- In Greenfields, **toilets were drained** and toilet paper rolls was provided
- Residents in Corona Valley received a **chemical toilet**
- In Bongani Valley, the municipality **cut the grass and cleaned** the whole area

**HOT SPOTS**

- Residents from Dam se Bos, Welysnsdorp and Barrington have **no water**
- Residents from Nkandla Greenfield Extension, Rhobololo, Corona Valley and Sakhumzamo **do not have enough water**
- Residents from New Rest, Love Corner, Bongani Valley and in Makhaphela have indicated that they **do not have any toilets**
- Only 62% of residents say their waste was collected in the last 7 days



Municipality engaging with residents (clockwise from top left): Cllr Hilton Stroebel in Rheneendal; Waste Superintendent for Greater Knysna, Mr. Witbooi and his team; Cllr Cleone Vanston in Karatara; Mayor and Cllr Levael Davis in Smutsville.

