

KNYSNA Safe access to clean water should not be hard to deliver



Knysna Newrest Witlokasie residents urged the municipality to fix taps (above left) and some new taps have been installed (above right)

The majority of Knysna informal settlement residents (83%) say they had enough water in the last seven days. But, accessing this water is not easy. Most residents rely on communal taps and **68% say they collect water more than once per day**. In some places, like Lokasie, Oukamp, Honey Valley, Sokker Valley and Blade Square, each trip takes longer than 20 minutes.

Several residents told us that they get water from neighbouring houses instead of the communal taps because 'it's difficult to get water', 'taps are very far from homes' and 'we don't have enough taps'.

One fifth of residents say that the water pressure in their settlement is too low and 36% report leaking and damaged taps. This is an added burden because it results in slower water flow, higher water waste and even longer queues.

Knysna municipality can work more closely with communities to monitor water access and quality. **The municipality is asked to:**

- Increase the number of taps and locate them closer to homes
- Repair taps more quickly
- Test water pressure and quality regularly
- Allocate sufficient operating budget allocations for repairs and maintenance



Clean running water should be available and easily accessible to all

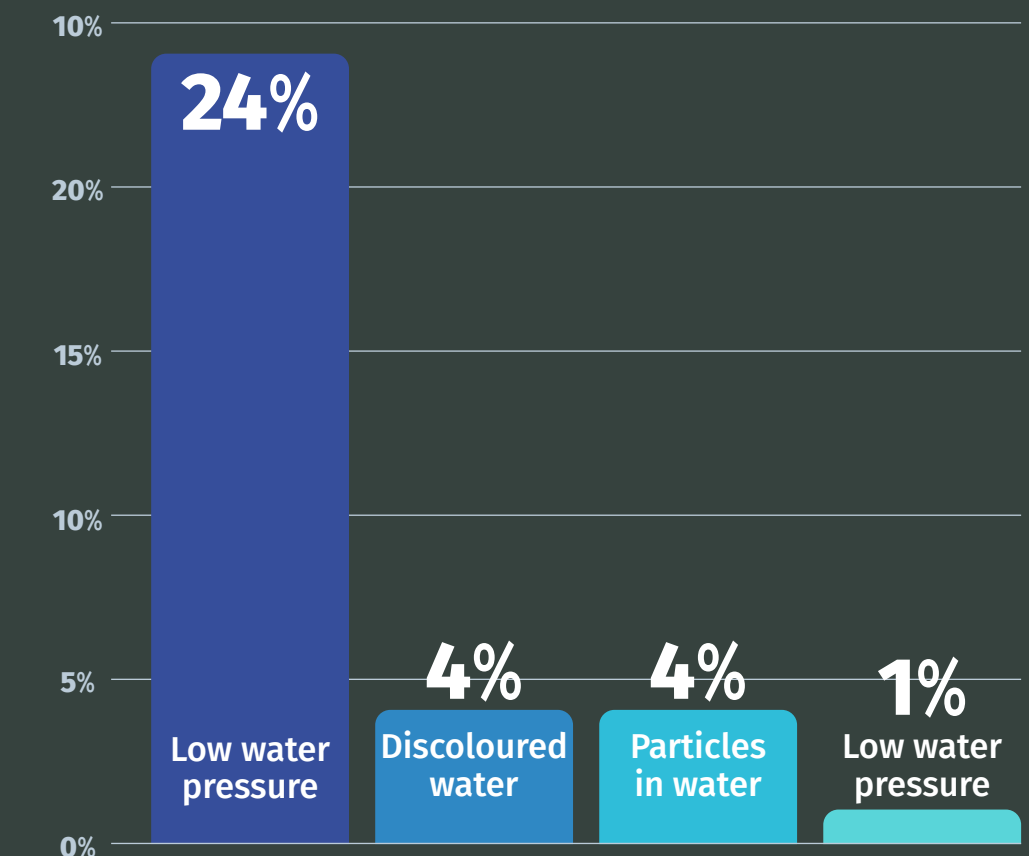
GOOD NEWS

- In **Lankgewag**, all residents said they have enough water in the last 7 days
- In **Bergvallei, Blade Square** and **Lankgewag** residents' comments reflect general satisfaction with the quality of water

HOT SPOTS

- 8% of residents have no access to water. Specific settlements that report having to walk long distances to access water are **Welsynsdorp, Sakhumzamo** and **Bloemfontein**
- In **Sokker Valley**, it was reported that 'at times, water turns brown for several hours', making it unsafe to drink

In the last 7 days in KNYSNA: WATER QUALITY issues raised by residents



How do residents mainly ACCESS water?

