

# Thank you for another year of impact at clinics!



**ASIVIKELANE**  
HEALTH



## THANK YOU!

As we near the end of 2023, we sincerely thank all residents, fieldworkers, partners, donors, team members, clinic staff and government officials who have supported Asivikelane Health! Services at 45 Eastern Cape clinics have improved, thanks to your unwavering commitment and will.

We especially appreciate all the Asivikelane Health residents and fieldworkers. Through your consistent engagement, you have paved the way for new and effective communication channels between residents and clinic staff. You have also enabled greater accountability by working with clinic staff and government to address challenges at public clinics.

Thank you, and here's hoping that 2024 brings greater impact and more inclusive health services!

**85% OF RESIDENTS SAID ASIVIKELANE HEALTH POSITIVELY IMPACTED THEIR COMMUNITY IN 2023!**

The biggest improvements that residents observed:



**SHORTER  
WAITING TIMES**



**CLINICS NOW  
OPEN ON TIME**



**NURSES TREAT  
PATIENTS  
BETTER**



**YOUTH HEALTH  
SERVICES HAVE  
IMPROVED**



**INCREASED HEALTH  
EDUCATION  
SERVICES**



**Improvement in waiting times at clinics since the launch of Asivikelane Health:**

% of residents assisted within 2 hours or less:

- Baseline Results: 2021–2022
- Latest Results: October 2023

**BUFFALO CITY METRO**



**OR TAMBO DISTRICT**



**NELSON MANDELA BAY METRO**

