This is what 60 informal settlements in Knysna say the municipality should change in its 2023/24 budget:

<table>
<thead>
<tr>
<th>WATER</th>
<th>SANITATION</th>
<th>REFUSE REMOVAL</th>
<th>REPAIRS &amp; MAINTENANCE</th>
</tr>
</thead>
<tbody>
<tr>
<td>The draft budget shows that R250,000 has been allocated for standpipes in 2023/24. This is a 67% increase compared to last year.</td>
<td>The draft budget does not provide a funding allocation for sanitation in informal settlements.</td>
<td>The draft budget does not provide a funding allocation for refuse removal in informal settlements.</td>
<td>The municipality did not publish the draft operating budget for 2023/24.</td>
</tr>
<tr>
<td>The municipality does not say which settlements will receive the standpipes nor how many will be installed.</td>
<td>No targets have been set for sanitation in informal settlements.</td>
<td>No targets have been set for refuse removal in informal settlements.</td>
<td>Last year’s operating budget did not show allocations for repairs and maintenance to informal settlement toilets, solid waste, and standpipes.</td>
</tr>
</tbody>
</table>

What does Knysna HAVE in its DRAFT budget?

- The draft budget shows that R250,000 has been allocated for standpipes in 2023/24. This is a 67% increase compared to last year.
- The municipality does not say which settlements will receive the standpipes nor how many will be installed.

What do residents WANT in the FINAL budget?

- **93% asked for more money for WATER to:**
  - Provide more communal water (87%).
  - Provide more taps in settlements where there are none (80%).
  - Ensure that water delivery via trucks is consistent (79%).
  - Provide more taps, closer to where they live (36%).
  - Provide more taps, near toilets (27%).

- **93% asked for more money for SANITATION to:**
  - Provide toilets in settlements where there are none (77%).
  - Improve drainage of chemical toilets (64%).
  - Ensure regular cleaning (47%).
  - Replace chemical toilets and VIP’s with flush toilets (43%).
  - Replace broken toilets (33%).

- **93% asked for more money for REFUSE REMOVAL to:**
  - Provide a weekly waste removal service in settlements where there is none (82%).
  - Ensure that the waste collection service is regular (58%).
  - Regularly clear and clean dumping sites (50%).
  - Provide refuse bins and skips because there are none (49%).
  - Provide refuse bags to all (18%).

- **95% asked for more money for REPAIRS & MAINTENANCE to:**
  - Improve water pressure (43%).
  - Repair broken/leaking pipes (28%).
  - Repair broken taps (20%).
  - Fix broken/blocked toilets (18%).

### 440 residents from these 60 informal settlements in Knysna participated in this submission: