As Knysna Municipality enters the final stages of drafting its 2023/24 budget, Asivikelane participants ask that the following issues be considered:

**Allocate budget to all informal settlements for water, sanitation, and a clean living environment.**

There are six settlements where all residents report insufficient access to water. 30% of residents do not have access to clean toilets and 17% do not receive weekly waste collection.

**Allocate funding and capacity for maintenance and repair of taps and toilets.**

Regular maintenance and repair of existing infrastructure is not only cheaper than installing new services, but it also increases its lifespan. On average, Knysna takes up to a week to fix broken services, and 12% of residents say that repairs are never made.

**Set delivery targets, talk to residents and focus on women’s voices.**

Knysna’s most recent Service Delivery Budget Implementation Plan (2022/23) does not contain specific delivery targets for toilets and taps in informal settlements. Targets inform the way services are delivered and Knysna should develop need-based targets with residents’ input. Delivery goals should focus on the needs of women and girls, as they are most at risk when services are insufficient and unsafe to access.

**In the last seven days in Knysna:**

- **DID YOU HAVE ENOUGH WATER?**
  - 85% of residents said yes.

- **DID THE MUNICIPALITY CLEAN THE COMMUNAL TOILETS?**
  - 44% of residents responded.

- **WAS THE WASTE COLLECTED?**
  - 80% of residents said yes.

On average, Knysna takes up to a week to fix broken services, and 12% of residents say that repairs are never made.