



# PROMOTING FEMALE-FRIENDLY WATER AND SANITATION IN INFORMAL SETTLEMENTS



**ASIVIKELANE**  
LET'S PROTECT ONE ANOTHER

## FEMALES FIND COMMUNAL SANITATION UNSAFE AND UNHYGIENIC

- Communal toilets offer no privacy.
- Most toilets are poorly located in isolated areas.
- There are no locks on doors and no lights inside.
- Women and girls feel unsafe using toilets at night.
- Toilets are unhygienic and not kept clean.
- Females get infections because of dirty toilets, resulting in frequent clinic visits.
- Women accompany children, elderly and disabled persons increasing their exposure to risk.

## THE WATER BURDEN USUALLY FALLS ON FEMALES

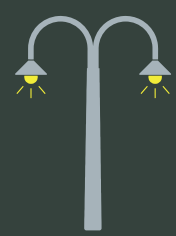
- Women and girls are mainly responsible for collecting water.
- They fetch water several times a day for cooking, cleaning and bathing.
- They walk to water points and sometimes wait in long queues.
- If there are no taps or water trucks, women usually walk to find water elsewhere.
- Taps located in isolated areas are unsafe.

# HOW TO MAKE COMMUNAL SERVICES SAFER AND FEMALE-FRIENDLY

TALK TO RESIDENTS AND PRIORITISE FEMALE VOICES



INSTALL ENOUGH SERVICES TO MEET EVERYONE'S NEEDS



PROVIDE MORE PUBLIC LIGHTING

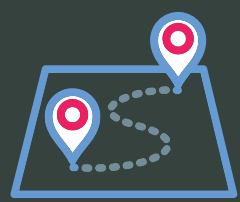


BRING SERVICES CLOSER TO WHERE PEOPLE LIVE

SEPARATE TOILETS FOR MALES AND FEMALES



PUT LOCKS ON TOILET DOORS AND LIGHTING INSIDE



LET WOMEN DECIDE ON THE SAFEST LOCATION FOR SERVICES



CLEAN TOILETS MORE FREQUENTLY

# PRIORITISING WOMEN IN THE PROCUREMENT OF SERVICES TO INFORMAL SETTLEMENTS

## PHASES OF PUBLIC PROCUREMENT

### PHASE 1

#### PROCUREMENT PLANNING

Municipality decides there's a NEED for services and that it must procure a SERVICE PROVIDER/ CONTRACTOR (e.g., to install toilets).



## HOW MUNICIPALITIES CAN BE MORE INCLUSIVE

#### ASK WOMEN WHAT THEY NEED

Conduct a needs assessment with residents and ask WOMEN WHAT THEY NEED to be SAFE e.g. what type of services, how much and where.

### PHASE 2

#### TENDER/BID SPECIFICATIONS

Municipality writes tender specifications which says exactly WHAT SERVICE should be provided, HOW, WHERE and by WHEN.



#### WRITE SPECS USING RESIDENT INPUT

Use resident inputs to write bid specifications for SAFE and HEALTHY SERVICES e.g., toilets must have locks on doors and proper lighting.

### PHASE 3

#### COMPANIES INVITED TO BID

Municipality ADVERTISES the tender/bid e.g., via newspaper and radio. They might have a pre-bid meeting for companies to ask questions.



#### BE MORE TRANSPARENT

All bid documents must be available at government offices and on its WEBSITE so everyone can ACCESS it and ask questions.

### PHASE 4

#### SUBMITTING AND OPENING OF BIDS

Companies submit bids showing HOW they will provide the services and the COST. Municipality OPENS ALL BIDS in public on closing date.



#### BIDDERS MUST KNOW THE CONTEXT

Municipalities should ask companies that bid to show that they understand INFORMAL SETTLEMENTS and BASIC SERVICES.

### PHASE 5

#### EVALUATE AND ADJUDICATE BIDS

Bids are EVALUATED by committees, looking at price, quality, technical capacity and BEE. The committees might interview shortlisted bidders.



#### INCLUDE WOMEN ON COMMITTEES

Women must be fairly REPRESENTED on bid evaluation and adjudication committees to promote inclusion in municipal procurement.

### PHASE 6

#### SELECT COMPANY AND AWARD BID

The company that best meets all the criteria is chosen. Municipality does background and tax checks and then AWARDS the contract.



#### PUBLISH CONTRACT AWARD INFO

Municipalities should let the public know who the contract was awarded to and why. This promotes ACCOUNTABILITY and TRANSPARENCY.

### PHASE 7

#### CONTRACT IMPLEMENTATION

Once the company is contracted, municipality must MONITOR them to ensure that services are delivered as per the CONTRACT.



#### MONITOR WITH COMMUNITIES

WORK WITH residents to MONITOR contractors e.g., municipality must publish service delivery schedules so residents know what to expect.



For more information please contact:  
[www.asivikelane.org](http://www.asivikelane.org) | [info@asivikelane.org](mailto:info@asivikelane.org)

