Asivikelane continues to make a strong contribution to basic services in informal settlements across South Africa. The table below shows the number of service delivery impacts that Asivikelane contributed to. We estimate that there are around 1,500 residents per informal settlement. **We therefore calculate that we have impacted 3,226,500 residents since the start of Asivikelane in March 2020.**

### ASIVIKELANE SERVICE DELIVERY IMPACTS SINCE 2020

<table>
<thead>
<tr>
<th></th>
<th>2020</th>
<th>2021</th>
<th>2022</th>
<th>TOTAL</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Instances of impacts</strong></td>
<td>140</td>
<td>210,000</td>
<td>322</td>
<td>483,000</td>
</tr>
<tr>
<td><strong>Residents impacted</strong></td>
<td>544,500</td>
<td>816,000</td>
<td>544</td>
<td>1,689</td>
</tr>
</tbody>
</table>

Asivikelane is a coalition of partners across South Africa: 1to1 Agency of Engagement, Abahlali baseMjondolo, Afesis-corplan, Batshabela Unemployed Movement, Common Cause, Dennis Goldberg House of Hope, Development Action Group, Luthando OVC Care Centre, Planact, Positive Action Campaign, South African Slum Dwellers International Alliance, St James Apostolic Faith Mission and Tshwane Leadership Foundation.

![Service delivery IMPROVEMENTS](image-url)
WATER: Buffalo City
Mdantsane, Sisulu: Fixing of taps
Mdantsane, Winnie Park: Fixing of taps
Nompumelelo: New taps installed
Braelyn Ext 10, Nhanda: New taps were provided
Mdantsane, Winnie: Repairs to taps and toilets and the community were provided with waste bags
East Bank, Hlalani: Repairs to taps; three doors and toilets were fixed
Mdantsane, Winnie Park: Taps were fixed
Mdantsane, Mahlangeni: Taps and toilets were fixed
Duncan Village: Taps were added
Duncan Village, Bhomele: Taps were fixed
Duncan Village, C Section: Taps were fixed
Duncan Village, Jwavy: Taps were fixed
Duncan Village, Mahlangeni: Taps were fixed
Duncan Village, Holomisa: Taps were fixed but are now closed again
Beacon Bay: Water pipes were fixed
Nompumelelo: Water tanks were delivered
Duncan Village: Water tanks were delivered
Beacon Bay: Water tanks were provided
Mdantsane: Water was provided in water trucks
Santo: Water was provided in water trucks
Scenery Park, John Dube: BCM Burnt taps
Beacon Bay: Water pipes were fixed
Beacon Bay: Damaged water pipes were fixed
Braelyn Ext 10: Water improved
Braelyn Ext 10: Taps were fixed
Braelyn Ext 10: Water improved
Mdantsane, Sisulu: Broken taps were replaced with new ones
Chichwe Farm: Taps are being constructed
Duncan Village, Bhomele: Received new taps
Duncan Village, C Section (1): Received new taps
Duncan Village, Holomisa: Received new taps
Duncan Village: Received new taps
East Bank, Nhanini: Taps fixed
Scenery Park, Corona: Leaks were fixed
Mzamomhle: New tap installed
Braelyn Ext 10, Nhanda: Leaks were fixed
East Bank, Muvhanga: New taps installed
East Bank: Taps are working properly even know we have stable tanks for water loss
East Bank, Nhanini: Taps are working properly even know we stable tanks for water loss
Nompumelelo: Taps were fixed
Mdantsane, Marikana: Taps were fixed

Chicken Farm: 10 new toilets are being built
Duncan Village, Bhomele: They changed the taps
Duncan Village, Jwavy: They changed the taps
Duncan Village, Khayelitsha: They changed the taps
Duncan Village, Magwawuse: They changed the taps
Duncan Village, Mandeni Street: They changed the taps
Duncan Village, Moscow: They changed the taps
Mdantsane, Sonwabile: They fixed taps that were not working
Mdantsane, Winnie Park: They fixed taps that were not working

WATER: eThekwini
Etwatwa-Steve Biko (ward 65) said communal taps were installed in their settlement and broken pipes are being fixed
Somalia Park: They have installed new taps in the Jolo tanks and communal taps
Esiphemweni: They install tap in each yard
Holomisa, Hlahane: They were provided with water
Tsahane Railway Ext 21: Tsakane Railway Ext 21: Water repairs were conducted
Thinozono, Ext 4: Water is very clean
Esiphemweni: Water tanks have been providing water
Winnie Mandela: Water repairs were conducted
Sobuhle: A community vegetable garden is flourishing after Asivikelane campaigned for a tap to be installed by the municipality. The mayor of Ekurhuleni responded to the calls for informal settlement services. The community of Robert Sobukwe now have a community garden.

WATER: Cape Town
Khayelitsha, BV Section: Broken taps were replaced with new ones
Khayelitsha, L2 Section: Our taps were not working well but now some of them are working
Khayelitsha, Site B UT Gardens: Installed two taps
BV Section: Repair of leaking taps
Khayelitsha, XA: Repaired taps
Khayelitsha, Site B UT Gardens: Taps fixed
Philippi East, Manzini: The taps that have been broken they have been fixed
Khayelitsha, MM1 Section: We had few taps here in our community but there are taps that were installed am not sure how many of them
Khayelitsha, BM Section: We have enough water
Khayelitsha, XA: Our taps were not working we only had one tap that was working but municipality came and fixed the taps now are working
Khayelitsha: Taps are now fixed
Khayelitsha, Site B UT Litha Park: Taps were fixed
Khayelitsha, K2 Section: Taps were fixed here at BM section but not enough. It’s better than before
Khayelitsha, BM Section: Taps were installed
Murray settlement: The City of Cape Town installed concrete water channels to stop water from running down on the ground
Khayelitsha, BV Section: The taps that were leaking were fixed municipality came and check them I think it was last week or so
Khayelitsha, T1 Section: We report taps then taps fixed

A resident from France said their communal taps do not have low water pressure anymore
Lindelani Park: More taps were installed
Khayelitsha, Site B, RR Section: The municipality came to do maintenance
Khayelitsha: Taps replaced
Kosovo: Blocked drains caused by flooding were cleared
Ramaphosa: Water available
Thembeni: Two water standpipes were erected
France: There was an improvement in water pressure

WATER: Ekurhuleni
Makahalala: They did fix the leaking taps
Makahalala, Zone 11: They fixed the leaking taps
Steve Biko: 21 communal taps were installed in Steve Biko
Langaville Ward 81: A broken tap was fixed in Langaville Ward 81
Chris Hani: Chris Hani (Ext 2) (ward 68): taps were installed in each yard
Etwatwa, Steve Biko: Communal taps were installed in Etwatwa Steve Biko
Dukathole, Block 5: Dukathole, Block 5: toilets cleaned
Esiphemweni: Toilets cleaned
Duduzo North: In Duduzo North water repairs were conducted
Winnie Mandela: In Winnie Mandela water repairs were conducted
Somalia Park: Repairs were conducted
Etwatwa, Steve Biko: Residents from Etwatwa-Steve Biko (ward 65) said communal taps were installed in their settlement and broken pipes are being fixed
Somalia Park: They have installed new taps in the Jolo tanks and communal taps
Esiphemweni: They install tap in each yard
Holomisa, Hlahane: They were provided with water
Tsahane Railway Ext 21: Tsakane Railway Ext 21: Water repairs were conducted
Thinozono, Ext 4: Water is very clean
Esiphemweni: Water tanks have been providing water
Winnie Mandela: Water repairs were conducted
Sobuhle: A community vegetable garden is flourishing after Asivikelane campaigned for a tap to be installed by the municipality. The mayor of Ekurhuleni responded to the calls for informal settlement services. The community of Robert Sobukwe now have a community garden.

WATER: eThekwini
Harry’s Farm, 61: One water tank was added
Mkhulamboza: Received water tank
Bloodbank: Residents were provided with water
Magwaveni, Creche: The taps now have running water
Magwaveni, H Section: The taps now have running water
Magwaveni, J Section: The taps now have running water
Magwaveni, P Section: The taps now have running water

GOOD NEWS: Buffalo City
New communal taps were installed in Mzamomhle
Residents from Marikana-Section2 (ward 6) said water trucks provided them with enough water. Residents from Mountain View Matjotjombeni also said that water trucks now come to their settlement more frequently. Residents from Tjovitjo (ward 6) said water trucks provided them with enough water.

Residents from Tshepisong Emandini said that they have regular access to water since the installation of new taps.

Waterworks, Section B (1): The water trucks have been regularly coming, there’s no shortage of water anymore.

Tjovitjo, Phase 1: There is great improvement in terms of water, residents now get water daily after they only got it twice a week.

Ivory Park, Green Section: Waste is being collected.

Ivory Park, Hollywood: Waste is being collected.

Waterworks, Section B (1): Water comes every day.

Waterworks, 10: Water delivery has improved.

Protea South, Zone 7: Water is constantly filled consistently.

Phomlamqashi Unavalley, Block A: Water provision has improved.

Water tanks were filled regularly in Ennerdale.

Water tanks were filled regularly in Mountain View Matjotjombeni.

Water tanks were filled regularly in Marikana Section 2.

Water tanks were filled regularly in Mountain View Matjotjombeni.

Mountain City, Block B: We get water every week.

Mountain City, Block B: We get water twice a day, we are no longer suffering with water.

Mountain City, Block 6: We had a water problem as we are using tanks, there was a shortage of water but it has improved.

Mountain City, Block C: Water provision is consistent in my area.
Deputy Minister’s visit: fully pressured as never before since the taps in the following settlements are people started accessing water as they should. All taps in Mangaung were restored and people went to Freedom Square unlike before.

Mangaung:
- Freedom Square:
  - Lankgewag:
    - A leaking tap was fixed
  - Oukamp, Karatara:
    - A leaking tap was fixed
  - Nkandla:
    - Taps were fixed
    - Piped to stop tap water from leaking
  - Beverly Hills:
    - Water provision improved

WATER: Mangaung

Freedom Square: There are less occasions where we have to deal with dry taps as well unlike before.

All taps in Mangaung were restored and people started accessing water as they should. All taps in the following settlements are fully pressured as never before since the Deputy Minister’s visit.

- Bergman: Leaking pipes were fixed
- Berman: Faulty sewerage drains were repaired
- Freedom Square:
  - Joe Slovo: Water improved
  - Joe Slovo: No shortage of water
  - Peter Swartz: Water was provided after two weeks of dry taps
  - Phase 6: Water was provided after two weeks of dry taps

WATER: Nelson Mandela Bay

Lawu Phase 6, Kwalanga: No dry taps
Lawu: Tap was fixed
Kirha: Access to taps improved
Longland: Access to taps improved
Moegjesukhel: Access to taps improved
Area 11, Gungulza: A leaking tap was fixed by residents who bought a new tap and pipes themselves
Concrete slabs were built for water tanks in Area 11 Gungulza
EPWP workers have been employed to train the community in Area 11 Gungulza on water use
Joe Slovo Extension: More taps were added
KGS: A team was selected to be responsible for all service delivery issues e.g., leaking taps and scarce toilets. They will be repaired soon using local plumbers
Khayamandi Extension: Communal taps
Kirha: Water leaks repaired
Longland: Taps installed
More taps were added in Nkandla
New Town: More taps were installed
New Rest: New taps were added

Mahlabathini: New taps
Nhanda: Taps fixed
Lawu Phase 6, Kwalanga: Residents were provided with new own taps
NU29 Motherwell: Taps and Toilets were serviced
Afghanistan: Taps were fixed
Bayiland: Taps were fixed
KGS (Kwa, Qabi and Sonto): Taps were fixed
Lawu: Taps were fixed
Mahlabathini: Taps were repaired
McCorthy: There’s enough taps
Joe Slovo Ext: They fixed the taps
Lawu Phase 6, Kwalanga: They have enough water
NU29 in Motherwell: They hired a plumber to repair taps. One tap was stolen, initially three new taps were installed in NU29 Motherwell
KGS: Water leaks were fixed
KGS: Water leaks were fixed
Water provision improved
Westville: Westville: residents said that they had enough taps
Emahlabathini: All taps are working
KGS: Repairs of two taps
Area 11: Repairs of three taps

WATER: Stellenbosch

Langrug, Stellenbosch: Repair

WATER: Tshwane

Mooiplaas, Bloch 3559: At least water trucks are coming everyday
Baghdad: New Service Provider delivers water frequently
Cemetery View, B Section: Truck refill tanks everyday even on Sunday, we are now having enough water at our area
Itereleng: Water delivery consistent
Mooiplaas: Water delivery consistent
Nhanda: Water delivery consistent
Mooiplaas, Bloch 0241: Water delivery has improved
Jeffsville: Water improvement
Mooiplaas, Mimoso: Water service has improved
Itereleng, Bloch C: Water tanks are being filled daily
Itereleng, Bloch A: Water trucks are added to fill water
Itereleng: We always have water in our tanks
Phumulang: New taps installed in each household in section A
Baghdad: Delivery services of water weekly and cleaning and desludging of chemical toilets though more efforts still needed
Itereleng: Water refilled
A resident from Itereleng said that water tanks were refilled
Access to water improved in various sections of Itereleng
Baghdad, Salvokop: Enough water
Cemetery View, Bloch 4, Ward 101: Water trucks deliver water twice a day
Cemetery View, Bloch 4: Enough water
Itereleng: Delivery of water is now every-day even Sundays
Itereleng (ward 61): Water tanks were filled daily
Itereleng, Bloch 6: New water trucks
Itereleng, Bloch L: Water tanks filled
Itereleng: Enough water
Choba: Jojo tanks were cleaned with chemicals before water was poured inside
Itereleng: Leaking tap was fixed
Mooiplaas (ward 70): Residents had sufficient access to water Itereleng: Our improvement is that we get water every time
Phomolong, Mamelodi: Water meters installed
Phomolong: A resident from Cemetery View said that they now have water tanks which are closer to the settlement than their previous water source and that the water truck delivers water frequently
Residents in Itereleng received new water tanks
Baghdad, Salvokop: Taps have been fixed

GOOD NEWS:

148 service delivery impacts reported in July!

37 Water
58 Sanitation
53 Refuse Removal.

WATER: Knysna

Lanngwevo: Repair of a broken standpipe
Beverly Hills: Three water taps were repaired to stop tap water from leaking
Uitsig: Received one standpipe
Nhanda: Taps were fixed
New Rest: Taps were fixed
Outkamp, Karatara: A leaking tap was fixed

GOOOOOD NEWS:

See comments from the residents themselves about improved water services:
SANITATION: Buffalo City
Mdantsane: Cisterns changed
Santa, Zimele: Construction is busy with new toilets
Braelyn Ext 10, Shelters: Fixing drains
Duncan Village, C Section: Fixing toilets
Mdantsane, Sisulu: Fixing toilets
Mdantsane, Winnie Park: Fixing toilets
Braelyn Ext 10, Nkandla: New toilets installed
Masiphumile: New toilets installed
Mzamomhle: New toilets installed
Nompu melo: New toilets installed
Braelyn Ext 10, Nkandla: New toilets were built
Chicken Farm: New toilets were provided
Dayisi, Emerald: New toilets were provided
Dayisi, Embhibhemeni: New toilets were provided
Dayisi, Nkandla Squatter Camp: New toilets were provided
Dayisi, Siphosana: New toilets were provided
Santa: New toilets were provided
Santa, Masi phumle: The metro is busy constructing new toilets
Braelyn Ext 10, Shelters: They are still building foundation for the street vendors on that foundation they are going to put the containers for each person
East Bank, Nkanini: Toilets were cleaned
East Bank, Muvhango: Toilets were cleaned and unblocked
Cambridge Location: Toilets were fixed
Cambridge Village, Bhomela: Toilets were fixed
Duncan Village, C Section: Toilets were fixed
Duncan Village, Holomisa: Toilets were fixed
Duncan Village, Jwayi: Toilets were fixed
Duncan Village, Mahlangeni: Toilets were fixed
Duncan Village, Moscow: Toilets were fixed
Mdantsane, Mahlangeni: Toilets were fixed
Duncan Village, Khayelitsha: Toilets were fixed
Duncan Village, Magqwashu: Toilets were fixed
Duncan Village, Mandlanti Street: Toilets were fixed
Duncan Village, Moscow: They were fixed
Scenery Park, Airport: Fixing and maintenance of toilets
For it is very interesting and exciting to see that the government cares about the well-being of their people
Good Day Colleagues. This is the positive response we have received from respon dents/residents at Chicken Farm (BCM)
Let me take this great opportunity and say thanks a lot to Asivikelane for hearing our cry as I chicken farm for there is a lot of improvement in the side of toilets
More toilets were installed in Chicken Farm
New toilets were built in Beacon Bay
New toilets were built in Braelyn Ext 10
New toilets were provided in Braelyn Ext 10
New toilets were provided in Braelyn Ext 10
East Bank: Repairs to toilets. 4 Taps were fixed in Nkanini
Sewage pipes and sewage stations were repaired in Braelyn Ext 10
Sewage pipes and sewage stations were repaired in Scenery Park
Sewage pipes were fixed in Duncan Village
This is Chicken Farm in Buffalo City, people in this informal settlement have been using the bush to relieve themselves, it is the first time that they have communal toilets. Thanks, Asivikelane.
Toilets were cleaned in Beacon Bay
Toilets were fixed in East Bank
Toilets were repaired in Beacon Bay
Toilets were repaired in Dayisi
Six out of eight new toilets were built in Nompu melo
Nompu melo: Toilets were fixed
Cambridge Location: Toilets were repaired
Duncan Village: Toilets were repaired
Mzamomhle: Toilets were repaired
Dayisi, Moses Mah binda: Toilets were repaired
Cambridge Location: Toilets were repaired
Mdantsane: Toilets were repaired
10 toilets were built in Chicken Farm – this was the first time that residents have had communal toilets
10 toilets were built in Mzamomhle
10 toilets were built in Nkanini
Eight toilets were built in Nompu melo: A leaking sewage station fixed in Scenery Park
A sewage blockage was fixed in Amalinda Forest

MDANTSANE, Somwabile: They fixed toilets that were not working
Mdantsane, Winnie Park: They fixed toilets that were not working
East Bank, Hlalani: Toilets were fixed
Scenery Park, Eskom: Toilets were maintained and doors were fixed
Amalinda Forest: Toilets were repaired
Mzamomhle: Toilets were repaired
Nompu melo: Toilets were repaired
Scenery Park: Toilets were repaired
**Seshlona Philippi East, 35:** New flush toilets

**Phillippi East, Manzini:** The municipality worker’s does clean the toilets

**Khayelitsha, Site B RR Section:** The toilets were broken were fixed

**Shukushukuma:** They clean toilets so far as well as waste collection

**Kosovo:** They fix the toilets that were broken

**Kosovo:** They have enough toilets

**Khayelitsha, Msinwegen:** Toilets cleaned

**Khayelitsha, BM Section:** Treets fixed

**Empolweni (Mkhazo):** More toilets built

**Khayelitsha, Tt Section:** People get employed for cleaning toilets

**BM Section – Khayelitsha:** Repairs of ablation blocks

**UT Gardens – Khayelitsha:** Repairs of toilets

**Khayelitsha, Tt Section:** Taps and toilets were fixed

**Empolweni settlement:** The City of Cape Town was expected to install 140 temporary toilets. The City managed to install all 140 toilets on 01 December 2022

**Seshlona:** The Seshlona settlement has been using the chemical toilets from 2019, through the Asivikelane Campaign they have been advocating for flushing toilets as the chemical toilets are not enough for the whole settlement and they were causing health hazards to the Settlement. On Thursday 25th of August, the settlement got one flush toilet by fixing the blockage of the waste water, they still in process of being installed, the process is set to be done by the 1st week of October. The Seshlona settlement thanked the Asivikelane campaign for the support and tools that they provide.

**Empolweni:** There are 140 toilets built in my area

**Empolweni Settlement:** There is installation of temporary toilets that are being delivered in Empolweni. The City is expected to install 140 temporary toilets

**Imizamo Yethu:** They fix the drain

**Phillippi East:** We were using chemical toilets but now we are using the full flush toilets

**SiyaHLala, C Section:** Addition of chemical toilets

**SiyaHLala, Section D:** Addition of chemical toilets

**SiyaHLala, Section B:** Addition of toilets

**Khayelitsha, Tt Section:** City came to fix our blocked toilets

**Extension 2 Mfuleni:** Drain fixed

**Kosovo:** We have new chemical toilets

**Garden City:** New thrash toilets

**Tsakane:** We have new chemical toilets

**Tsakane Ext 21 (81, Extension 6:** We have new chemical toilets

**Garden City:** We have new chemical toilets

**Siyathuthuka:** New toilets

**Tsakane Ext 21:** Extra new toilets by service provider

**Kuvuki Ext 6:** New chemical toilets by service provider

**Kwololwe:** New chemical toilets by service provider

**Mhlanwa:** New chemical toilets by service provider

**Shoonploa:** New chemical toilets by service provider

**Vlahplas:** New chemical toilets by service provider

**Duduzi North:** Repairs

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**SANITATION: eThekwini**

**Barcelona 2:** 22 ablation blocks are now opened and functional. Ready to be used by the community

**Buffelsdraai, Number 4:** All the services are available

**Gwala’s Farm:** All the services are available

**Stop 8:** Beginning of infrastructure project

**Bhambayi:** Draining of chemical toilets

**Marriandridge:** Draining of chemical toilets

**Zamani Settlement:** Draining of chemical toilets

**Thandannani Parkington:** Khanyisa project is always visible in our settlement repairing and maintaining our facilities

**BUFFELSDRAAI:** Pipe is now maintained

**AA Mlazi:** Repairs to ablation facilities

**Gwala’s Farm:** Repairs to toilets

**Siyathuthuka:** Received chemical toilets

**Parkington:** Repairs and maintenance to facilities

**Siyathuthuka:** The metro provided six chemical toilets

**Bhambayi:** The toilets are cleaned twice a week

**Canelands:** Toilets are operational every day and not closed

**Kwololwe:** Toilets were repaired

**George Hill:** Two community toilets who were blocked and closed are renovated and locked

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**ESPHETHWENI:** They gave each household a chemical toilet

**Toilets were serviced in Langaville Ward 81, Extension 6**

**Tshanne Ext 21:** Extra new toilets by service provider

**Kuvuki Ext 6:** New chemical toilets by service provider

**Kwololwe:** New chemical toilets by service provider

**Mhlanwa:** New chemical toilets by service provider

**Shoonploa:** New chemical toilets by service provider

**Vlahplas:** New chemical toilets by service provider

**Duduzi North:** Repairs
SANITATION

See comments from the residents themselves about improved sanitation services:

**Barcelona 2:** The community had 22 ablution toilets that were blocked and locked as a result of not being maintained. These toilets are now cleaned and unblocked. The toilets are now open and functional. Ready to be used by the community.

**Thandanani Parkington:** Toilets were cleaned and drained properly:

- Drains are unblocked.
- Chemical toilets were installed in the settlement.
- Additional toilets were delivered to the public.

**Supreme:** Draining toilets in time.

- Toilets are drained every week.
- They were reported by residents.
- Residents from Tijovitjo said the draining of chemical toilets improved.
- Residents from Covenant Ward 17 said the draining of chemical toilets improved.
- Residents from Kanana Park Ward 6 said the drainage of chemical toilets improved.
- Residents from Slovo Park Ward 119 said the VIP toilets were drained.
- Residents from Thembelihle said the VIP toilets were drained.
- Residents from Tijovitjo said the drainage of communal toilets improved.
- Residents in the following settlements said their VIP toilets are now being drained regularly:
  - All over: toilets were delivered all over Tshwane.
  - VIP toilets were drained in Denver.
  - VIP toilets were drained in Slovo Park.
  - VIP toilet pipes were installed in Thembelihle.
  - Mafelandawone 1 (A): Draining of Mobile toilets improved.
  - Bathgol: Water pipes were installed.
  - Dark City (ward 19): VIP toilets allocated.
  - Dark City (ward 5 and ward 19): VIP toilets were installed.
  - Ivory Park (ward 60a, K60b, K60c, sofa town) (ward 80): Toilets were drained.
  - Ivory park (ward 80): Sanitation improved.
  - Ivory Park (ward 80): Communal flush toilets are now being cleaned.
  - Jamps (ward 118): Blocked toilet pipes are being unblocked.
  - Lowley Station (ward 8): Toilets were drained.

**Mabola:** Blocked drains were fixed.

**Mountain View:** Additional trucks were provided for the draining of the toilets.

- Chemical toilets were drained and cleaned.

**Phomlamqashi Unavalley:** Toilets were drained and cleaned.

- The community in Tjovitjo received new ones.

- Additional toilets were delivered to the community.

- Toilets are drained properly.

- They were reported by residents.

- Residents from K60a said chemical toilets were drained.

- They were reported by residents.

- Residents from Kanana Park (ward 6) said the drainage of chemical toilets improved.

- Residents from Slovo Park (ward 119) said their VIP toilets were drained.

- Residents from Thembelihle (ward 8) said their VIP toilets were drained.

- Residents from Tijovitjo (ward 6) said the drainage of communal toilets improved.

- Residents in the following settlements said their VIP toilets are now being drained regularly:

- All over: toilets were delivered all over Tshwane.

- VIP toilets were drained in Denver.

- VIP toilets were drained in Slovo Park.

- VIP toilet pipes were installed in Thembelihle.

- Mafelandawone 1 (A): Draining of Mobile toilets improved.

- Bathgol: Water pipes were installed.

- Dark City (ward 19): VIP toilets allocated.

- Dark City (ward 5 and ward 19): VIP toilets were installed.

- Ivory Park (ward 60a, K60b, K60c, sofa town) (ward 80): Toilets were drained.

- Ivory park (ward 80): Sanitation improved.

- Ivory Park (ward 80): Communal flush toilets are now being cleaned.

- Jamps (ward 118): Blocked toilet pipes are being unblocked.

- Lowley Station (ward 8): Toilets were drained.
SANITATION: Knysna

Mahaphela: Chemical toilets cleaned once a week

Welysdorp: Three Toilets

Hornlee (Katanga Valley): Eight Drums

Hornlee informal settlements (Katanga Valley, Agteestraat Valley and Bigia Heights): Six Toilets

Basdorp: Resident received a toilet

Soccer Valley: Toilet moved to a much safer area

Beverly Hills: Toilet papers per household

Outlamp, Karatara: Chemical toilets were provided

Parkview, Rhenenadad: Chemical toilet was provided

Sakhumzamo, Smutsville: Chemical toilet was provided

Soccer Valley, Rheneendal: Chemical toilet was provided

Onderste Gaaitjie: Toilet moved to a much safer area

Sakhumzamo, Smutsville: Toilet was cleaned once a week

Katanga Valley:改善chemical toilets

Welynsdorp: Eight Drums

Hornlee informal settlements (Katanga Valley, Agteestraat Valley and Bigia Heights): Six Toilets

SANITY: See comments from the residents themselves about improved sanitation services:

SANITATION: Tshwane

Nhondle Lake: New toilets

Mooiplaas: Consistent improvement

Nhondle: Consistent improvement

Itereleng: The toilet were drained after reporting it

Princess Park: Two chemical toilets were delivered for the first time after more than 10 years without one

Itereleng: At least I find out that the toilets are very clean

Itereleng: Our improvement is that our toilets are very clean

Itereleng: The draining and cleaning of chemical toilets was improved

Itereleng, Block 24: New chemical toilets

Itereleng: Block C: Toilets were drained twice a week

Itereleng, Block J: Toilets were drained twice a week

Itereleng, Block K23: Toilets were cleaned twice or more a week

Itereleng: New Mobile Toilets (do not know how many were delivered)

Itereleng: Toilet roll distribution has improved

Baghdad: 10 extra toilets were delivered

Baghdad: 16 toilets were delivered

Baghdad: 16 toilets were delivered

Baghdad: 10 extra toilets were delivered

Baghdad: No new chemical toilets were delivered

Baghdad: Enough toilets which are cleaned

Baghdad: 10 new chemical toilets were delivered

SANITY: Mangaung

Freedom Square: The municipality is quick to respond to broken pipes

Phase 6: The was a pipe burst where they are building a school, immediately after it was reported it was fixed

Joe Slovo: We are able to report any service delivery failure for immediate response, especially sewage pipes that keep on busting

SANITATION: Nelson Mandela Bay

McCarthy: Municipality cleans the toilets now

KGS (Kiva, Gqabi and Sonto): 43: Toilets were cleaned

Kwakwala, Lawu: Drains were cleaned

KGS (Normal settlement): Toilets are cleaned

Mahlabathini: Toilets are cleaned

KGS (Kiva, Gqabi and Sonto): Toilets are cleaned

Kwakwala, Lawu: Toilets were cleaned

Nkulunkulala: New toilets were cleaned

Nkandla: New toilets with plastic air spaces

Nkandla: New toilets

Langrug: Repair of broken toilets

Langrug: Toilet doors from J-section wereu blocked

Langrug: 32 toilets were fixed (toilet doors)

SANITATION: Stellenbosch

Langrug: Repair of broken toilets

Langrug: Toilet doors from J-section wereu blocked

Langrug: 32 toilets were fixed (toilet doors)

SANITATION: Tshwane

Nhondle Lake: New toilets

Mooiplaas: Consistent improvement

Nhondle: Consistent improvement

Itereleng: The toilet were drained after reporting it

Princess Park: Two chemical toilets were delivered for the first time after more than 10 years without one

Itereleng: At least I find out that the toilets are very clean

Itereleng: Our improvement is that our toilets are very clean

Itereleng: The draining and cleaning of chemical toilets was improved

Itereleng, Block 24: New chemical toilets

Itereleng, Block C: Toilets were drained twice a week

Itereleng, Block J: Toilets were drained twice a week

Itereleng, Block K23: Toilets were cleaned twice or more a week

Itereleng: New Mobile Toilets (do not know how many were delivered)

Itereleng: Toilet roll distribution has improved

Baghdad: 10 extra toilets were delivered

Baghdad (ward 60): 16 toilets were delivered

Baghdad (ward 80): Toilets were cleaned daily

Baghdad (ward 60 and ward 80): Chemical toilets were delivered

Baghdad (ward 60): Toilets are cleaned often

Baghdad, Salvokop: Enough toilets which are cleaned

Baghdad: 10 new chemical toilets were delivered

Baghdad: Enough toilets which are cleaned

Baghdad: 10 new chemical toilets were delivered

Baghdad: Enough toilets which are cleaned

Baghdad: 10 new chemical toilets were delivered

Baghdad: Enough toilets which are cleaned

SANITY: See comments from the residents themselves about improved sanitation services:

SANITATION: Mangaung

Freedom Square: The municipality is quick to respond to broken pipes

Phase 6: The was a pipe burst where they are building a school, immediately after it was reported it was fixed

Joe Slovo: We are able to report any service delivery failure for immediate response, especially sewage pipes that keep on busting
See comments from the residents themselves about improved water services:

**WASTE REMOVAL: Buffalo City**

**Braelyn Ext 10:** Refuse removal improved  
**Duncan Village:** Refuse removal improved  
**Beacon Bay:** Streets were also cleaned  
**Beacon Bay:** Waste collection improved  
**Cambridge Location:** Waste collection improved  
**Duncan Village:** Waste collection improved  
**Makalakala:** Waste collection improved  
**Mdantsane:** Recievied black refuse bags  
**Cambridge Location:** The municipality sends a bulldozer to clean our dumping site on a monthly basis  
**Amalinda Forest:** Truck collected waste from dumping site  
**East Bank, Hlalani:** Waste was collected  
**East Bank, Nkanini:** Waste was collected  
**Duncan Village, Holomisa:** Waste was collected  
**Duncan Village, Kadale:** Waste was collected  
**Duncan Village, Magawusha:** Waste was collected  
**Duncan Village, Mandeni Street:** Waste was collected  
**Duncan Village, Moscow:** Waste was collected  
**Mdantsane, Winnie Park:** They give us three black plastic bag per shelter  
**Nhondl:** Braelyn Ext 10: Black bags provided  
**Cambridge Location:** Dump sites and streets cleaned  
**Duncan Village, Moscow:** Dumpsites were cleaned  
**Duncan Village (Bhomedla):** Waste removed  
**Duncan Village (C Section):** Refuse bags delivered  
**Duncan Village (Holomisa):** Refuse bags delivered  
**Duncan Village (Moscow):** Improved waste collection  
**Duncan Village, Holomisa:** Dumpsites were cleaned  
**Duncan Village:** Waste was collected  
**East Bank, Hlalani:** Dumpsites cleared  
**East Bank, Muvhangaba:** Dumpsites were cleaned  
**East Bank, Nkanini:** dump sites cleared  
**East Bank:** Dumpsites were cleaned  
**East Bank, Muvhangaba:** Dumpsites cleared  
**East Bank:** Refuse was removed  
**Holomisa:** Residents received black bags  
**Makalakala:** Waste was collected  
**Mzamomhle (H Section):** Improved waste collection  

**Mzamomhle:** Waste was collected  
**Parkside (Archie):** Improved waste collection  
**Mdantsane, Marikana:** Refuse bags were provided  
**Mdantsane, Winnie Park:** Refuse bags were provided  
**Cambridge Location:** Refuse was removed  
**Nompumelelo (ward 15):** There was a clean-up campaign  
**Mdantsane, Sisulu:** Waste was collected  
**Mdantsane, Winnie Park:** Waste was collected  
**Cambridge Location:** Dump site was cleared  
**Scenery Park, John Dube:** BCM clean and plastic bags cleaned  
**Amalinda Forest:** Cleaning streets  
**Amalinda Forest:** Waste collected  

**WASTE REMOVAL: Cape Town**

**Siyahlala:** Collection of Waste  
**Kosovo:** There are people cleaning the area  
**Sheffield Road:** Waste collected  
**Khayelitsha, BM Section:** Waste collection improved  
**Khayelitsha, U Section:** Waste is collected regularly  
**Khayelitsha, V Section:** Waste is collected regularly  
**Khayelitsha, Tt Section:** Waste is collected regularly  
**Khayelitsha, U Section:** Waste is collected regularly now  
**BM Section:** Refuse was removed  
**Bosasa:** The whole settlement was cleaned  
**Imizamo Yethu:** Trucks came to collect refuse  
**Khayelitsha, Site B, RR Section:** Waste was removed  
**Khayelitsha, Taiwn:** Waste removal improved  
**Madiba Square:** Additional waste removal workers  
Refuse was collected in BV Section 
**Khaysiteh:** Waste was collected in LR Section  
**Siyahlala, C Section:** Waste was collected  
**Siyahlala, D Section:** Waste was collected  
**Siyahlala:** Waste now collected in C & D Sections  
**Waste was collected in Garden City**  

**WASTE REMOVAL: Ekurhuleni**

**Holomisa, Hlalane:** Also dustbins are clean  
**Esiphethweni:** Clean the field  
**Esiphethweni:** Municipality now comes in time to pick up dustbins  
**Vumubla:** The dumping site has been cleaned  
**In Vumubla (ward 44):** Dumpsites were cleared  
**Residents from Esiphethweni (ward 14):** said waste collection improved  
**Residents from Vusumzi (ward 90):** said waste collection improved in their settlement  
**Residents from Winnie Mandela – Zone 2 (ward 89):** said waste collection improved  
**Waste collection improved in Tshwane Steve Biko**  
**Waste collection improved in Sontroolp**  
**Waste collection improved in Tshwane Ext 17**  
**Waste collection improved in Winnie Mandela**  
**Waste collection improved in Tshwane Ext 21**  

**“Thanks to Asivikelanle at Tsietsi Phase 5 & 6 illegal dumping sites are being cleaned. We are to a safe and healthy environment now with City of Ekurhuleni.”**

After almost four days without electricity Ward Councillor Bulala helped the community of Kuvuhi. They went to the CCC with some community members and made a follow up on the complaints that had been lodged and the electricity was restored. 

**Duduza North:** Illegal dumping sites were cleaned  
**Esiphethweni (ward 14):** Refuse was collected  
**Esiphethweni (ward 14):** Waste collection improved  
**Esiphethweni:** Waste collected  
**Vlakplaats:** Residents said the grass was cut after they lodged a complaint  
**Overflow:** A dumping site was cleaned  
**Residents from Makhanda:** Residents said they now have access to electricity  
**Makalakala:** The dumping site was cleaned  
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**Mahalala, 52:** The dumping site was cleaned  
**Esithethweni:** The pickup time of waste has improved  
**Ecaleni:** Waste collected  
**Esithethweni:** Waste collected  
**Robert Sobuhwe, Holhane:** Waste collected  
**Vusumzi Tembisa:** Waste collected  
**Esithethweni:** Waste collected  
**Vusumzi Tembisa:** Waste collected  
**Sunrise:** Waste collected by the gate  
**Thinozohane:** Waste collected by the gate  
**Tshwane Ext 4:** Waste was collected  
**Tsahane:** Waste was collected  
**Vusumzi Tembisa:** Waste was collected  
**Mahalala:** The waste was being collected  
**Tsahane Ext 4:** Waste was collected  

**Esiphethweni:** They came and collected last week I just don’t remember the date  
**Mandela, Zone 11 C:** TLB came and cleaned dumpsite  

**Mandela, Zone 11 C:** TLB came and cleaned dumpsite
GOOD NEWS:
eThekwini
The metro organised a clean up campaign in Barcelona 2

WASTE REMOVAL: Johannesburg

Ivy Park, K60a: Pikitup collected waste in time
Ivy Park, K60b: Pikitup collected waste in time
Tjovito, Phase 1: Pikitup collects waste every week
Thembelihle: Recently I see people cleaning the dump site
Protea South, Zone 2: Rubbish is collected everyday
Lawley Station: Rubbish was collected
Ivy Park, Sofakweni: Waste collection, still waiting for electricity
Greater Kliptown, Angolan: Illegally dumped sites are recently cleaned
Eluthuleni: They now take our dustbins
Stlovlo Park: Waste also collected
Mountain City, Block A: Waste collected
Jampas: Waste collected after two weeks not collected
Mafelandawonye 1: Waste collection
Zamipila: Waste is being collected now and then
Jumpers, Region F (ward 118): Some good news from the Jumpers community facilitators, they had a meeting with Pikitup depot officials at region F. The officials with the Community facilitators came up with the solution of providing plastic bags to Jumpers informal settlement as the waste from the skips was not being collected.
Green Section Ivy Park: 11 October 2022 garbage bins were collected and dumpsites cleaned
Lindelani: Dumpsites were cleared
Jampas: New skip delivered
Drieziek Gardens (Mokhotlong): On the 10th October we saw Pikitup waste trucks coming to take our waste which it has been doing every week on Monday morning
Zampilio: Refuse has been collected
Kanana Park, Ext 1: Waste collected
Kanana Park: Waste is being collected

Steve Biho (ward 65): Waste collection improved

Sunrise: Waste collected
Thusong: Waste collected
Tshane: Waste collection improved

Tshane Railway Ext 21: Illegal dumping sites were cleaned

Vusmusi: Waste collected

Waste was collected in Langaville Ward 81, Extension 6
Etwatwa, Ward 6: Nelson Mandela Day #67minutes Cleaning campaign at Thembelihle primary school by the community, members of Community Works Programme and SANCO members

WASTE REMOVAL: Soweto

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Residents from Jamps (ward 118) also said they receive refuse bags.

Residents from the following settlements said that waste collection improved:

- Residents in Mountain City (ward 6) also said they receive refuse bags.
- Residents reported on social media that waste was collected in Robie Ridge, Ivory Park, Region A, Ward 80; Reysuhuma Village (ward 109): Waste was collected.
- Reysuhuma village: Waste collected.
- Siclelo, Ext 4: Dumpsites cleared.
- Slovo Park (ward 119): There was an improvement in waste collection in Slovo Park.
- Tsjepisong, Tsjepisong West: Waste collected.
- Tsjepisong: Waste collected.
- Waste collection improved in Denver (ward 118).
- Waste collection improved in Kanana Park (ward 6).
- Waste collection improved in Mountain City - Block A (ward 6).
- Waste collection improved in Reysuhuma Village (ward 109).
- Waste collection improved in Slovo Park (ward 119).
- Waste collection improved in Waterworts (ward 10).
- Waste collection improved significantly in Denver.
- Waste collection improved significantly in Ivory Park New Hani Park.
- Waste collection improved significantly in Lawley Station.
- Waste collection improved significantly in Mountain City Block A.
- Waste collection improved significantly in Mountain City Block D.
- Waste collection improved significantly in Protea South.
- Waste collection improved significantly in Slovo Park.
- Waste collection improved significantly in Tsjepisong.
- Mofelandaweny 3: Now they collect the refuse.
- Slovo Park: One of the tips in ward 20 Slovo Park informal settlement getting some attention after we reported to Cllr Amanda Mnyute and she promised to send a team to clean it.
- Mokohong: Pick it up came to clean the dumpsite.

**Good News:** Community meet with Pitikup and receive refuse bags, Johannesburg, Jumpers.

- Driezeh, Gardens: Waste collected.
- Driezeh, Mokokotlong: Waste collected.
- Driezeh, Taxi rank: Waste collected.
- Tsjepisong, Tsjepisong West: Waste collected.
- Tsjepisong: Waste collected.
- WASTE REMOVAL: Knysna
  - Smutsville: plastic bags for waste refuse were increased; 20 black bags (with 25 waste bags inside each of these 20 black bags) for each informal settlement in Smutsville.
  - Rhenendel: Waste Removal
    - Mahaphela: Distributed black bags per household.
    - Slangepe: Distributed black bags per household.
  - Kanyamazane: More black bags were distributed.
  - Karatara: More black bags were distributed ed per household.

**GOOD NEWS:** Waste removed.

- Joe Slovo: Refuse removal.

**WASTE REMOVAL:** Mangaung

A gravel road which was full of potholes in Phase 4, was flattened by the municipality.

- Freedom Square: Ongoing waste removal services.
- Phase 3: Waste Collected.
- Phase 7: Waste collection.
- Rocklands: Waste collection.

Waste removal improved in Freedom Square.

- Phase 5, 6, 7 and 10: Cleaning of streets by PEP.
- Phase 9: Cleaning of streets by PEP
  - Botshabelo, Marikana: Illegal dumping site cleared in Botshabelo.
  - Phase 4: Only waste removal.

**WASTE REMOVAL:** Mangaung

A gravel road which was full of potholes in Phase 4, was flattened by the municipality.

- Freedom Square: Ongoing waste removal services.
- Phase 6: Local park was cleaned.
- Phase 6: PEP people contracted by the municipality were busy cleaning our area.
- Freedom Square: Refuse removal and cleaning of streets.

**GOOD NEWS:** Refuse was collected in Ward 17 after two weeks without...
WASTE REMOVAL: See comments from the residents themselves about improved sanitation services:

**Freedom Square:** There are services that were not provided at all like collection of rubbish but we see it happening weekly due to the Campaign. There are less occasions where we have to deal with dry taps as well unlike before.

**Khayelitsha:** Waste was removed after many years without services that electricity was restored in their area.

**Heidedal:** Refuse removal happened after many years without services.

**Joe Slovo:** Waste was removed in a section where we have to deal with dry taps usually illegally dumped because they came to pick up waste in a section where electricity poles and cables were installed.

**Nelson Mandela Bay:**

Area 11, Gugululza: more than 300 refuse bags were distributed to residents.

Chris Hani: refuse removal improved in Area 11, Gugululza: Councillor Malabuda promised that more phases will improve, including phase 2, 3 and 4 as he requested the municipality to make available more bags. Black refuse bags in phase 1 distributed shack by shack or door to door from 26 May 2022. More than 300 refuse bags distributed from 26 May 2022. Eight people have been employed through EPWP (Expanded Public Works Programme) to pick up litter in between shack thus putting the plastic bags beside the tarred main road (R Alexander) to be collected every Friday morning.

Electricity poles and cables were installed in Khayamnandi Extension. Embuqeni: Refuse removal improved EPWP workers were employed to clean Area 11 Gugululza.

**Govan Mbeki Village:** Refuse removal improved.

NU29 Motherwell, Khayelitsha: Waste collected.

Ou Lopand: Waste collected.

Phase 10: Waste collected.

**Rocklands:** Refuse removal improved in Freedom Square where the grass was also cut for President Cyril Ramaphosa visit.

Streets were cleaned in Rocklands before President Cyril Ramaphosa visited the area.

**Thaba Nchu:** Refuse removal improved.

**Turfaights:** Refuse removal improved.

Waste was removed in the following settlements:

- Khayelitsha:** (All Parts of ward 17): Collection of waste

  - Phase 6: Dumping sites were cleaned.
  - Phase 9: Refuse was removed.
  - Freedom Square: Continuous program since the beginning of the month.
  - Bergman: Continuous program since the beginning of the month.
  - Peter Swart: Continuous program since the beginning of the month.
  - Phase 4: Continuous program since the beginning of the month.
  - **Khayelitsha:** Refuse removal.
  - **Freedom Square:** Refuse removal and cleaning of streets.
  - **Joe Slovo Square:** Refuse removal and cleaning of streets.
  - **Freedom Square:** The refuse removal and cleaning of streets.
  - **Phase 4:** The local councillor helped the community to clean their streets.

Refuse removal improved in Area 11 Gugululza.

Mogeesuuke: Refuse was collected.

McCarthy: Refuse was removed.

Residents received refuse bags in Embuqeni.

The municipality brought plastic bags for refuse removal in Joe Slovo Extension.

Waste collection improved in Area 11 Gugululza.

Waste collection improved in Khayamnandi Extension.

Waste collection improved in NU29 Motherwell.

Waste removal improved in Area 11 Gugululza.

Waste removal improved in New Rest.


Khayamnandi Extension: They distributed refuse bags to residents.

Lauw Phase 5, Kwalanga: The waste was collected and plastic bags provided.

Kwalanga, Lauw: Waste was collected.

**WASTE REMOVAL: Stellenbosch**

Lagar: 10 new skips were added.

Longlands: Cleaned the settlement-wide dumping site.

Mandela Park: Five new skips.

Nkanini: New skips.

Zwelitsha: Two skips added.

Nkanini, Stellenbosch: The municipality came to pick up waste in a section where usually illegally dumped because they did not have a waste collection service.

Zone Q: Waste collection and cleaning of the dumpsite.

Refuse removal improved in Area 11 Gugululza.

Itelelang: About the waste.

Itelelang, Block G: Cleaning of dirt.

Brazzaville: Collection of rubbish.

Mooiplaas, Mimosa: Garbage collection service has improved.

Mooiplaas: Now they remove garbage two times a week.

Cemetery View, Block 4: Removing rubbish.

Itelelang, Block H225: Taking garbage.

Itelelang, Block C: They collect waste.

Plastic View: TBL is cleaning dumping site by removing dirt.

Jeffreys: They at least they collect.

Cemetery View, 05 September waste collection.

Princess Park: Waste is collected from the dumping site more often and 20 refuse bags are provided per household.

Itelelang: Waste removal.

Nkandla: Waste removal.

Arteridgeville: Collection is more consistent.

Itelelang: Collection is more consistent (2nd month in a row).

Itelelang: Dumpsites were cleaned (2nd month in a row).

Plastic View: TBL came to clear the dumpsite.

Cemetery View: Cleaning of dumping sites.

A resident from Itelelang (Block A) (ward 61) received refuse bags.

A resident from Itelelang said that waste was collected in their settlement.

A resident from Plastic View said that they received waste collection bags.

Cemetery View: Works in ward 101.

Waste collected.

Itelelang: Waste collected.

Itelelang (ward 61): Dumpsites were collected frequently.

Itelelang (ward 61): Received refuse bags.

Itelelang, Block A: Waste collected.

Itelelang, Block Z: Waste collected.

Itelelang: Dumpsite cleaned.

Mabapane: (ward 21): Waste collected.

Mooiplaas (ward 48 & 70): Waste collected.

Mooiplaas: Dumpsites cleared.


Refuse was removed in Cemetery view.

Refuse was removed in Itelelang.

Waste collection improved in Cemetery View Block 4.

Waste collection improved in Woodlands (Block 10) (ward 19).

Itelelang: Dumpsites were cleaned.

Mooiplaas: Ground is being levelled in the area which was used as a dumping site.

**WASTE REMOVAL: Tshwane**

Itelelang: About the waste.

Itelelang, Block G: Cleaning of dirt.

Brazzaville: Collection of rubbish.

Mooiplaas, Mimosa: Garbage collection service has improved.

Mooiplaas: Now they remove garbage two times a week.

Cemetery View, Block 4: Removing rubbish.

Itelelang, Block H225: Taking garbage.

Itelelang, Block C: They collect waste.

Plastic View: TBL is cleaning dumping site by removing dirt.

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**GOOD NEWS:**

*200 service delivery impacts reported to Avskilean in September!*

*44 Water, 86 Sanitation & 70 Refuse Removal*

**GOOD NEWS:**

Local Councillor helps community to clean streets. Mangope, Phase 4.