GREEN POINT SOCIAL AUDIT, KHAYELITSHA
(4 AUGUST – 14 AUGUST 2015)

Social Audit Coverage:

- Total number of questionnaires - 515
- Number or residents interviewed - 296: 270 using Mshengu/flush, 11 using the bush, 15 Pit latrines
- Total number of toilets inspected - 211: 92 Flush, 119 Mshengu
- Total number of janitors interviewed - 8: 2 Mshengu, 6 Flush
- Total number of social auditors - 44

Records Inspected:

- Tender No: 985/2013/14 - RENTAL, DELIVERING, PLACEMENT AND SERVICING OF PORTABLE NON-FLUSHING CHEMICAL TOILET UNITS FOR INFORMAL SETTLEMENTS AND PUBLIC TRANSPORT INTERCHANGE SITES WITHIN THE CITY OF CAPE TOWN (Mshengu)
Main findings:

Health & Safety of workers:

- Some workers are not inoculated prior to starting work which puts them at a risk of getting diseases
- Workers are given equipment and told to clean without proper training on health and risk procedures
- Workers are not provided with first aid kits

Health & Safety of residents:

- Chemicals on Mshengu toilets cause infections
- Workers are accused by the residents of not cleaning the toilets regularly which exposes residents to health risks
- Some residents are forced to use bushes because toilets are not clean or locked, this increases their chances of being victims of crime
- Some toilets are very far from many people; there is fear of using toilets at night due to people being robbed.
- Some residents, indeed, do get mugged due to walking long distances to relieve themselves
- Residents are not happy about people using toilets that are standing on their own to smoke drugs. Residents are forced to use the bush because they do not feel safe going to the toilet and this puts them at risk of getting robbed or raped
- There is no lighting near toilets and this leaves residents vulnerable to attacks
- Mshengu toilets are not secured and sometimes fall while people are inside
- Women and children are the most at risk due to these issues

Housing issues:

- There is confusion when it comes to the allocation of phase 3 housing, information comes from many different people and there is no proper coordination
- Residents say that politics are being used when it comes to developmental issues and this causes problems within the community
- Residents believe that some of the beneficiaries of phase 3 come from elsewhere and benefit before those who’ve been here for long
- Some residents don’t have any information about the status of phase 3 and do not know who to consult
- Residents who were left behind from those who are in phase 2 say that new people are using numbers of those who already have houses
• The elderly who qualified for phase 2 say that they were taken advantage of and no one communicated with them effectively
• Residents allege that some RDP houses are rented out to foreign nationals and the beneficiaries go back to informal settlement and that some community leaders facilitate this
• Residents are requesting answers from the parties responsible for on housing
• New residents say they are not allowed to have a say on community issues

Engagement between Green Point residents, City of Cape officials and Mshengu:
• There is lack of communication between Mshengu workers and residents.
• There is no clear communication about the issue of housing to residents.
• Some residents say that they were not consulted when Mshengu toilets were put in their yards.

Physically impaired (disabled) individuals’ needs not catered for:
• Disabled people are not accommodated for with sanitation facilities. Most use diapers because they cannot access facilities

Cleanliness and Access to Full Flush toilets:
• Toilets are too far with a large number of residents having to walk for more than 10 minutes to get to a toilet
• Some residents lock the toilets. A number of residents have resorted to using bushes or making their own pit toilets
• Residents say that janitors only clean outside the flush toilets. Some residents therefore clean themselves and lock the toilets. Some community members thus cannot access the toilets

Further observations and comments on Mshengu toilets
• Some residents were not consulted when Mshengu toilets were installed (Mshengu).
• None of the Mshengu toilets inspected had cement foundations
• Some of the Mshengu toilets are not being used for sanitation purposes but rubbish gets dumped in them
• Mshengu toilets that are in yards were very clean as compared to those outside, there is ownership of these that are in yards
• Mshengu workers are not cleaning ‘Sanitech’ toilets provided to some residents.
• One Mshengu toilet hasn’t been cleaned for over a year