



Summary of key results for eThekweni Metropolitan Municipality's informal settlements – [August 2022]

Number of settlements	Number of residents
102	659

Summary

In August (Asivikelane #30 release) we asked informal settlement residents in eThekweni whether they had enough water, whether their toilets were cleaned and drained, and whether their waste had been removed.

- A total of 60% of residents said that they did not have access to enough water.
- Only 33% of residents said that their toilets were cleaned and drained.
- 49% of residents said that they did not have their waste collected but that they did usually have those services, while 15% of residents said that they did not have any waste removal services at all.

The main issues raised by residents in August were:

- Water: Not enough taps, broken and leaking taps, taps with low water pressure and not enough water in the taps, water tanks and water trucks. Residents also said they were struggling with access to water since the floods.
- Sanitation: Communal ablution blocks (CABs) were dirty, leaking and damaged, while some were locked because there was simply no running water or the CAB was too damaged to be used. There are generally a shortage of toilets and a massive need for repairs and maintenance of CABs. The floods have resulted in residents struggling to access sanitation.
- Refuse removal: Waste was not being collected and plastic bags are not provided to residents.

We have also compared the repairs and maintenance issues raised by residents in this August round of Asivikelane, to what was reported in the wake of the floods in June.

1. Access to water

1. 1 Settlements which did not have access to water:

<i>Settlements with no access to water</i>		
Settlement	Section	Ward Number
Burnwood		25
Crown Flats		34
Enkanini		

Sigumbuqwini		100
Sunshine		13

1.2 This table shows the names of settlements where residents who used communal taps did not have enough water in August. We have also shown, where the data is available, access to water for people who use communal taps in August compared to what it was in June following the floods. We have provided people's comments where they indicated why they did not have enough access to water.

<i>Settlements who used communal taps, but did not have enough water</i>					
Settlement	Section	Ward Number	Comments	Enough Water August	Enough Water June
AA		82	Some taps are broken	No	No
Amabhusi Transit Camp		89	Not enough taps	No	*
Banana City			We have ablution toilets which have communal taps	No	No
Brairdene		101		No	No
Cato Crest (Gwala 1)				No	No
Chappers	Y Section	35	Other areas haven't had water since the floods	No	No
Duff Road		39	No enough taps there are many people in the settlement	No	Yes
DX10		87	We have no taps	No	*
Ekuphumeleleni				No	No
Emhlabeni		88	Some taps are broken and taps are not enough	No	No
Eyibovini		88	We have few taps and many residents	No	No
Ezimeleni		76	Taps are broken and not being fixed and not enough	No	No
Foreman Road		25		No	*
Indluyomlilo		61	We get water from communal tap and it is too far 'cause some of us are pensioners we can't go long distance to fetch water we request municipality can priorities	No	No

			those old people in the community		
Isulabasha		39	Low pressure because of population	No	Yes
JX1		78	We have no water and taps	No	No
Kennedy Road				No	No
Khenana		101		No	No
Khenana	Ashwell Road	101		No	No
Kwamashu	Duff Road	39		No	yes
Kwamashu	Thembalihle	39		No	No
Lindelani		38		No	No
Lungelani		58	Low water pressure	No	No
M12 Umlazi		83	Taps are leaking	No	
Magwaveni	Creche	62		No	No
Magwaveni	H Section	62	No water on taps it's coming on n off	No	No
Magwaveni	J Section	62	No running water on taps	No	No
Magwaveni	P Section	62	Taps are empty after the floods	No	No
Malandeni	V Section	76	Taps are not enough for everyone	No	No
Malukazi	Road 6	89	Some taps have no running water and not enough taps	No	Yes/No
Matlock		31		No	No
Mhlasini		60	The water is cleaned, but more than 100 people for one tap	No	No
Motala Heights				Yes	*
New City				No	No/Yes
Odakeni		38	Most of the time we having a problem on getting water but if we come across with that matter water truck came.	No	No
PX 4		85	Some taps are broken	No	*
Quarry Rd			There is water but it's not enough because most of the taps were washed away by the floods so the taps are not enough for the residents	No	No

Richmond Farm				No	No
South Spinal Road		85	There are not enough taps for the community	No	Yes/No
Umlazi	AA Section	85	Taps are broken and not enough taps	No	No
Umlazi	Qx5 Section	87	We have no standpipes	No	No
Vuka Stop 8				No	*
Z Section		85	Most taps are broken	No	Yes/No
Zamani			Taps are broken, and not enough	No	No
Zamokuhle		17		No	*

1.3 This table shows the names of settlements where residents who used water tanks did not have enough water in August. We have also shown, where the data is available, access to water for people who use water tanks in August compared to what it was in June following the floods. We have provided people's comments where they indicated why they did not have enough access to water.

Settlements who used water tanks but did not have access to enough water					
Informal Settlement	Section	Ward Number	Q2_Comments_Water_source	Enough Water August	Enough Water June
Bloodbank				No	Yes
Burnwood		25	Sometimes we don't get water for a week	No	*
Ekukhanyeni				No	No
Lindelani	Lindelani Pholani	38	The taps are always dry since the flooding	No	No
Mkhalambazo		61	Too many people use one tank	No	No
Nhlungwane		54		No	*

1.4 This table shows the names of settlements where residents who used water trucks did not have enough water in August. We have also shown, where the data is available, access to water for people who use water trucks in August compared to what it was in June following the floods. We have provided people's comments where they indicated why they did not have enough access to water.

Settlements who used water trucks, but did not have enough water					
Informal Settlement	Section	Ward Number	Q2_Comments_Water_source	Enough Water August	Enough Water June
Bhala		62	They don't pour water in the tank	No	No

Fraser	Just Corner	62		No	No
Staram		61		No	No
Sunshine		13	There is no water in the settlement and the water truck comes around at least once a week	No	*
Zwelibomvu		100	Not consistent	No	*

2. Access to sanitation

2.1 Settlements which did not have access to any toilets:

<i>Settlements which did not have access to any toilets</i>			
Settlement	Section	Ward Number	Comments
Bhala		62	Communal ablution blocks are broken, so no access
Burnwood		25	
Crown Flats		34	Residents use the bush as a toilet
Enkanini			
Fraser	Kwasani	62	The ablutions are closed due to no running water
Fraser	Sani		The ablutions are closed and people use the bush as a toilet.
Fraser	Just Corner	62	The ablution toilets are closed due to no water.
Just Corner		62	The ablutions are closed because of no running water
Magwaveni	Ematendeni	58	They use the forest as a toilet
Mkhalambazo		61	The ablution facilities are closed due to no water running.

2.2 Settlements where residents use self-dug pit toilets as they do not have access to municipally provided toilets:

<i>Settlements where residents use self-dug pit toilets</i>		
Settlement	Section	Ward Number
Asiyindawo		74
Banana City		
Bester	Area 2	54
Bloodbank		
Buffelsdraai		59

Burlington		
Cato Crest (Gwala 1)		101
Cutshwayo		12
Ekukhanyeni		15
Ekukhanyeni	Zone 1	
Ekukhanyeni	Zone 2	
Ekukhanyeni	Zone 3	
Ekukhanyeni	Zone 4	
Ekuphumeleleni		
Enkanini		101
Eziweni		61
Gwala's Farm		61
Harry's Farm		61
Inanda	White City	56
Indluyomlilo		61
Kennedy Road		
Lindelani	Lindelani Pholani	38
Lungelani		58
Mallaca		110
Mhlasini		60
Mhlasini	Area 1	60
Motala Heights		
Odakeni		38
Sigumbuqwini		100
Staram		61
Sunshine		13
Umbhayi		61
Umlazi	Emadamini	78
Vuka Stop 8		
Zamokuhle		

2.3 Settlements where communal flush toilets were not cleaned in August:

<i>Settlements where communal flush toilets were not cleaned</i>		
Settlement	Section	Ward
AA		82
Amabhusi Transit Camp		89
Chappers	Y Section	35
Chappers		103
Duff Road		39
DX10		87
Emhlabeni		88
Eyibovini		88
Ezimeleni		76

Foreman Road		25
Fraser	KwaSani	
George Hill		31
Indluyomlilo		58
JX1		78
Kennedy Road		
Khenana		101
Khenana	Ashwell Road	101
Lindelani		
Lungelani		61
M12 Umlazi		83
Magwaveni	H Section	62
Magwaveni	J Section	62
Magwaveni	P Section	62
Malandeni	V Section	76
Malukazi	Road 6	89
Mathambo		34
Matlock		31
Mkhalambazo		
New City		
PX 4		85
Richmond Farm		
Simplace	No 7	34
South Spinal Road		85
Tropika X2		86
Umbhayi		61
Umlazi	AA Section	85
Umlazi	Qx5 Section	87
Vuka Stop 8		
Z section		85
Zamani		89

2.4 Comparison of repairs and maintenance issues raised by residents about communal ablution facilities between June and August:

Issues raised about communal ablution blocks comparing data from June and August				
Settlement	Section	Ward	Status of sanitation: August 2022	Status of sanitation after floods: June 2022
AA		82	Toilets are not hygienic and broken	Community didn't have enough toilets because communal toilets were blocked or broken
Amabhusi Transit Camp		89	Toilets are broken and not hygienic	No data available

Banana City		23	A resident said the toilet was not working properly as the sinks are broken	Residents said their toilets were blocked or broken.
Canelands		58	The toilets were cleaned, and the doors were not locked	Toilets are locked and not cleaned
Chappers		103	The toilets are locked and people relieve themselves in the sugar cane fields	Toilets are locked
Dikwe		107	Most of the toilets are not working it's locked, blocked and leaking	Self-dug pit toilets were washed away in the floods
Duff Road		39	Toilets are blocked and not working. Residents have contacted the municipality but have not received a response	Toilets were blocked or broken
DX10		87	Toilets are dirty and broken	No data available
Emakhenobhi	Block 137	39	Residents use a bucket to flush the toilet as their toilets need maintenance	Enough toilets for all residents after the flood
Emaplazini	Lindela	44	It's leaking and blocked	Toilets were blocked and broken
Emhlabeni		88	Toilets are locked and damaged	Toilets were washed away in the floods
Enkululekweni		62	Residents use a bucket of water if they want to use toilets due to no water in the ablution	Residents said their toilets were locked and that they did not have access to a toilet before the flood
Eyibovini		88	Toilets are not working, they are locked	Toilets were not cleaned and as blocked and broken
Ezimeleni		76	Toilets are leaking and damaged	Toilets were washed away in the floods
Harry's Farm		61	The church helped residents to get water "borehole" connected to the ablution facilities	All residents did not have access to enough toilets as the communal ablution facilities were locked after the floods

Isulabasha		39	There are not enough toilets and toilets are blocked. The toilets were cleaned	The communal flush toilets were blocked or broken
Jamaica		34	There are not enough toilets and residents have requested more toilets	Toilets were blocked or broken
Just Corner		62	There is no running water in the communal ablution facilities Residents end up using the bush to relieve themselves	Residents said they did not have access to a toilet before the floods
JX1		78	Toilets are locked and not working	Toilets were washed away in the floods
Kwamashu	Enkanini	46	Toilet has been blocked for a long time	Did not have enough toilets for all residents and communal flush toilets were blocked or broken
Kwamashu	France	46	Some toilets are blocked and others are locked	Did not have enough toilets for all residents and communal flush toilets were blocked or broken
Kwamashu	Hostel	40	Most of the toilets are blocked and damaged	Did not have enough toilets for all residents and communal flush toilets were blocked or broken
Lungelani		58	Some residents use self-dug pit toilets because the ablution facilities are locked because they are blocked	Toilets were blocked or broken, and locked
M12 Umlazi		83	Toilets have no doors and drains are blocked	No data available
Magwaveni	H Section	62	Toilets are still closed	Toilets were locked
Magwaveni	J Section	62	Toilet are still closed as a result of water issues	Toilets were locked

Magwaveni	P Section	62	All toilets are still closed following the floods Some people take their own water buckets to flush the toilets	Toilets were locked
Malandeni	V Section	76	Toilets are damaged	Toilets were broken or blocked after the floods
Malukazi	Road 6	89	Toilets are broken and not working	Toilets were blocked, broken and not cleaned
Mathambo		34	Most of the toilets are blocked and doors are broken. There are also not enough toilets	No data available
PX 4		85	Toilets are old and dirty Toilets were not cleaned	No data available
Qhakaza		39	Not enough toilets and doors are broken	Toilets were blocked and broken
Quarry Rd		26	Most of the toilets are blocked and locked	Toilets were blocked, broken and locked
Sea Cow Lake	Johanna Road	34	Toilets are leaking	Toilets were blocked or broken
Smithfield		34	A resident said the toilets were sometimes closed because the toilets are blocked	No data available
South Spinal Road		85	Toilets are broken and dirty	Toilets were blocked or broken
Stop 8			Not enough toilets since the floods Most toilets are blocked	No data available
Tropika X2		86	Pipes are leaking, and toilets are blocked Concerns are raised about toilets being shared by men and women	No data available

Umbhayi		61	Toilets are still closed following the floods	Toilets were locked
Umbhayi	Transit Camp	61	Toilet needs to be maintained	There were enough toilets for all residents following the floods
Umlazi	AA Section	85	Toilets are old and damaged The toilets were not fixed	Toilets were blocked or broken
Umlazi	K Extension	41	The toilets' "flushing bowls" are not working	Toilets were blocked or broken
Umlazi	Qx5 Section	87	Toilets are blocked, some are broken and some have no doors	Toilets were blocked or broken
Z Section		85	Toilets are broken and dirty	Toilets were not cleaned
Zamani		89	Toilets are dirty, broken and have no doors	There was a lot of damage following the floods, but the resident did not know whether everyone had access to a toilet following the floods

2.5 Settlements where chemical toilets were not cleaned and drained in August:

<i>Chemical toilets were not cleaned and drained in these settlements</i>		
Settlement	Section	Ward
Mahlabathini	C Section	60
Matlock		31
Nhlungwane		54

2.6 Comparison about repairs and maintenance issues raised by residents about chemical toilets between June and August:

<i>Issues raised about chemical toilets comparing data from August and June 2022</i>				
Settlement	Section	Ward	Status of sanitation: August 2022	Status of sanitation after floods: June 2022

Mandeni Greenhouse		34	Toilet seats are broken and the doors to the three chemical toilets do not lock	No data available
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