

Summary of key results for City of Tshwane informal settlements – August 2022

Asivikelane #30 focussed on the delivery of water, sanitation and refuse removal. We asked the following questions about access to water, sanitation and refuse removal:

- What is your source of water?
- Was there enough water for all residents in your area over the last 7 days?
- What type of toilet do you use?
- Did the municipality clean your chemical or communal flush toilet in the last 7 days?
- Did the municipality drain your chemical or VIP toilet in the last 7 days?
- Was waste collected in your settlement in the last 7 days?

In August, 165 residents from 19 settlements participated in Asivikelane. 70.9% of the residents said that there was enough water for all residents in their settlement, while about 40% of residents said that their toilets were drained and/or cleaned. The remainder of the residents said that they either had inadequate access to water or that their toilets were not cleaned and/or drained.

In terms of waste collection, about 51% of the residents confirmed the collection of waste. The remainder of the residents said that waste is usually collected in their settlement, but that this has not happened in the past week, while others said that they do not have access to waste collection services at all.

Residents do not have enough water

About 28% of residents said that there was not enough water for all residents in their area. This was the case for residents from the following settlements who rely on **water tanks**:

Settlement name	Ward number	Region
Bundu Inn Baghdad	4&14 60	1
Atteridgeville	67	3
Itereleng: Block 25214, Block H, News stand Mooiplaas Mahlangu	61 70 77	4
Cemetery View: B Section Plastic View	101	6

- A resident from Bundu Inn (ward 4) said, *“Sometimes they take 2 to 3 days without filling the tanks.”*

Residents from the following settlements reported that **water trucks** do not provide them with enough water:

Settlement name	Ward number	Region
Itereleng: Block B Mahlangu	61 77	4

Cemetery View	101	6
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- A resident from Itereleng (ward 61) said, *“We are asking the Municipality to intervene about the new contractor to give us water every day because water is the source of life, life without water is nothing.”*

Residents from the following settlements said they have **no access** to water at all:

Settlement name	Ward number	Region
Princess Park	58	3
Atteridgeville: Skerlek	108	
Rietfontein		6

- A resident from Rietfontein said, *“We buy water between 8 to 10 Rand per 20 litre.”*

Residents from the following settlements said their **communal taps** do not provide them with enough water for all residents in the settlement:

Settlement name	Ward number	Region
Mooiplaas: Block 0241	70	4
Cemetery View: Block 4	101	6

Toilets have not been cleaned or drained

- Overall, 44% of residents said their toilets have not been cleaned and/or drained.

Specifically, the following settlements said that their chemical toilets have not been cleaned and/or drained:

Settlement name	Ward number	Region
Bundu Inn	4 & 14	1
Atteridgeville	67	3
Itereleng: Block A, Block B, Block C, Block F, Block J, Block L, Block 24, News Stand, Stand no. 64	61	4
Mooiplaas	70	
Mahlangu	77	
Iscor		

Cemetery view: B Section, Block 4 Plastic View	101	6

- When talking about chemical toilet cleaning material, a resident from Bundu Inn (ward 14) said, *“Chemicals they are using are not good.”*

Residents from the following settlements do not have access to municipally provided sanitation and have to rely on self-dug pit toilets (which are not drained by the metro):

Settlement name	Ward number	Region
Skerleke Atteridgeville: Skerlek	107 108	3
Jeffsville	107	
Brazzaville: Block ZI, Siyahlala Itereleng: Block A, Block B, Block G, Block H, Block I, Block IR, Block IT, Block J, Block L, Block M, Laudium Mooiplaas: Block 6, Block 0241	60, 61 & 107 61 70	4
Phomolong: Mamelodi Rietfontein	40	6

Residents from the following settlements have no toilets:

Settlement name	Ward number	Region
Princess Park	58	3
Cemetery View Rietfontein	101	

Additional tables

Water sources that residents rely on in their settlements

Water source	Percentage of residents
Water tank	37.6%
Own tap	27.3%
Water truck	16.4%

No water	7.3%
Communal tap	10.9%
Other	0.6%
Total	100.0%

The types of toilets that residents use in their settlements

Toilet type	Percentage of residents
Chemical toilet	63.0%
Self-dug	25.5%
No toilet	7.9%
Communal flush	0.6%
Own flush toilet	1.8%
Other	1.2%
Total	100.0%