



**Summary of key results for City of Johannesburg informal settlements – August 2022**

Asivikelane #30 focussed on the delivery of water, sanitation and refuse removal. We asked the following questions about access to water, sanitation and refuse removal:

- What is your source of water?
- Was there enough water for all residents in your area over the last 7 days?
- What type of toilet do you use?
- Did the municipality clean your chemical or communal flush toilet in the last 7 days?
- Did the municipality drain your chemical or VIP toilet in the last 7 days?
- Was waste collected in your settlement in the last 7 days?

In August, 431 residents from 59 settlements participated in Asivikelane. 62.9% of the residents said that there was enough water for all residents in their settlement, while about half of residents said that their toilets were drained and/or cleaned. The remainder of the residents said that they either had inadequate access to water or that their toilets were not cleaned and/or drained.

In terms of waste collection, 65% of the residents confirmed the collection of waste. The remainder of the residents said that waste is usually collected in their settlement, but that this has not happened in the past week, while others said that they do not have access to waste collection services at all.

**Residents do not have enough water**

**About 31% of residents said that there was not enough water for all residents in their area.**

This was the case for residents from the following settlements who reported that their **communal taps** are either broken, have run dry or there are not enough taps for all residents in the settlement:

<b>Settlement name</b>	<b>Ward number</b>
Driezek: Mokokotlong Block C	5
Mountain City: Block C	6
Finetown	7
Phomlamqashi Unavalley: MM	21
Nomzamo Park	30
Zamimpilo	68
Eikenhof: Block B	122
Mafelandawonye 1	79
Tokyo	

- A resident from Mafelandawonye 1 (ward 79) said, *“Too many people who are using it.”*

- Another resident from Driezek: Mokokotlong said there are “*broken taps.*” A resident from Finetown also said, “*Most of the time water is not available in our taps.*”

Residents from the following settlements reported that their **water tanks** do not provide them with enough water:

Settlement name	Ward number
Tjovitjo: Phase 1	4
Driezek: Mokokotlong	5
Tjovitjo: Phase 2	6
Kanana Park: Ext 1, Ext 4	6
Marikana	6
Mountain City: Block, A Block B, Block C, Block D, Block G, Extension	6
Mountain View (Matjotjombeni): Grasmere, Block D	6
Tjovitjo	6
Patsing	8
Waterworks: C Section (1), Kliprivier, Section A (1), Section B (1), C Section (3)	10
Gezeni	61
Lakeview	121
Kokotela	121
Lakeview	
Mokokong	
Tokyo	

- A resident from Mountain City (ward 6) said, “*There is a shortage of water sometimes we can stay 2 to 3 days without water.*” Another resident from Mountain City (ward 6) said, “*Tank number 24 is too small to accommodate us.*”
- A resident from Marikana (ward 6) also said there are “*shortages of tanks.*”

Residents from the following settlements reported that **water trucks** do not provide them with enough water:

Settlement name	Ward number
Driezek: Mokokotlong	1
Tjovitjo: Phase 1	4
Mountain City: Block B, Block C	6

Mountain View (Matjotjombeni): Block A2	6
Tjovitjo: Phase 2	6
Patsing	8
Waterworks: Klipriviersoog, Section A (1), C Section (1), Section A (1), Section A (3)	10
Finetown	

- A resident from Mountain City: Block C (ward 6) said the “truck delivering water was broken”.

Residents from the following settlements reported that they have **no access to water at all**:

Settlement name	Ward number
Nana's Farm	10
Kwa Mai Mai	17
Electron	57
Eikenhof: Jackson	122

- A resident from Nana's Farm said, “*We don't have. But we get from Eldos.*”

Residents from the following settlement reported that their **borehole** did not provide them with enough water:

Settlement name	Ward number
Driezek: Mokokotlong Block C	5

#### Toilets have not been cleaned or drained

- Overall, 45% of residents said their toilets have not been cleaned and/or drained.

Specifically, the following settlements said that their chemical toilets have not been cleaned and/or drained:

Settlement name	Ward number
Driezek: Mokokotlong	1
Tjovitjo: Phase 1	4

Mountain City: Block A	6
Mountain View (Matjotjombeni): Jerusalema, Block A2	6
Phomlamqashi Unavalley: Block B	6
Tjovitjo: Phase 2	6
Waterworks: C Section (1), C Section (3), Section A (1), Section A (3), Section B (1)	10
Mines: Main Reef Road	68
Zamimpilo	68
Ekuthuleni; Kwa Ronnie	79
Hollywood	79
Ivory Park: Hollywood	79
Lindelani	79
Ivory Park: Chris Hani, K60b, Sofiatown,	80
Reyashuma Village	109
Slovo Park	119
Lakeview	121
Tokyo	

- A resident from Lakeview (ward 121) said, *“We use mobile toilet, however the plastic toilets are not serviced, waste is not collected, the doors are broken.”*
- When asked about the draining of toilets, a resident from Reyashuma Village (ward 109) said, *“This new service provider is worse than Supreme they come after 12 to drain the toilets sometimes they don’t come at all.”*

**Residents from the following settlements do not have access to municipally provided sanitation and have to rely on self-dug pit toilets (which are not drained by the metro):**

Settlement name	Ward number
Driezek: Gardens	5
Mountain City: Block A, Block C	6
Patsing	8
Electron	57
Motlakeng	58
Eikenhof: Block B, Jackson	122

Phomlamqashi Unavalley: Block A, Block B, Hashtag Session, MM	6, 21 & 120
Tshepisonq: Tshepisonq West	128
Tjovitjo: Phase 1	

**Residents from the following settlements have no toilets:**

Settlement name	Ward number
Phomlamqashi Unavalley	6
Patsing	8
Nana's Farm	10
Kwa Mai Mai	17
Ivory Park: K60b	80
Kokotela	121

Additional tables

*Water sources that residents rely on in their settlements*

Water source	Percentage of residents
Communal tap	34.6%
Own tap	33.4%
Water tank	19.3%
Water truck	8.6%
No water	3.3%
Borehole	0.2%
Other	0.7%
<b>Total</b>	<b>100.0%</b>

*The types of toilets that residents use in their settlements*

Toilet type	Percentage of residents
Chemical toilet	40.4%
Self-dug	10.0%
No toilet	1.9%

Communal flush	3.7%
Own flush toilet	17.2%
VIP	26.0
Other	0.9%
<b>Total</b>	<b>100.0%</b>