

Availability of services improves but quality and functionality remain a concern

THIS MONTH, ASIVIKELANE IN STELLENBOSCH reports some encouraging results. Residents have stated the following positive experiences with services delivered by the municipality:

IN THE LAST SEVEN DAYS IN STELLENBOSCH:

Did you have enough water?



81%

Did the municipality clean the communal toilets?



96%

Was the waste collected?



83%



More than 50 toilets have been repaired in Langrug

GOOD NEWS

- In Langrug the municipality is in the process of **fixing the toilets**. To date, the communal flush toilets in 5 sections have been repaired. **These total 56 fixed toilets!**
- In Longlands and Nkanini, the municipality **cleaned the area**.

HOT SPOTS

- In Langrug, section B and C residents have indicated they **do not have water**. They use water from other parts of the settlement.
- In Longlands, residents have indicated that the **water from the tank is dirty and makes them sick**.
- Residents in Uitvalwerke say that they **do not have enough skip bins** forcing residents to dump their waste. This has resulted in an infestation of rats in the area as the waste piles up.
- Residents in Azania, Nkanini, Mandela City and in some sections of Langrug, **do not have toilets**. As a result, they have to walk long distances to use toilets in other settlements.



Toilets have been fixed in J-section, Langrug (left); Dirty Longlands water is only fit for doing the laundry (top) yet most residents have no option but to drink it too (above)

As the graph below shows, these results have also improved since April. **Looking beyond the mere availability of services**, several issues remain with regard to the quality and functionality of services. Residents tell us, for example, that “taps are broken and toilets do not have doors” and “some toilets do not have seats” highlighting the urgent need for **maintenance and repair**. **Water quality** is still a problem with residents telling us that “we don't drink the water from the tank because it's dirty and makes us sick. The municipality doesn't clean the tanks”.

HOW HAVE WATER AND SANITATION SERVICES CHANGED IN STELLENBOSCH SINCE APRIL?

