Introduction

Asivikelane continues to make a strong contribution to basic services in informal settlements across the country covering 8 metros and 2 secondary cities. This report provides detailed information about service delivery impacts from January – June 2022. The Asivikelane campaign covers 446 informal settlements across 10 municipalities. There are currently 4,128 registered residents who answer our monthly survey.
NUMBER OF INSTANCES OF IMPROVED SERVICES

- Cape Town: 224
- Johannesburg: 134
- Manguang: 216

TOTAL 574

Service delivery IMPROVEMENTS of the Asivikelane campaign, Jan – Jun 2022
GOOD NEWS Stellenbosch
Mayor and Councillor Leavel Davis engages with residents

GOOD NEWS City of Cape Town
21 taps installed in Steve Biko informal settlement

GOOD NEWS City of Ekurhuleni
8 illegal dumping sites cleaned

GOOD NEWS City of Ekurhuleni
New toilets were delivered

GOOD NEWS City of Tshwane
Toilets were cleaned, drained and fixed

GOOD NEWS City of eThekwini
Drains cleaned and unblocked and taps fixed

GOOD NEWS City of Tshwane
New toilets installed and cleaned

GOOD NEWS Knysna
More than 50 toilets repaired

GOOD NEWS Nelson Mandela Bay
Concrete slabs built for water tanks, workers employed

GOOD NEWS Mangaung
8 illegal dumping sites cleaned

GOOD NEWS City of Cape Town
New toilets were installed and cleaned

GOOD NEWS City of Johannesburg
Dumping site cleared

GOOD NEWS Informal settlements
Asivikelane Community Facilitators in the field

GOOD NEWS Informal settlements
Asivikelane Community Facilitators in the field
ASIVIKELANE WORKS IN:

8 METROS
AND TWO SECONDARY CITIES

ASIVIKELANE COVERS:

446 INFORMAL SETTLEMENTS ACROSS
10 MUNICIPALITES

4,128 REGISTERED RESIDENTS ANSWER OUR MONTHLY SURVEY,
66% ARE FEMALE

THE CURRENT SITUATION FOR BASIC SERVICES IS:

WATER
- Residents share communal taps between many families.
- Tap repairs can take months.
- Newer settlements often have no water at all.

SANITATION
- Residents share communal toilets.
- Most residents don't have enough toilets.
- Cleaning of toilets happens on a weekly basis but can be uncertain.

REFUSE REMOVAL
- Waste collection is non-existent or highly erratic.
Asivikelane voices

#Asivikelane Activist:
“I love Asivikelane because it stands as our voices as residents, protects us and makes sure we receive municipal services.”

#Asivikelane Activist:
“We all deserve a quality life, proper infrastructure & basic needs wherever we are. Asivikelane emphasizes exactly that.”

#Asivikelane Activist:
“I like Asivikelane because they give us information about our rights as informal settlements communities.”

#Asivikelane Activist:
“Asivikelane is paving the way for the coming generation to take care and preserve what is paramount to them.”

#Asivikelane Activist:
“The reason I love Asivikelane is that your people stand up for our people who can’t speak for themselves.”

#Asivikelane Activist:
“Asivikelane gave me courage to speak out and question where necessary. Asivikelane helped me to help others around me.”

#Asivikelane Activist:
“I adore Asivikelane because it is the voice for the voiceless. It makes us recognisable amongst other communities and Asivikelane looks out for us whole heartedly.”

#Asivikelane Activist:
“Let me take this great opportunity and say thanks a lot to Asivikelane for hearing our cry,...there is a lot of improvement in the side of itoilets. [It] is very interesting and exciting to see that the government cares about the well-being of their people.”

10 toilets were built in Chicken Farm informal settlement, Buffalo City Metro – this was the first time that residents had communal toilets.

#Asivikelane Activist:
“We all deserve a quality life, proper infrastructure & basic needs wherever we are. Asivikelane emphasizes exactly that.”