



ASIVIKELANE SERVICE DELIVERY IMPACTS Number of instances of impacts



Introduction

Asivikelane continues to make a strong contribution to basic services in informal settlements across the country covering 8 metros and 2 secondary cities. This report provides detailed information about service delivery impacts from January – June 2022. The Asivikelane campaign covers 446 informal settlements across 10 municipalities. There are currently 4,128 registered residents who answer our monthly survey.

	Number of instances of impacts			
	2020	2021	Jan-Jun 2022	TOTAL
WATER	49	132	134	315
SANITATION	58	115	224	397
REFUSE REMOVAL	33	75	216	324
TOTAL	140	322	574	1036

Asivikelane is made up of a coalition of partners across South Africa: Abahlali baseMjondolo, Afesis-corplan, Development Action Group, International Budget Partnership South Africa, Luthando OVC, 1to1, Tshwane Leadership Foundation, Planact, Positive Action Campaign and South African SDI Alliance.



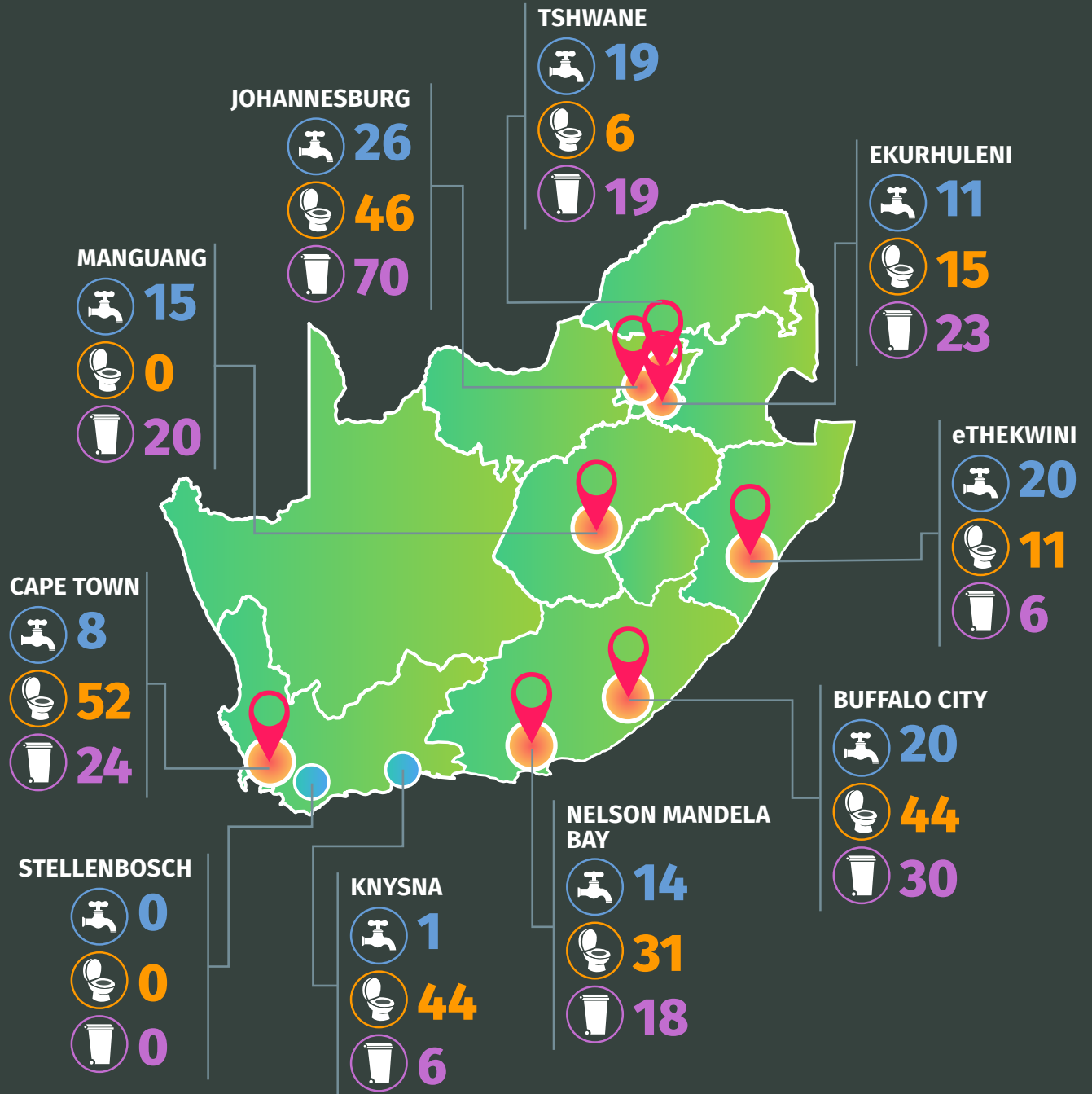
NUMBER OF INSTANCES OF IMPROVED SERVICES

 **134**

 **224**

 **216**

TOTAL 574





GOOD NEWS Nelson Mandela Bay
Concrete slabs built for water tanks, workers employed



GOOD NEWS Mangaung
8 illegal dumping sites cleaned



GOOD NEWS City of Ekurhuleni
21 taps installed in Steve Biko informal settlement



GOOD NEWS City of Ekurhuleni
New toilets were delivered



GOOD NEWS Buffalo City Metro
10 new water tanks were installed in Nompumelelo



GOOD NEWS Stellenbosch
Mayor and Councillor Levael Davis engages with residents



GOOD NEWS City of Cape Town
New toilets installed and cleaned



GOOD NEWS City of Johannesburg
Dumping site cleared



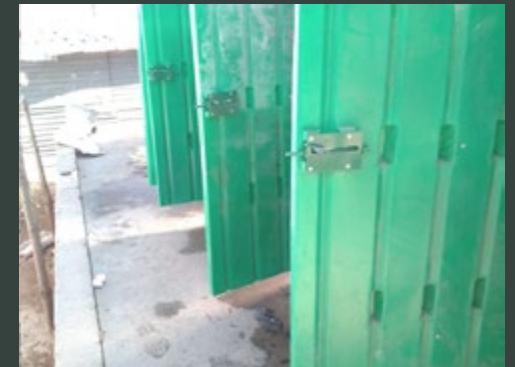
GOOD NEWS Informal settlements
Asivikelane Community Facilitators in the field



GOOD NEWS City of eThekweni
Drains cleaned and unblocked and taps fixed



GOOD NEWS City of Tshwane
Toilets were cleaned, drained and fixed



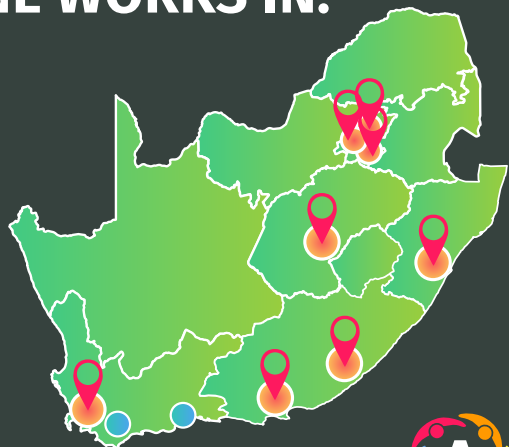
GOOD NEWS Knysna
More than 50 toilets repaired

ASIVIKELANE WORKS IN:

8

METROS

AND TWO SECONDARY CITIES



ASIVIKELANE COVERS:

4446

INFORMAL SETTLEMENTS

ACROSS

10

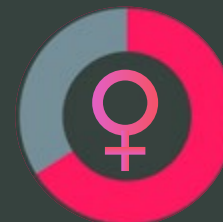
MUNICIPALITIES

4,128

REGISTERED RESIDENTS ANSWER
OUR MONTHLY SURVEY,

66%

→ ARE FEMALE



THE CURRENT SITUATION FOR BASIC SERVICES IS:



WATER

- Residents share communal taps between many families.
- Tap repairs can take months.
- Newer settlements often have no water at all.



SANITATION

- Residents share communal toilets.
- Most residents don't have enough toilets.
- Cleaning of toilets happens on a weekly basis but can be uncertain.



REFUSE REMOVAL

- Waste collection is non-existent or highly erratic.



Asivikelane voices



#Asivikelane Activist:

"I love Asivikelane because it stands as our voices as residents, protects us and makes sure we receive municipal services."



#Asivikelane Activist:

"The reason I love Asivikelane is that your people stand up for our people who can't speak for themselves."



#Asivikelane Activist:

"Asivikelane gave me courage to speak out and question where necessary. Asivikelane helped me to help others around me."



#Asivikelane Activist:

"We all deserve a quality life, proper infrastructure & basic needs wherever we are. Asivikelane emphasizes exactly that."



#Asivikelane Activist:

"I adore Asivikelane because it is the voice for the voiceless. It makes us recognisable amongst other communities and Asivikelane looks out for us whole heartedly."



#Asivikelane Activist:

"I like Asivikelane because they give us information about our rights as informal settlements communities."



10 toilets were built in Chicken Farm informal settlement, Buffalo City Metro – this was the first time that residents had communal toilets.

#Asivikelane Activist:

"Let me take this great opportunity and say thanks a lot to uAsivikelane for hearing our crythere is a lot of improvement in the side of itoilets. [It] is very interesting and exciting to see that the government cares about the well-being of their people."



#Asivikelane Activist:

"Asivikelane is paving the way for the coming generation to take care and preserve what is paramount to them."

