Introduction

Asivikelane continues to make a strong contribution to basic services in informal settlements across the country covering 8 metros and 2 secondary cities. This report provides detailed information about service delivery impacts from January – June 2022. The Asivikelane campaign covers 446 informal settlements across 10 municipalities. There are currently 4,128 registered residents who answer our monthly survey.

<table>
<thead>
<tr>
<th>Service</th>
<th>Number of instances of impacts</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>2020</td>
</tr>
<tr>
<td>WATER</td>
<td>49</td>
</tr>
<tr>
<td>SANITATION</td>
<td>58</td>
</tr>
<tr>
<td>REFUSE REMOVAL</td>
<td>33</td>
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<tr>
<td><strong>TOTAL</strong></td>
<td><strong>140</strong></td>
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</tbody>
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Service delivery IMPROVEMENTS of the Asivikelane campaign, Jan – Jun 2022

NUMBER OF INSTANCES OF IMPROVED SERVICES

- TOTAL 574
  - CAPE TOWN: 8 (8)
  - JOHANNESBURG: 26 (26)
  - MANGUANG: 15 (15)
  - STELLENBOSCH: 1 (1)
  - TSHWANE: 19 (19)
  - eTHEKWINI: 20 (20)
  - EKURHULENI: 11 (11)
  - NELSON MANDELA BAY: 44 (44)
  - BUFFALO CITY: 20 (20)

TOTAL 574
GOOD NEWS Stellenbosch
Mayor and Councillor Levaal Davis engages with residents

GOOD NEWS City of Ekurhuleni
21 taps installed in Steve Biko informal settlement

GOOD NEWS City of Ekurhuleni
New toilets were delivered

GOOD NEWS Mangaung
8 illegal dumping sites cleaned

GOOD NEWS City of Cape Town
New toilets installed and cleaned

GOOD NEWS City of Johannesburg
Dumping site cleared

GOOD NEWS Buffalo City Metro
10 new water tanks were installed in Nompumelelo

GOOD NEWS City of eThekwini
Drains cleaned and unblocked and taps fixed

GOOD NEWS City of Tshwane
Toilets were cleaned, drained and fixed

GOOD NEWS Knysna
More than 50 toilets repaired

GOOD NEWS Nelson Mandela Bay
Concrete slabs built for water tanks, workers employed

GOOD NEWS City of Ekurhuleni
8 illegal dumping sites cleaned

GOOD NEWS City of Tshwane
Toilets were cleaned, drained and fixed
### ASIYIKELANE WORKS IN:

**8 METROS AND TWO SECONDARY CITIES**

### ASIYIKELANE COVERS:

**446 INFORMAL SETTLEMENTS ACROSS 10 MUNICIPALITES**

**4,128 REGISTERED RESIDENTS ANSWER OUR MONTHLY SURVEY, 66% ARE FEMALE**

### THE CURRENT SITUATION FOR BASIC SERVICES IS:

#### WATER
- Residents share communal taps between many families.
- Tap repairs can take months.
- Newer settlements often have no water at all.

#### SANITATION
- Residents share communal toilets.
- Most residents don’t have enough toilets.
- Cleaning of toilets happens on a weekly basis but can be uncertain.

#### REFUSE REMOVAL
- Waste collection is non-existent or highly erratic.

Service delivery IMPROVEMENTS of the Asivikelane campaign, Jan – Jun 2022
10 toilets were built in Chicken Farm informal settlement, Buffalo City Metro – this was the first time that residents had communal toilets.

#Asivikelane Activist:
“Let me take this great opportunity and say thanks a lot to uAsivikelane for hearing our cry ....there is a lot of improvement in the side of iToilets. [It] is very interesting and exciting to see that the government cares about the well-being of their people.”

#Asivikelane Activist:
“The reason I love Asivikelane is that your people stand up for our people who can’t speak for themselves.”

#Asivikelane Activist:
“I adore Asivikelane because it is the voice for the voice-less. It makes us recognisable amongst other communities and Asivikelane looks out for us whole heartedly.”

#Asivikelane Activist:
“We all deserve a quality life, proper infrastructure & basic needs wherever we are. Asivikelane emphasizes exactly that.”

#Asivikelane Activist:
“I love Asivikelane because it stands as our voices as residents, protects us and makes sure we receive municipal services.”

#Asivikelane Activist:
“I like Asivikelane because they give us information about our rights as informal settlements communities.”

#Asivikelane Activist:
“Asivikelane is paving the way for the coming generation to take care and preserve what is paramount to them.”

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