

Summary of key results for City of Tshwane informal settlements

June 2022

Asivikelane #28 focussed on the delivery of water, sanitation and refuse removal. We asked informal settlement residents the following questions:

- What is your source of water?
- Was there enough water for all residents in your area over the last 7 days?
- What type of toilet do you use?
- Did the municipality clean your chemical or communal flush toilet in the last 7 days?
- Did the municipality drain your chemical or VIP toilet in the last 7 days?
- Was refuse collected in your settlement in the last 7 days?

In June, 120 residents from 16 settlements participated in Asivikelane. About 37% of the residents said there was not enough water for all residents in their settlement, while 39% said that their toilets were not drained and/or cleaned.

In terms of refuse collection, about 46% of the residents said waste was not collected. Another 8% of residents said that while waste is usually collected in their settlement, this had not happened in the past week¹. Below we provide more details on the settlements with inadequate access to water and sanitation.

Residents do not have enough water

Residents from the following settlements said that there was not enough water for all residents in their area:

Settlement name	Ward number	Region
Princess Park	58	3
Baghdad: Salvokop	60 and 80	
Mooiplaas: Mimosa	48 and 70	4
Itereleng: Block B, Block J, Laudium	61	
Choba	77	
Woodlands Village: Block 10	19	6
Cemetery View: B Section	101	
Kamzulu		
Rietfontein: Plot 17		

- Residents who experienced issues with access to water mostly relied on water tanks. Residents from Mooiplaas (wards 48 and 70) said the following about their water tanks:

¹ Note: Information on settlements with inadequate access to waste collection services is available upon request.

“There has been a change of contract so, since then, we have been having a problem with water because it isn't enough for everyone.”

Toilets have not been cleaned or drained

Residents from the following settlements said their chemical toilets have not been cleaned and/or drained:

Settlement name	Ward number	Region
Itereleng: Block B, Block C, Block F, Block J, Block L	61	4
Choba	77	
Cemetery view	101	6
Plastic View		

- Residents who use chemical toilets experienced the most issues with toilet cleaning and draining. Further, residents from Plastic View said, *“The municipality comes to drain the toilet when they feel so we are not happy because they take their own time. Sometimes they would even come when the toilets are too full, to the point where we can't even use them. So if they could supply us with more toilets maybe it would be much better.”*

Residents from the following settlements still rely on self-dug pit toilets (which are not drained by the metro):

Settlement name	Ward number	Region
Mshongo (Jeff): J328	72	3
Brazzaville: Block ZI	61 and 107	4
Itereleng: Block A, Block B, Block G, Block H, Block IR, Block J, Block L, Laudium, Block 24,	61	
Mooiplaas: Mimosa, Block 0241	48 and 70	
Phomolong: Mamelodi	48 and 70	
Kamzulu	40	6
Rietfontein		

Residents from the following settlements have no toilets at all:

Settlement name	Ward number	Region
Princess Park	58	3
Itereleng: Block B	61	4
Cemetery View: B Section, Block 4 Rietfontein: Plot 17	101	6

Additional tables

The types of toilets that residents use in their settlements

Toilet type	Percentage of residents
Chemical toilet	50.8%
Self-dug	31.7%
No toilet	12.5%
Communal flush	2.5%
Own flush toilet	1.7%
VIP	0.8%
Total	100.0%

Water sources that residents rely on in their settlements

Water source	Percentage of residents
Water tank	41.7%
Own tap	23.3%
Communal tap	15.0%
Water truck	10.8%
No water	7.5%
Borehole	0.8%
Other	0.8%
Total	100.0%