

STELLENBOSCH Water quality is as important as the number of taps



Clean running water should be available and easily accessible to all



In **Longlands**, residents are furious that the water from the Water Tanks is still dirty and off-colour. Despite the appointed water supply contractor having been on site and promising to clean the tanks, this has not happened, and residents reported finding debris in the water.

40% of residents in Stellenbosch informal settlements report having leaking, dripping or damaged taps. It impacts their access to water, with 25% saying there is not enough water in their settlement. Residents also raised several concerns about water quality.

93% of residents collect water more than once per day. For many, it takes up to 20 minutes each time and in places with no water, like Azania, it takes much longer as they walk to a neighbouring community to collect water. Leaking taps are an added burden because it results in slower water flow, higher water waste and even longer queues.

Damaged taps are also a problem for the municipality. Stellenbosch is water scarce and poorly maintained water infrastructure is costly in the short and long term. **This is what Stellenbosch municipality can do about it:**

- Establish an easy-to-use fault reporting system
- Improve repair response times in all settlements
- Work with communities to monitor functionality of taps and water quality
- Allocate sufficient operating budget allocations for repairs and maintenance

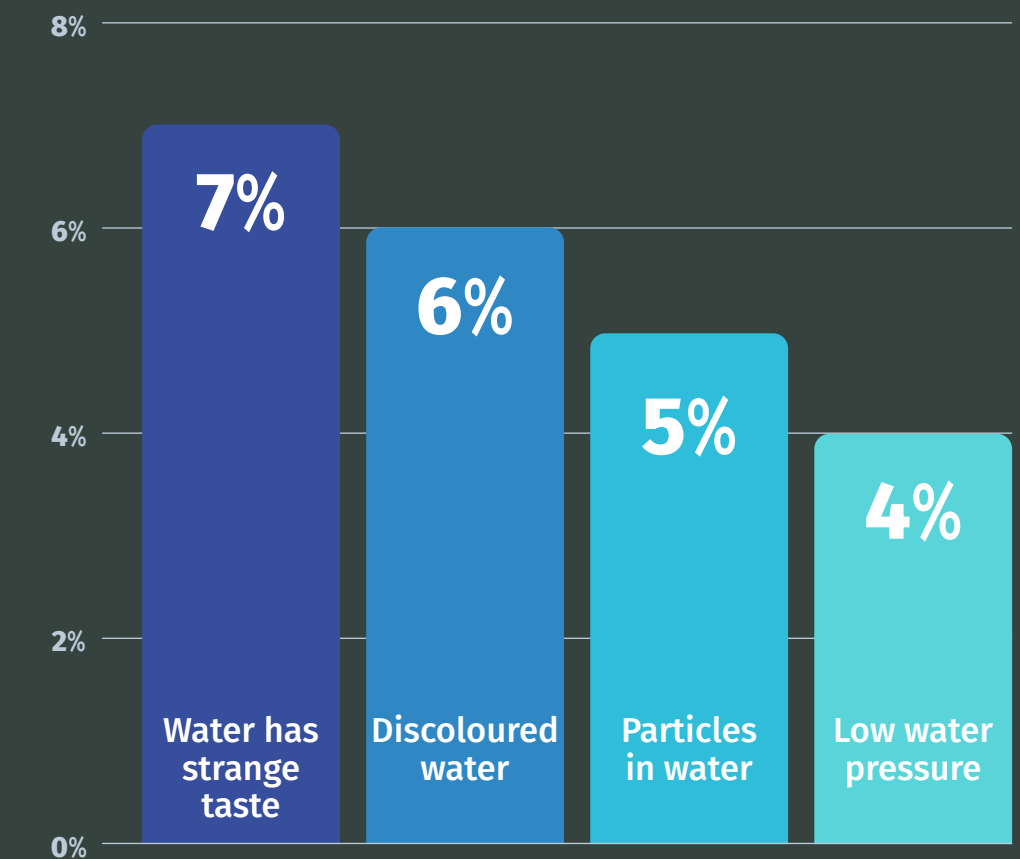
GOOD NEWS

- All residents of **Mandela City** had enough water in the last 7 days
- In **Longlands** residents report that the municipality cleaned the dumping site that covered a significant part of the settlement
- In **Langrug**, 98% of residents say they had enough water, and they did not have water quality concerns

HOT SPOTS

- **Longlands** experienced high water waste due to several small tap leaks
- 94% of **Azania** residents report having no water access
- All residents of **Longlands** say that the water quality is poor, citing bad taste and discolouration as major concerns

In the last 7 days in STELLENBOSCH: WATER QUALITY issues raised by residents



How do residents mainly ACCESS water?

