

# STELLENBOSCH informal settlement residents set the agenda for talks with municipality



Medical waste is being dumped in Longlands, Stellenbosch

This month we spoke to residents from four informal settlements about how they experience basic services. The results show that there remains a critical shortage of water services in some areas, and toilet cleaning and waste collection services are limited. As residents prepare to engage the municipality, they have identified priorities that should be addressed for each service:

#### WATER:

- Install more taps and put them closer to where residents live to make it safer
- Clean water tanks to ensure safe water quality

#### SANITATION:

- Install more toilets and repair broken toilets
- Put toilets closer to where residents live to make it safer
- Clean toilets more frequently

#### SOLID WASTE:

- Collect waste on a weekly basis
- Provide black bags for safe disposal of waste

#### GOOD NEWS

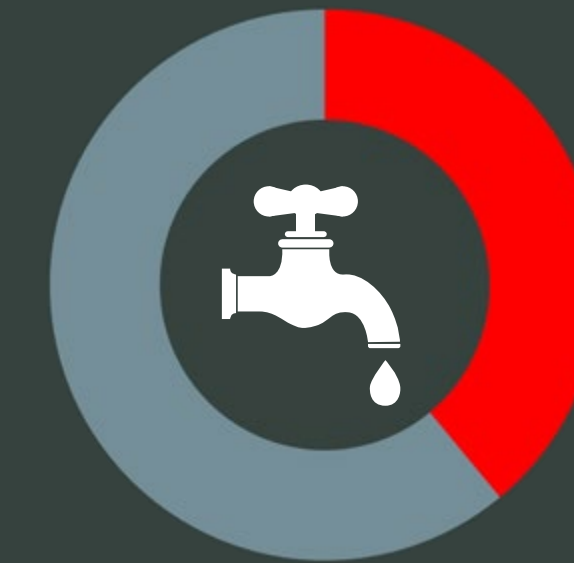
- In **Langrug**, 91% of residents reported having enough water and all residents report that their waste was collected over the last 7 days
- **89% of residents** said they are willing and able to meet with the municipality to discuss services

#### HOT SPOTS

- In **Enkanini**, 89% of residents say there was not enough water over the last 7 days
- **Azania** has no toilets, no waste collection service and 94% of resident say there was not enough water in the last 7 days
- Residents in **Longlands** are concerned about the water quality which appears to be yellowish in colour, and contains sediments (see photo above)



#### In the last 7 days in STELLENBOSCH:



**39%**  
of residents  
say there  
WAS ENOUGH  
WATER



**65%**  
of residents  
say that their  
TOILET WAS  
CLEANED OR  
DRAINED



**65%**  
of residents  
say that  
WASTE WAS  
COLLECTED