

How have metros performed on informal settlement services since April?

This month's release shows that metros' services to informal settlements have largely remained stable, despite financial year end pressures.

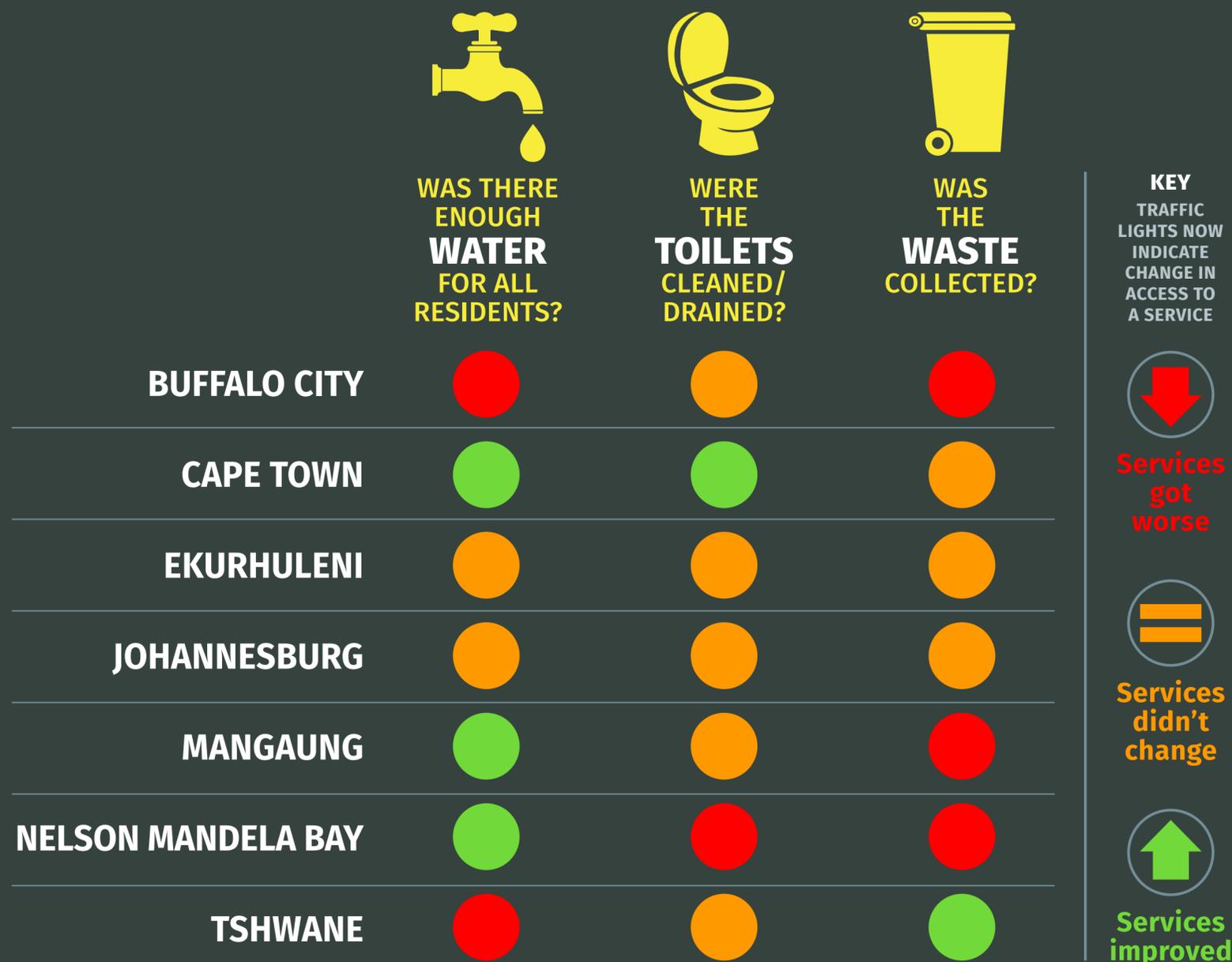
There are some notable exceptions:

- Water provision improved in Mangaung, Cape Town and Nelson Mandela Bay informal settlements. The improvement in the latter was largely the result of leaks being fixed and trucks delivering water. The big disappointment is the steep decline in access to water in Buffalo City.
- Cape Town also improved the cleaning and draining of toilets while Nelson Mandela Bay did worse.
- Several metros did worse on refuse removal with Tshwane being the only one to improve.

While some metros increased allocations to informal settlement services in their final budget [for 2022/23], we remain deeply concerned that these allocations will not be sufficient to respond to the growing service delivery backlogs.



METROS' PERFORMANCE SINCE APRIL



Note: We left eThekweni out this month due to the recent floods. There will be a special release on the eThekweni floods later this month.

HOW METROS RESPONDED TO RESIDENTS' BUDGET SUBMISSIONS

We are delighted that Johannesburg (by R19,9 million) and eThekweni (by R28 million) increased allocations for sanitation in response to budget submissions by informal settlement residents.

Additionally, we are grateful that Buffalo City responded in detail to the submissions, while Cape Town and Tshwane acknowledged receiving all individual submissions – which at least indicates a willingness to engage with informal settlement residents.

However, we are deeply concerned that Buffalo City and Tshwane reduced some of their allocations to informal settlement services.

PARTICIPATING IN THIS ROUND:

2461 RESIDENTS
65% FEMALE RESIDENTS
231 SETTLEMENTS