Could Asivikelane Health expand to all clinics across the country?

Over the last 6 months, Asivikelane Health has built surprising alliances between residents and clinic staff, which has resulted in major improvements at 25 clinics in the Buffalo City and OR Tambo health districts:

- **100%** of clinics now provide ‘HAPPY HOUR’ YOUTH-FRIENDLY SERVICES
- **100%** of clinics provide cervical and PAP smear screening
- **75%** of residents are ‘very satisfied’ with women’s health care services
- **98%** of residents spent less than 3 hours at the clinic
- **98%** of residents were assisted within 2 hours
- **100%** of residents say the medicine they needed was available

**WHAT MAKES ASIVIKELANE HEALTH EFFECTIVE?**

1. Residents know the service standards and who to contact for better services.
2. Residents and clinic staff meet each month to discuss Asivikelane results and how to improve services.
3. Asivikelane promotes transparency and trust between residents and clinic staff, which has motivated clinics to improve services.

**What’s next?**

Building on this progress, Asivikelane Health will next month expand to Nelson Mandela Bay. We are also raising funds to expand Asivikelane Health to clinics in all eight of the metropolitan municipalities.

**REMAINING CHALLENGES**

1. Clinics remain critically short of staff. Most clinics have only two nurses, and a severe shortage of doctors and pharmacists.
2. TB screening and treatment took a backseat to COVID-19 and needs to be reprioritised.
3. Waiting areas in some clinics are inadequate or non-existent.
4. Bringing the provincial health department into the alliance to address pressing human and financial resources constraints at the clinics.