

**Summary of key results for eThekweni Metropolitan Municipality informal settlements –  
[February 2022]**

<b>Number of settlements</b>	<b>Number of residents</b>
50	157

Asivikelane #24 focused on the delivery of water, sanitation and refuse removal. We asked the following questions about access to water, sanitation and waste collection services:

1. What is your source of water?
2. Was there enough water for all residents in your settlement over the past 7 days?
3. What type of toilet do you use?
4. Did the municipality clean your toilet in the last seven days?
5. Did the municipality drain your toilet in the last seven days?
6. Was your waste collected in the settlement in the last seven days?
7. Tell us about any improvements in services in your settlement in the last four weeks.

**Key Findings:**

- 42% of residents said they did not have enough water in their settlements over the past seven days.
- 72% of residents said their communal toilets were cleaned, while 27,77% of residents said their communal toilets were not clean. Only 44% of residents who used chemical toilets said their toilets were cleaned and drained.
- 59,9% of residents said their waste has been removed, 11,5% of residents said their waste was not removed but that they usually received waste collection services, while 28% of residents said they received no waste collection services at all.
- Key issues with regards to water: Low water pressure, leaking taps, broken taps and shortage of taps.
- Key issues with regards to sanitation: Broken toilet doors, toilets are broken or locked and can therefore not be used.
- Key issues with regards to refuse removal: Some residents do not get black bags. Residents also resort to burning their waste because they have no waste collection services. Residents have also raised concerns about the health risk posed when there are no waste collection services.

**Detailed results:**

**1. Residents in the following settlements said they did not have any water at all:**

- Cato Crest (Gwala 1) (ward 101)
- Chappasi (ward 102)
- Ekukhanyeni (ward 15)
- Fraser (ward 62)
- Inanda (ward 48)
- Khenana (ward 101)
- Zamokuhle (ward 17)

**2. Residents in the following settlements said they did not have enough water over the past 7 days:**

- Bhala (ward 62)
- Brairdene (ward 36 and ward 101)
- Canelands (ward 61)
- Cato-Crest (Gwala 1) (ward 101)
- Chappasi (ward 102)
- Ekukhanyeni (ward 15)
- Emhlabeni (ward 88)
- Enkululekweni (ward 88 and ward 62)
- Eyibovini (ward 88)
- Ezimeleni (ward 76)
- Eziweni (ward 61)
- Fraser (ward 62)
- Harry's farm (ward 61)
- Imperial (ward 18)
- Inanda (ward 48)
- Indluyomlilo (ward 61)

- Just Corner (ward 62)
- Khenana (ward 101)
- Lungelani (ward 58)
- Mahlabathini (ward 60)
- Mallaca (ward 110)
- Mangangeni
- Staram (ward 61)
- Umbhayi (ward 61)
- Zamokuhle (ward 17)
- Zikhali
- Zwelibomvu (ward 100)

**3. Settlements where residents have no toilets:**

- Enkululekweni (ward 88 and 62)
- Fraser (ward 62)
- Just Corner (ward 62)

**4. Settlements where residents have self-dug pit toilets:**

- Cato Crest (Gwala 1) (ward 101)
- Chappasi (ward 102)
- Cutshwayo (ward 12)
- Ekukhanyeni (ward 15)
- Eziweni (ward 61)
- Gwala's Farm (ward 61)
- Inanda (ward 48)
- Indluyomlilo (ward 61)
- Just Corner (ward 62)
- Khenana (ward 101)

- Lungelani (ward 58)
- Magwaveni (ward 62)
- Mahlabathini (ward 60)
- Mhlasini (ward 60)
- Odakeni (ward 38)
- Simplace (ward 34)
- Staram (ward 61)
- Umbhayi (ward 61)
- Zamokuhle (ward 17)

**5. Communal flush toilets were not cleaned in the following settlements:**

- Bhala (ward 62)
- Emhlabeni (ward 88)
- Eyibovini (ward 88)
- Ezimeleni (ward 76)
- Foreman Road (ward 25)
- Fraser (ward 62)
- Indluyomlilo (ward 58)
- Magwaveni (ward 62)
- Malandeni (ward 76)
- Mallaca (ward 110)
- Umbhayi (ward 61)
- Umlazi
- Zikhali

**Residents from the following settlements said that their chemical toilets were not drained and/or cleaned:**

Settlement	Cleaned	Drained
Brairdene	No (one yes)	Yes
Indluyomlilo	No	No
Mahlabathini	No	No

**6. The following settlements have no waste removal services:**

- Cato Crest (Gwala 1) (ward 101)
- Chappasi (ward 102)
- Cutshwayo (ward 12)
- Ekukhanyeni (ward 15)
- Emhlabeni (ward 88)
- Enkululekweni (ward 88 and ward 62)
- Ezimeleni (ward 76)
- Eziweni (ward 61)
- Inanda (ward 48)
- Khenana (ward 101)
- Malandeni (ward 76)
- Mandeni Greenhouse (ward 34)
- Mangangeni
- Ndengezi (ward 12)
- Zamokuhle (ward 17)