

Summary of key results for City of Tshwane informal settlements – February 2022

Similar to some of our 2021 releases, Asivikelane #24 focussed on the delivery of water, sanitation and refuse removal. We asked the following questions about access to water, sanitation and refuse removal:

- What is your source of water?
- Was there enough water for all residents in your area over the last 7 days?
- What type of toilet do you use?
- Did the municipality clean your chemical toilet in the last 7 days?
- Did the municipality drain your chemical toilet in the last 7 days?
- Was waste collected in your settlement in the last 7 days?

In February, 114 residents from 15 settlements participated in Asivikelane. 41.2% of the residents said that there was enough water for all residents in their settlement, while only 32.7% of residents said that their toilets were drained and/or cleaned. The remainder of the residents said that they either had inadequate access to water or that their toilets were not cleaned and/or drained.

In terms of waste collection, 28.9% of the residents confirmed the collection of waste. The remainder of the residents said that waste is usually collected in their settlement, but that this has not happened in the past week, while others said that they do not have access to waste collection services at all.

Residents do not have enough water

About 60% of residents said that there was not enough water for all residents in their area. This was the case for the following settlements:

| Settlement name | Ward number |
|--|-------------|
| Princess Park | 58 |
| Baghdad | 60 |
| Brazzaville | 61 |
| Itereleng: Block 25214, Block 315 Ext 3, Block B | 61 |
| Mooiplaas: Block B6 | 70 |
| Kameeldrift | |
| Woodlands Village: Block 10 | 19 |
| Cemetery View | 101 |
| Rietfontein | |
| Phomolong | |

- Residents from Baghdad (ward 60) said their water tanks have *“been empty for the past week.”*

Toilets have not been cleaned or drained

- Overall, 46% of residents said their toilets have not been cleaned and/or drained.

Specifically, the following settlements said that their chemical toilets have not been cleaned and/or drained:

| Settlement name | Ward number |
|--|-------------|
| Baghdad | 60 |
| Itereleng: Block 25214, Block 315 Ext 3, Block A, Block B, Block C, Block ER, Block G, Block H | 61 |
| Kameeldrift | |
| Phomolong | 40 |
| Cemetery View: B Section | 101 |
| Plastic view | |

- Residents from Cemetery View (ward 101) said, *“Our toilets are not cleaned for almost 4 months.”*

Residents from the following settlements still rely on self-dug pit toilets (which are not drained by the metro):

| Settlement name | Ward number |
|-----------------------------|-------------|
| Brazzaville: Block ZI | 107 |
| Itereleng: Block B, Block L | 61 |
| Mooiplaas: Mimosa, Block 6 | 48 and 70 |
| Woodlands Village: Block 10 | 19 |
| Phomolong | 40 |
| Kamzulu | |
| Rietfontein | |

Residents from the following settlements have no toilets:

| Settlement name | Ward number |
|------------------------|-------------|
| Princess Park | 58 |
| Cemetery View: Block 4 | 3 |
| Rietfontein | |
| Plastic View | |

Waste has not been collected

12.3% of residents said waste was not collected in their settlement in the last 7 days, but they usually do receive a waste collection service.¹ This was the case in the following settlements:

| Settlement name | Ward number | Region |
|---|-------------|--------|
| Princess Park | 58 | 3 |
| Brazzaville | 61 | 4 |
| Itereleng: Block 315 Ext 3, Block B, Block C, Block ER, Block G, Block H, Block J | 61 70 | |
| Mooiplaas | | |
| Kameeldrift | | 5 |
| Cemetery View | | 6 |

- A resident from Itereleng: Block 315 Ext 3 (ward 61) said, *“In 2020 they collected, but only for few weeks, and they never came after that.”*

49.1% residents said they do not receive a waste collection service at all. This was the case in the following settlements:

| Settlement name | Ward number | Region |
|---------------------------------------|-------------|--------|
| Princess Park | 58 | 3 |
| Baghdad | 60 | |
| Brazzaville - Block ZI | 107 | 4 |
| Itereleng: Block A, Block ER, Block L | 61 | |
| Mooiplaas | 70 | |
| Kameeldrift | | 5 |
| Phomolong | 40 | 6 |
| Woodlands Village: Block 10 | 19 | |
| Plastic View | | |
| Kamzulu | | |
| Reitfontein | | |

- A resident from Baghdad (ward 60) said, *“My neighbours and I dump our waste; there are no plastic bags and no bins around our area.”*

¹ Note: In some larger settlements, residents' experiences of waste collection services vary from one settlement section to another.

Additional tables

The types of toilets that residents use in their settlements

| Toilet type | Percentage of residents |
|--------------------|--------------------------------|
| Chemical toilet | 53.51% |
| Own flush toilet | 0.88% |
| Self-dug | 32.46% |
| No toilet | 13.16% |
| Total | 100.0% |

Water sources that residents rely on in their settlements

| Water source | Percentage of residents |
|---------------------|--------------------------------|
| Water tank | 33.33% |
| Water truck | 4.39% |
| Communal tap | 26.32% |
| Own tap | 24.56% |
| No water | 9.65% |
| Borehole | 1.75% |
| Total | 100.0% |