

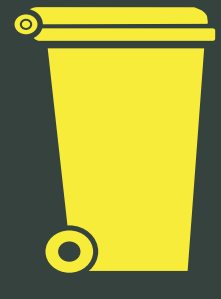
IN YOUR INFORMAL SETTLEMENT OVER THE LAST 7 DAYS...



...WAS THERE ENOUGH WATER FOR ALL RESIDENTS?



...WERE THE TOILETS CLEANED/ DRAINED?



...WAS THE WASTE COLLECTED?

| | 60% or less | 61 – 75% | 75 – 89% | 90% or less |
|---------------------------|-------------|----------|----------|-------------|
| BUFFALO CITY | ● | ● | ● | ● |
| CAPE TOWN | ● | ● | ● | ● |
| EKURHULENI | ● | ● | ● | ● |
| eTHEKWINI | ● | ● | ● | ● |
| JOHANNESBURG | ● | ● | ● | ● |
| MANGAUNG | ● | ● | ● | ● |
| NELSON MANDELA BAY | ● | ● | ● | ● |
| TSHWANE | ● | ● | ● | ● |

Respondents that said YES: 60% or less 61 – 75% 75 – 89% 90% or less

● Nelson Mandela Bay's water traffic light is grey because the severe water crisis makes it hard to assess access to water.

Metros keep installing new taps and toilets, but why do the traffic lights stay red?

Metros are continuously installing new taps and toilets. But almost all metros are drowning in a sea of red traffic lights. And residents keep reporting poor access to water and sanitation.

One could easily jump to the conclusion that informal settlements are just growing too fast, and that government can't keep up. This would be a mistake. As long as taps and toilets are not maintained and repaired when they break, the installation of new taps and toilets will not help.

Almost half of Asivikelane residents tell us that when taps and toilets break, they are never fixed or it can take up to a month or more before they are attended to. Our research shows that metros and national government can address this problem by:

- Checking on the work of contractors
- Designing fault reporting systems that work for informal settlement residents
- Allocating enough money for repairs and maintenance
- Earmarking funding for repairs and maintenance in national government grants to metros

Asivikelane is reaching out to various government actors to find solutions to these problems. Let us know if you can help?

What is wrong with services?

GOOD NEWS

Cape Town:

- In BM Section, Khayelitsha, new toilets were installed and residents received refuse bags.
- Chemical toilets were installed in N dofaya, and the toilets in Kanana were cleaned.
- Waste collection improved in Witsand and in Taiwan Zola Square, Khayelitsha.

eThekwini:

- Drains were cleaned and unblocked in the ablution block in Thandanani Parkington.
- Waste collection improved in Canelands and Fraser, while a cleaning campaign was conducted in Bhala.
- Taps were fixed in Gwala's Farm.

Johannesburg:

- Residents from Tshepisoong - Emnandini said that they have regular access to water due to the ongoing installation of new taps.
- Water tanks were filled regularly in Marikana Section 2, Mountain View Matjotjombeni, Ennerdale and Mafelandawonye 3, while residents from Mountain View Matjotjombeni also said that water trucks now come to their settlement more frequently.
- Residents from Mountain View Matjotjombeni, Protea South, Mandela Square Block and Rabie Ridge - New Hani Park said that their chemical toilets were drained and cleaned regularly.
- VIP toilets were drained in Thembelihle, Denver and Slovo Park.

Additional toilets were delivered to Lakeview.

- Residents from Mountain City Block A, Mountain City Block D, Mountain View Matjotjombeni, Lawley Station, Protea South, Denver, Slovo Park, Tshepisoong and Rabie Ridge - New Hani Park report that waste collection has improved significantly.

Tshwane:

- Access to water improved in various sections of Itere-leng, with two new water tanks delivered to Itere-leng Block IT.
- The draining and cleaning of chemical toilets in Itere-leng also improved
- Waste collection improved in Cemetery View Block 4 and Itere-leng.

Nelson Mandela Bay:

- Concrete slabs were built for water tanks in Area 11 Gunguluza.
- Expanded Public Works Programme workers have been employed to clean Area 11 Gunguluza as well as train the community on water use.
- Waste collection improved in Area 11 Gunguluza, Khayamnandi Extension and NU29 Motherwell.
- Toilets are now cleaned weekly in KGS (Kiva, Gqabi and Sonto).

Buffalo City:

- Water tanks were delivered to Duncan Village and other informal settlements in response to water-shedding in the city.

- New toilets were built in Beacon Bay and Braelyn Ext 10 and more are being installed in Chicken Farm.
- Toilets were repaired in Beacon Bay and Dayisi, while sewage pipes and sewage stations were repaired in Braelyn Ext 10, Duncan Village and Scenery Park.
- Refuse removal improved in Braelyn Ext 10 and Duncan Village.

Ekurhuleni:

- Communal taps were installed in Etwatwa-Steve Biko.
- Waste collection has improved in Etwatwa-Steve Biko, Skoonplaas, Tsakane Ext 17 and Winnie Mandela Zone.

2,072 residents from 250 settlements participated in this round. Detailed results and comments from residents themselves are available at: asivikelane.org/releases. For more information contact: info@asivikelane.org