

SANITATION IS NOT COMPLICATED - JUST ASK RESIDENTS

Sanitation is unbearable in informal settlements. While in the medium to long term we need to provide dignified sanitation for all, in the meantime there are some simple things government can do to help. For this edition of Asivikelane, we asked informal settlement residents themselves what sanitation they need. They said that government should:

Provide enough toilets so that three or fewer households share a toilet

More than **80%** of households currently share a toilet with more than five other households. Residents said that they would prefer to have one toilet per household, but if they had to share, they would prefer that no more than three households share a toilet.

How many households should share a toilet?	
3 or fewer	49%
4-6	38%
more than 6	13%



Provide public lighting near communal toilets

84% of residents said that there is not enough public lighting in their settlement and that this makes it unsafe to use communal toilets.



Clean communal toilets more regularly

74% of residents said that their toilets have been cleaned at least once in the last seven days. But...

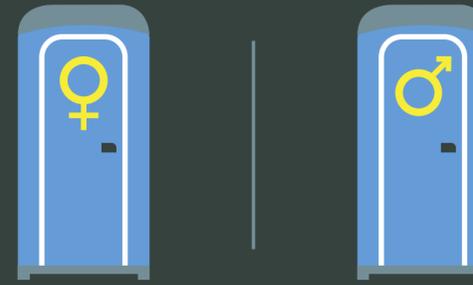
96% of residents said that they would prefer it if their toilets are cleaned more than once a week.

How many times a week should toilets be CLEANED?	
1	4%
2	29%
3	21%
4 times or more	46%



Group toilets by gender

59% of residents said that they prefer separate toilets for women and men.



Repair broken toilets sooner

Asivikelane #18 reported that repairs and maintenance of toilets are severely delayed or never take place at all.

How long does it take for metros to fix a tap or toilet?

A week or less	10%
A month or less	11%
1 to 3 months	19%
Never	45%
Don't know	15%



Drain chemical toilets more often

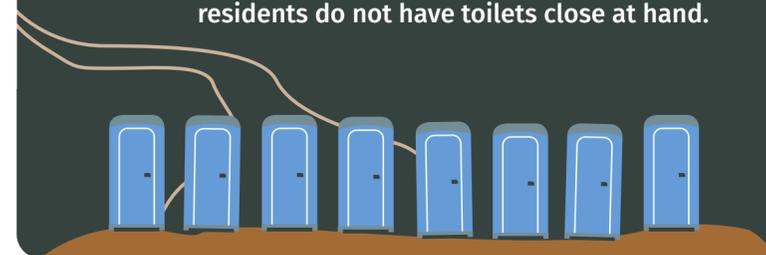
83% of residents said that their chemical toilets have been drained at least once in the last seven days. But...

70% of residents said that they would prefer it if their toilets are drained more often.

How many times a week should toilets be DRAINED?	
1	30%
2	33%
3	21%
4 times or more	16%

Put toilets closer to people and not put them all in one place at the perimeter of the settlement

89% of residents said that they would prefer not to walk more than 10 metres to a toilet. In addition, if all the toilets are located in the same place, it means that the majority of residents do not have toilets close at hand.



Consult with us about how and where communal toilets should be provided

89% of residents said that government had never consulted with them about provision of sanitation to their settlement.



2 226 residents from 292 settlements participated in this round. Detailed results and comments from residents themselves are available at: asivikelane.org/releases. For more information contact: infos@internationalbudget.org

