

Summary of key results for Mangaung Metropolitan Municipality informal settlements – October 2021

Asivikelane #22 assessed the specific challenges associated with the cleaning and draining of toilets. We asked the following questions about access to sanitation:

- What type of toilet do you use?
- Did the municipality clean your toilet in the last 7 days?
- Did the municipality drain your toilet in the last 7 days?
- Do you feel safe using the toilets in your settlement?
- If you do not feel safe, can you tell us the reasons?

Key Findings:

Toilets have not been cleaned or drained

- A little over 90% of residents said their toilets were not drained.

Residents experience a number of sanitation challenges

The table below shows that of the 60 residents who expressed that they do not feel safe using their toilets, about 63% said there is not enough light in the settlement. A little less than half of residents who expressed that they feel unsafe also said they worry about getting an infection from using the toilets. In addition, 45% of residents who expressed that they have sanitation challenges also said there was not enough light in their toilets.

Challenge	Number of residents who mentioned this as a challenge	%
There is no/not enough light in the settlement	38	63%
I worry about being attacked or hurt by someone	29	48%
There is no/not enough light in the toilet	27	45%
There is no privacy	26	43%
The toilet structure is unstable	25	42%
The toilet cannot lock	22	37%
The toilet itself is broken	14	23%
I worry about getting an infection	12	20%
No toilet seat	9	15%
Door is broken or missing	5	8%
The toilet is far from my home	4	7%

Note: Residents could mention more than one challenge so the percentages in the last column do not add up to 100%

DETAILED FINDINGS

Residents from the following settlements said they do not have access to toilets at all:

- Phase 9 (Ward 45)
- Phomolong (Ward 53)

Residents from the following settlements said they are using self-dug pits:

- Bergman
- Phase 7
- Phase 9 (Ward 45)
- Phase 10
- Phomolong (Ward 53)

Residents from the following settlements said their self-dug pit toilets were not drained:

- Bergman
- Phase 7
- Phase 9 (Ward 45)
- Phase 10
- Phomolong (Ward 53)

Sanitation challenges raised by residents with self-dug pit toilets

The table below shows that of the 52 residents who said they experienced issues with self-dug pit toilets in their settlement, a little more than 80% of them said there was not enough light in the settlement. Furthermore, 69% of the residents said their toilets cannot lock. A little more than half of the residents said their toilet structures were unstable.

Informal settlement names	Challenge	Number	%
Bergman, Phase 7, Phase 9 (Ward 45), Phase 10, Phomolong (Ward 53)	I worry about getting an infection	42	81%
Bergman, Phase 7, Phase 9 (Ward 45), Phase 10, Phomolong (Ward 53)	The toilet cannot lock	36	69%
Bergman, Phase 7, Phase 9 (Ward 45), Phase 10, Phomolong (Ward 53)	The toilet structure is unstable	29	56%
Bergman, Phase 7, Phase 9 (Ward 45), Phase 10, Phomolong (Ward 53)	No privacy	15	29%
Bergman, Phase 7, Phase 9 (Ward 45), Phase 10, Phomolong (Ward 53)	The toilet itself is broken	13	25%
Phase 7	There is no/not enough light in the settlement	11	21%
Phase 7, Phase 9 (Ward 45), Phomolong (Ward 53)	There is no/not enough light in the toilet	9	17%
Phase 7, Phase 9 (Ward 45)	I worry about being attacked or hurt by someone	5	10%

Bergman, Phomolong (Ward 53)	Door is broken or missing	2	4%
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Note: Residents could mention more than one challenge so the percentages in the last column do not add up to 100%

Additional tables

The types of toilets that residents use in their settlements

Toilet type	Percentage of residents
Self-dug	81.7%
Own flush	9.9%
No toilet	8.5%
Total	100.0%