

Summary of key results for eThekweni Municipality informal settlements - October 2021

Asivikelane #22 focussed on access to sanitation services in informal settlements, including assessing specific safety issues associated with using the toilets in their settlements.

We asked the following questions about sanitation services:

- What type of toilet do you use?
- Did the municipality clean your toilet in the last 7 days?
- Did the municipality drain your toilet in the last 7 days?
- Do you feel safe using the toilets in your settlement?

Key findings:

Residents experience a number of safety challenges when using toilets in their settlements

The table below shows that about 43% of the residents indicated their primary challenge in using toilets in their settlements is associated with the fear of being attacked or hurt, while 35% said there is not enough lighting or no lighting at all in their settlements, and 34% said they worry about the risk of infections. A lack of privacy and insufficient or no lighting inside the toilets were raised as issues by 30% of the residents. Just less than 30% of the residents indicated that the toilets they use are too far from their homes, while 27% said their toilets cannot be locked. About 21% and 19% of residents raised issues with unstable toilet buildings and broken toilets respectively, and 17% said toilet doors are either broken or missing completely. Lastly, less than 10% of residents said their toilets have no seats.

Challenges raised by residents	Number of residents	Percentage of residents
No/not enough light in settlement	80	35%
The toilet is far from my home	66	29%
I worry about being attacked or hurt	98	43%
No/not enough light inside the toilet	69	30%
Toilet building is unstable	48	21%
No toilet seat	15	7%
Toilet itself is broken	44	19%
Door is broken or missing	39	17%
Toilet cannot lock	62	27%
Worry about infection	78	34%
No privacy	67	30%

Note: Residents could mention more than one challenge so the percentages in the last column do not add up to 100%

Toilets have not been cleaned nor drained

- About 29% of residents said their toilets have not been cleaned in the last 7 days, and 67% said their toilets were not drained. About 3% of the residents said that they have no access to a toilet in their settlements, and 19% rely on self-dug pit toilets.

DETAILED FINDINGS

Challenges with access to sanitation

The tables below summarise the challenges that residents face when using toilets, by toilet type

Chemical toilets challenges

Challenges raised by residents	Number of residents	Percentage of residents
No/not enough light in settlement	5	14%
The toilet is far from my home	10	27%
I worry about being attacked or hurt	18	49%
No/not enough light inside the toilet	4	11%
Toilet building is unstable	10	27%
Toilet itself is broken	5	14%
Door is broken or missing	4	11%
Toilet cannot lock	9	24%
Worry about infection	16	43%
No privacy	13	35%

Note: Residents could mention more than one challenge so the percentages in the last column do not add up to 100%

Communal flush challenges

Challenges raised by residents	Number of residents	Percentage of residents
No/not enough light in settlement	50	45%
The toilet is far from my home	30	27%
I worry about being attacked or hurt	54	49%
No/not enough light inside the toilet	40	36%
Toilet building is unstable	12	11%
No toilet seat	11	10%
Toilet itself is broken	24	22%
Door is broken or missing	19	17%
Toilet cannot lock	30	27%
Worry about infection	35	32%
No privacy	37	34%

Note: Residents could mention more than one challenge so the percentages in the last column do not add up to 100%

VIP toilets challenges

Challenges raised by residents	Number of residents	Percentage of residents
No/not enough light in settlement	1	5%

The toilet is far from my home	8	42%
I worry about being attacked or hurt	8	42%
No/not enough light inside the toilet	7	37%
Toilet building is unstable	6	32%
No toilet seat	1	5%
Toilet itself is broken	3	16%
Door is broken or missing	3	16%
Toilet cannot lock	7	37%
Worry about infection	7	37%
No privacy	7	37%

Note: Residents could mention more than one challenge so the percentages in the last column do not add up to 100%

Sanitation challenges by settlement

Residents from the following settlements said their chemical toilets were not cleaned nor drained:

- Burnwood (Ward 25)
- Silverway (Ward 25)
- Avoca 307 (Ward 34)
- Mandeni Greenhouse - Vlottenburg (Ward 34)
- Mahlabathini - Section C (Ward 60)
- Dunbar - North

Residents from the following settlements said their chemical toilets were cleaned but not drained:

- Silverway (Ward 25)
- Dunbar North

Residents from the following settlements said they use self-dug pit toilets:

- Coffee Farm (Ward 12)
- Cutshwayo (Ward 12)
- Ndengezi - Linda Area (Ward 12)
- Ekukhanyeni (Ward 15)
- Ekukhanyeni - Zone 1 (Ward 15)
- Burnwood (Ward 25)
- Simplace - No. 7 (Ward 34)
- Odakeni (Ward 38)
- Inanda - White City (Ward 48)
- Lungelani (Ward 58)
- Mhlasini - Kwatommy (Ward 60)
- Eziweni (Ward 61)
- Gwala's Farm (Ward 61)
- Indluyomlilo (Ward 61)
- Staram (Ward 61)

- Staram - Grounding (Ward 61)
- Umbhayi (Ward 61)
- Just Corner (Ward 62)
- Magwaveni - P Section (Ward 62)
- Mlazi - J Section (Ward 78)
- Umlazi QX5 (Ward 87)
- Zwelibomvu (Ward 100)
- Cato-Crest (Gwala 1) (Ward 101)
- Dikwe (Ward 107)
- Dunbar - South

Residents from the following settlements do not have access to a toilet in their settlements:

- Inanda (Ward 48)
- Inanda - White City (Ward 48)
- Zikhali (Ward 52)
- Enkululekweni (Ward 62)
- Fraser - Bhala (Ward 62)

The types of toilets that residents use in their settlements

Toilet type	Percentage of residents
Own flush toilet	4%
Communal flush	48%
Chemical toilet (plastic)	16%
VIP toilet	28%
Self-dug pit	19%
Porta Potty	0%
No toilet	3%
Other	1%
Total	100%