

Summary of key results for City of Tshwane informal settlements – October 2021

Asivikelane #22 assessed the specific challenges associated with the cleaning and draining of toilets. We asked the following questions about access to sanitation:

- What type of toilet do you use?
- Did the municipality clean your toilet in the last 7 days?
- Did the municipality drain your toilet in the last 7 days?
- Do you feel safe using the toilets in your settlement?
- If you do not feel safe, can you tell us the reasons?

Key Findings:

Toilets have not been cleaned or drained

- 10% of residents said their toilets were not cleaned, while about 27% of residents said their toilets were not drained.
- 10% of residents who use chemical toilets said their toilets were not cleaned, and about 13% of them said their toilets were not drained either. From the residents who said their toilets were cleaned in the past week, some of them said they are not cleaned consistently.

Residents experience a number of sanitation challenges

The table below shows that out of the 28 residents who expressed that they do not feel safe using their toilets, a little more than half of those residents said there is not enough light in the settlement. A little less than 40% of residents said the toilets are located too far from their home, while 46% of these residents said that they are worried about being attacked or hurt by someone. About 32% of residents who expressed that they feel unsafe said they worry about getting an infection from using communal toilets.

Challenge	Number of residents who mentioned this as a challenge	%
There is no/not enough light in the settlement	17	61%
I worry about being attacked or hurt by someone	13	46%
The toilet is far from my home	11	39%
I worry about getting an infection	9	32%
There is no/not enough light in the toilet	7	25%
The toilet structure is unstable	3	11%
There is no privacy	3	11%
The toilet itself is broken	1	4%
The toilet cannot lock	1	4%

Note: Residents could mention more than one challenge so the percentages in the last column do not add up to 100%

DETAILED FINDINGS

Residents from the following settlements said they do not have access to toilets at all:

- Cemetery View
- Kamzulu

Residents from the following settlements said they are using self-dug pits:

- Brazzaville (Ward 61)
- Itereleng (Ward 61)
- Kamzulu
- Mooiplaas
- Rietfontain plot 77
- Phomolong - Mamelodi (Ward 40)

Residents from the following settlements said their self-dug pit toilets were not drained:

- Brazzaville (Ward 61)
- Kamzulu
- Mooiplaas
- Rietfontain plot 77
- Phomolong- Mamelodi

Residents from the following settlements said their chemical toilets were not drained or cleaned:

- Cemetery View Village (Ward 101)
- Itereleng - Laudium (Ward 61)

Residents from Itereleng said their chemical toilets were drained but not cleaned.

Residents from Baghdad (Ward 60) said their chemical toilets were cleaned but not drained.

Sanitation challenges raised by residents with chemical toilets

The table below shows that of the 14 residents who said they experienced issues with chemical toilets in their settlement, 79% of them said there was not enough light in the settlement and that they were worried about being attacked or hurt by someone. Furthermore, 64% of the residents said their toilet is located far from their home.

Informal settlement names	Challenge	Number of residents who mentioned this challenge	%
Baghdad (Ward 60), Kameeldrift, Phomolong	There is no/not enough light in the settlement	11	79%
Baghdad (Ward 60), Kameeldrift, Phomolong	I worry about being attacked or hurt by someone	11	79%
Baghdad (Ward 60), Kameeldrift	The toilet is far from my home	9	64%
Baghdad (Ward 60)	I worry about getting an infection	6	43%
Baghdad (Ward 60), Kameeldrift	There is no/not enough light in the toilet	5	36%

Cemetery View Village (Ward 101), Itereleng	There is no privacy	2	14%
Baghdad (Ward 60)	The toilet itself is broken	1	7%

Note: Residents could mention more than one challenge so the percentages in the last column do not add up to 100%

Sanitation challenges raised by residents with self-dug pit toilets

The table below shows that of the 8 residents who said they experienced issues with self-dug pit toilets in their settlement, 50% of them said there was not enough light in the settlement. In addition, 38% of the residents said their toilet structures were unstable.

Informal settlement names	Challenge	Number	%
Brazzaville (Ward 61), Kamzulu, Mooiplaas, Rietfontain plot 77	There is no/not enough light in the settlement	4	50%
Phomolong- Mamelodi (Ward 40)	The toilet structure is unstable	3	38%
Rietfontain plot 77	The toilet is far from my home	1	13%
Brazzaville (Ward 61)	I worry about getting an infection	1	13%

Note: Residents could mention more than one challenge so the percentages in the last column do not add up to 100%

Additional tables

The types of toilets that residents use in their settlements

Toilet type	Percentage of residents
Chemical toilet	55.6%
Self-dug	33.3%
No toilet	7.4%
Other	3.7%
Total	100.0%