

Summary of key results for City of Johannesburg informal settlements – October 2021

Asivikelane #22 assessed the specific challenges associated with the cleaning and draining of toilets. We asked the following questions about access to sanitation:

- What type of toilet do you use?
- Did the municipality clean your toilet in the last 7 days?
- Did the municipality drain your toilet in the last 7 days?
- Do you feel safe using the toilets in your settlement?
- If you do not feel safe, can you tell us the reasons?

Key Findings:

Toilets have not been cleaned or drained

- 7.8% of residents said their toilets were not cleaned, while about 23.6% of residents said their toilets were not drained.
- 5.7% of residents who use chemical toilets said their toilets were not cleaned and about 4.9% of residents who use these toilets said their toilets were not drained. From the residents who said their toilets were both cleaned and drained in the past week, some of them said that this was not done consistently.

Residents experience a number of sanitation challenges

The table below shows that out of the 134 residents who expressed that they do not feel safe using their toilets, a little more than half said that there is not enough light in the settlement. About 32% of residents said they worry about getting an infection from using the communal toilets. A little more than 30% of residents who expressed that they feel unsafe also said they are worried about being attacked or hurt by someone.

Challenge	Number of residents who mentioned this as a challenge	%
There is no/not enough light in the settlement	71	53%
I worry about getting an infection	43	32%
I worry about being attacked or hurt by someone	42	31%
There is no privacy	32	24%
The toilet is far from my home	26	19%
There is no/not enough light in the toilet	13	10%
The toilet cannot lock	10	7%
Door is broken or missing	6	4%
Toilet building is unstable	4	3%
The toilet itself is broken	2	1%

Note: Residents could mention more than one challenge so the percentages in the last column do not add up to 100%

DETAILED FINDINGS

Access to toilets

Residents from the following settlements said they do not have access to toilets at all:

- Electron (Ward 57)
- Malboro - Region E (Ward 109)
- Patsing

Residents from the following settlements said they are using self-dug pits:

- Mokokong - Meyerton (Ward 4)
- Tjovitjo - Phase 1 (Ward 4)
- Driezek - Gardens (Ward 5)
- Mountain City - Block A (Ward 6)
- Thembelihle (Ward 8)
- Denver (Ward 118)
- Phomlamqashi Unavalley (Ward 120)
- Eikenhof - Block B
- Marikana
- Mountain City
- Mountain View (Matjotjombeni) - Block A1
- Patsing

Cleaning of communal flush toilets and portable container toilets

Residents from the following settlements said their communal flush toilets were not cleaned:

- Mountain City (Ward 6)
- Mafelandawonye 3 - Ivory Park (Ward 79)

A resident from Meyerton (Ward 4) said their portable container toilets were not cleaned.

Draining of VIP and pit toilets

Residents from the following settlements said their VIP toilets were not drained:

- Mountain View (Matjotjombeni) - Block D (Ward 6)
- Lawley Station (Ward 8)
- Thembelihle - F Section (Ward 8)
- Ivory Park - K60a (Ward 80)
- Ivory Park - K60c (Ward 80)
- Slovo Park - E (Ward 119)
- Tshepisong - Emnandini (Ward 128)
- Tshepisong - Tshepisong West (Ward 128)
- Ivory Park - K60b
- Ivory Park - Mountain view
- Ivory Park - New Hani Park
- Ivory Park - Sofiatown
- Tokyo

Residents from the following settlements said their self-dug pit toilets were not drained:

- Mokokong - Meyerton (Ward 4)
- Driezek - Gardens (Ward 5)
- Mountain City - Block A (Ward 6)

- Thembelihle (Ward 8)
- Denver (Ward 118)
- Phomlamqashi Unavalley (Ward 120)
- Eikenhof - Block B
- Marikana
- Mountain View (Matjotjombeni) - Block A1

Cleaning and draining of chemical toilets

Residents from the following settlements said their chemical toilets were not drained or cleaned:

- Tjovitjo - Phase 1 (Ward 4)
- Tjovitjo - Phase 2 (Ward 6)

Residents from the following settlements said their chemical toilets were drained but not cleaned:

- Kanana Park (Ward 6)
- Waterworks - Kliprivier (Ward 10)
- Springbok (Ward 57)
- Orlando Coal Yard

Residents from the following settlements said their chemical toilets were cleaned but not drained:

- Tjovitjo - Phase 1 (Ward 4)
- Tjovitjo - Phase 2 (Ward 6)
- Baghdad Section (Ward 79)
- Ivory Park - K60a

Sanitation challenges raised by residents with chemical toilets

The table below shows that 78 out of the 122 residents who said they use chemical toilets in their settlement expressed that they do not feel safe using them. 58% of the residents said there was not enough light in the settlement. A little less than half of these residents said they were worried about being attacked or hurt by someone. Further, a little over 30% of the residents said they are worried about getting an infection from using shared toilets.

Challenge	Number of residents who mentioned this challenge	%
There is no/not enough light in the settlement	45	58%
I worry about being attacked or hurt by someone	35	45%
I worry about getting an infection	28	36%
There is no privacy	26	33%
The toilet is far from my home	21	27%
There is no/not enough light in the toilet	10	13%
No lock	9	12%
Door is broken or missing	5	6%
Toilet building is unstable	2	3%

Note: Residents could mention more than one challenge so the percentages in the last column do not add up to 100%

Sanitation challenges raised by residents with VIP toilets

The table below shows that 41 out of the 72 residents who said they use VIP toilets in their settlement expressed that they do not feel safe using them. A little less than half of the residents said there was not enough light in the settlement. In addition, about 37% of the residents said they are worried about getting an infection from using shared toilets.

Challenge	Number of residents who mentioned this challenge	%
There is no/not enough light in the settlement	17	42%
I worry about getting an infection	15	37%
There is no privacy	4	10%
I worry about being attacked or hurt by someone	2	5%
The toilet is far from my home	2	5%
There is no/not enough light in the toilet	2	5%
Toilet is broken	2	5%
No lock	1	2%
Door is broken or missing	1	2%
Toilet building is unstable	1	2%

Note: Residents could mention more than one challenge so the percentages in the last column do not add up to 100%

Sanitation challenges raised by residents with self-dug pit toilets

The table below shows that of the 9 residents who said they experienced issues with self-dug pit toilets in their settlement, 5 of them said there was not enough light in the settlement. Further, 3 residents said their toilets are located too far from their homes.

Challenge	Number
There is no/not enough light in the settlement	5
The toilet is far from my home	3
I worry about being attacked or hurt by someone	2
There is no/not enough light in the toilet	1
No privacy	1

Note: Residents could mention more than one challenge so the percentages in the last column do not add up to 100%

Sanitation challenges raised by residents with communal flush toilets

Three residents said they experienced issues with communal flush toilets in their settlement. One resident said there was not enough light in the settlement. Furthermore, another resident said their toilet building is unstable and they also expressed that they were worried about being attacked or hurt by someone. Still another resident said there was no privacy.

Additional tables

The types of toilets that residents use in their settlements

Toilet type	Percentage of residents
Chemical toilet	48.4%
VIP	28.6%
Own Flush	10.7%
Self-dug	7.1%
Communal Flush	2.0%
No toilet	1.6%
Portable container	0.4%
Other	1.2%
Total	100.0%