Municipalities can show they care by doing repairs!

This 4th release for the Asivikelane Western Cape comes at very tumultuous time in South Africa – Covid-19’s spread has necessitated a level 4 lockdown, civil unrest has destabilised parts of the country and taxi violence has gripped the Western Cape. Unequal access to resources and infrastructure are some of the drivers for this unrest. Many communities are disillusioned and frustrated by a government that does not seem to care about their right to basic services like water and sanitation. This is a ticking time bomb which government can no longer ignore.

The data from this release shows how much progress is yet to be made in the Western Cape. Most municipalities fall far short of the minimum national standard for taps and toilets in informal settlements and they are failing to repair broken taps and toilets, even as communities actively report faults. Fixing broken services is one small action that municipalities can take to restore trust and show they care.

Respondents that said YES:

- **60% or less**
- **61 – 75%**
- **75 – 89%**
- **90% or more**

**IN YOUR INFORMAL SETTLEMENT, DO YOU...**

**Have access to the minimum standard of 25 or less households per shared tap?**

- **BITOU**
- **CAPE AGULHAS**
- **MOSEL BAY**
- **KNYSNA**
- **STELLENBOSCH**
- **WITZENBERG**

**Have access to the minimum standard of 5 or less households per shared toilet?**

**The last time a broken tap or toilet was reported, was it fixed by the municipality/contractor?**

**Western Cape**

**Bitou**

**Cape Agulhas**

**Mossel Bay**

**Knysna**

**Stellenbosch**

**Witzenberg**

**HOT SPOTS**

- **In Mossel Bay, 92% of residents who use a communal TAP indicated that they share the tap with 25 or fewer households.**
- **In Knysna, 60% of residents who use a communal TOILET indicated that they share the toilet with 5 or fewer households.**
- **In Asla Kamp (Witzenberg), a resident reported that the municipality came to fix all the broken toilets in the settlement for the first time in many months.**

**GOOD NEWS**

- **In Mossel Bay, 90% of residents who use a communal TAP indicated that they share the tap with 25 or fewer households.**
- **In Knysna, 60% of residents who use a communal TOILET indicated that they share the toilet with 5 or fewer households.**
- **In Asla Kamp (Witzenberg), a resident reported that the municipality came to fix all the broken toilets in the settlement for the first time in many months.**

**IN YOUR INFORMAL SETTLEMENT, DO YOU...**

**Have access to the minimum standard of 25 or less households per shared tap?**

- **BITOU**
- **CAPE AGULHAS**
- **MOSEL BAY**
- **KNYSNA**
- **STELLENBOSCH**
- **WITZENBERG**

**Have access to the minimum standard of 5 or less households per shared toilet?**

**The last time a broken tap or toilet was reported, was it fixed by the municipality/contractor?**

**Western Cape**

**Bitou**

**Cape Agulhas**

**Mossel Bay**

**Knysna**

**Stellenbosch**

**Witzenberg**

**Respondents that said YES:**

- **60% or less**
- **61 – 75%**
- **75 – 89%**
- **90% or more**

**PERCENTAGE OF RESIDENTS WHO HAVE REPORTED A BROKEN COMMUNAL TAP OR TOILET**

- **BITOU**
- **CAPE AGULHAS**
- **MOSEL BAY**
- **KNYSNA**
- **STELLENBOSCH**
- **WITZENBERG**

- **52%**
- **36%**
- **42%**
- **80%**
- **100%**

**Toilets recently repaired and cleaned in Asla Kamp, Tulbagh by Witzenberg Municipality**

For more information please contact: dag@dag.org.za  
Twitter: @DAG_activism  Facebook: @developmentactiongroup  Instagram: @developmentactiongroup  website: www.dag.org.za  
Asivikelane is also represented nationally on social media: @Asivikelane