Asivikelane is an IBP South Africa initiative in partnership with Abahlali baseMjondolo, Afesis-corplan, Dennis Goldberg House of Hope, Development Action Group, Luthando OVC Care Centre, 1to1, People’s Environment Planning, Planact, Positive Action Campaign, SASDI Alliance, Small Projects Foundation, Social Justice Coalition and Tshwane Leadership Foundation.

Introduction

Asivikelane is a partnership that includes government. When we report on ‘impact’ in this document, we do not therefore claim that IBP South Africa or Asivikelane partners caused these service improvements on their own. We do however have reason to believe that our work played some role in ensuring that these issues were attended to by government.

With the outbreak of COVID-19 in 2020 it was perhaps not surprising that government attended to these service delivery demands. But we are delighted to report that the service delivery improvement continued into 2021.

Government itself also continues to use Asivikelane data and reports for their own purposes:

- The national Department of Human Settlements uses Asivikelane data in their interactions with municipalities through the Informal Settlement Upgrading Programme.
- Many Metros, like eThekwini for example have interdepartmental discussions when Asivikelane results are published.
Buffalo City

- A leaking pipe in Orange Grove-Magalini Abomvu has been fixed.
- Taps have been fixed in Dayisi-Emibhobheni and Orange Grove-Bhananeni.
- A water pipe was fixed in Orange Grove-Magalini Abomvu.
- Residents in Duncan Village, Orange Grove and Dayisi report improved maintenance of taps.
- Taps were fixed and new ones installed in Duncan Village-Ntilini.

Cape Town

- In Philippi-Seskhona taps were installed. Existing taps were also repaired in Phillipi East.
- Taps have been fixed in UT Gardens-Site B.
- The delivery of water has improved in Mzamomhle.
- Water supply has improved in K2 Section and Imizamo Yethu.

A. WATER

- the baseline is that residents often have to wait for an insufficient number of communal taps, repairs can take months, and newer settlements often have no water at all.
**Ekurhuleni**

- In Kwaloliwe, residents no longer wait in long queues before accessing water.
- In addition to existing communal taps, the municipality has provided residents of Mzondi-Swazi Inn with Jojo tanks which are filled three times a day.
- In Somalia Park-Zone 4, residents have improved access to water.
- At Mzondi-Swazi Inn, a resident reported that they have good access to water and that they have big water tanks in their settlement.
- A resident said that a damaged water pipe has recently been fixed in Skoonplaas.
- Water tanks are cleaned every six months in Mzondi-Swazi Inn.
- Tsakane-Extension 21 residents said that broken taps were fixed.
- Another resident from Winnie Mandela-Zone 2 said that their broken communal tap was fixed.
- New taps were installed in Robert Sobukwe.

**eThekwini**

- Pipes in Isulabasha have been fixed.
- Broken taps were fixed in Johanna Road, Ezikrebheni, Kwamashu A, Odakeni, Havelock, Gwalas Farm, Magwaveni and Umbhayi.
- New taps or water pipes were installed at Johanna Road-Sea Cow Lake, Thandanani and Emakhenobhi.

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Service delivery IMPROVEMENTS of the Asivikelane campaign, Jan – Jun 2021

A.WATER

New taps installed in Robert Sobukwe, Ekurhuleni, June 2021

Taps repaired in Havelock, eThekwini, June 2021

Taps fixed in Tsakane, Ekurhuleni, May 2021
Johannesburg

- Water trucks are sent to Protea South twice a day when water pipes are being fixed.
- At Marikana, Jerusalema Extension and Waterworks Section A, residents said that their water tanks are filled almost every day.
- At Tjovitjo Phase 1, a resident reported that the water truck comes to their settlement three times a day; another resident from Tjovitjo Phase 2 also reported that they have improved access to water.
- Mountain City residents said that water tanks are filled twice a day.
- Water tanks are filled every day in Marikana-Jerusalema Extension.
- Residents from Mountain View (Matjotjombeni)-Block B2, Mountain View (Matjotjombeni)-Block C and Protea South also said that there have been improvements in the delivery of water.
- Ivorypark-Chris Hani reported that a communal tap was fixed.

Nelson Mandela Bay

- Residents from Area 11 Gunguluza report the installation of 8 water tanks for the disabled.

Mangaung

- At Section M Botshabelo-Section M 3079, a resident said everyone in the settlement has their own tap.

Tshwane

- In Phomolong-Mamelodi, a resident said they now have improved water delivery by a water truck.
- At Phomolong-Mamelodi, a resident said the metro is installing water meters in their settlement and that there are plans to install taps.
B. TOILETS

- the baseline is that most residents don’t have enough toilets and the cleaning of communal toilets happens on a weekly basis but can be uncertain, as previously reported in our social audits.

**Buffalo City**

- At G-section – Nompumelelo, two toilets that serve over 300 hundred households and a taxi rank were fixed after two years of neglect.
- Toilets were added in Orange Grove, Dayisi-Emibhobheni and Gonubie-Mzamomhle.
- Residents in Duncan Village, Orange Grove and Dayisi report improved maintenance of toilets.

**Cape Town**

- In Philippi-Seskhona, temporary toilets were delivered.
- Toilets are now cleaned in RR Section, K2 Section, Kanana and Santini.
- Cleaning of toilets has improved in Europe, LR Section, Taiwan and Santini.
- Toilets were built in settlements in Khayelitsha and Mpolweni.

— Service delivery IMPROVEMENTS of the Asivikelane campaign, Jan – Jun 2021

New toilets added at Orange Grove, Buffalo City, April 2021
**Ekurhuleni**

- Mzondi-Swazi Inn residents had new toilets installed in their settlement.

- Residents from Enkanini and Tsietsi said that everyone in their settlements has chemical toilets in their yards; another resident from Mzondi-Swazi Inn said that their toilets are well maintained.

- A resident from Somalia Park said that toilets are now cleaned regularly and that they are also provided with toilet paper; another resident from Mandela said that there has been an improvement in the cleaning of toilets.

- At Winne Mandela-Zone 2, a resident said the metro delivered 20 new chemical toilets to their settlement.

- At Steve Biko, residents said their broken toilets were replaced with new ones. New toilets were also delivered in Etwatwa.

- At Tsakane-Extension 21, a resident said employment opportunities have been created as some residents have been employed to clean toilets.

- New toilets were delivered in Steve Biko, Etwatwa.

- Electricity was provided for 60 households in Barcelona and toilets were drained.

**eThekwini**

- New chemical toilets provided at Ezikrebheni and Ekukhanyeni.

- Toilet cleaning materials were provided for toilets in Ekuphumeleleni and Georgehill.

- Broken toilets were fixed in Johanna Road, Ezikrebheni, Kwamashu A, Odakeni, Havelock, Gwalas Farm, Magwaveni and Mallaca.

- Some households have improved access to toilets in Ekukhanyeni.
**Johannesburg**

- Steve Biko Park-Drissik has toilets that are well maintained.
- At Jerusalema-Marikana Extension, a resident reported that their chemical toilets are always drained and cleaned; another resident from Protea South reported that their toilets are cleaned three times a week.
- At Mountain City-Block A, a resident reported that their toilets are cleaned on time and that the cleaners are doing a good job.
- Residents from Thembelihle and Ivorypark (K60A) reported that the draining of VIP toilets has improved in their settlement.
- Toilets were drained in Ivory Park.
- At Tjovitjo Phase 2 and Mountain City residents said their chemical toilets were cleaned three times a week.

**Msunduzi**

- A broken sewer in Masson was finally fixed.
- At Tjovitjo Phase 1, Mountain View (Matjotjombeni) -Block C, Tjovitjo Phase 2, Protea South, Reyashuma Village-Marlboro South and Tokyo, residents said their toilets are always clean.
- At Mafelandawonye, 3 residents said toilets are now cleaned twice a week.
- At Ivorypark-K601, residents said that the contract of a poorly-performing toilet-cleaning contractor has just been terminated.

**Tshwane**

- At Iscor, a resident said the metro delivered more toilets.
- At Phomolong-Mamelodi, a resident said the metro is installing water meters in their settlement and that there are plans to install flush toilets.
C. WASTE COLLECTION

— the baseline is that refuse collection is non-existent or highly erratic.

Buffalo City

- An illegal dumping site has been cleared in Cambridge Location.
- Residents from Duncan Village also report regular waste collection, while the metro has cleaned the Cambridge Location settlement.
- Residents were hired to collect waste in Braelyn Extension 10-Nkandla and Duncan Village-Holomisa.
- Illegal dumps were cleared in Cambridge Location Mdantsane-Gugulethu, and in Amalinda Forest.

Cape Town

- In Philippi-Seskhona a refuse container was provided.
- Waste is removed in RR Section, K2 Section, Kanana, Europe, LR Section, Taiwan and Santini.

Ekurhuleni

- Tsakane-Extension 21 residents said waste is collected every week and they are provided with refuse bags.
- At Tsakane-Extension 21, a resident reported that waste is collected on a weekly basis and residents are given refuse bags.
- At Winne Mandela-Zone 2 and Zone 3, residents said that the cleaners were clearing a dumping site in their community and that this created employment opportunities for more community members.
- At Enkanini and Tsakane-Extension 21, a resident reported that waste was collected and they were also given refuse bags.
- Waste was collected in Somalia Park.

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Service delivery IMPROVEMENTS of the Asivikelane campaign, Jan – Jun 2021

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C. WASTE COLLECTION

eThekwini

- Residents in Ekuphumeleleni and Magwaveni report improved refuse collection, while refuse bags were provided to Staram, Mahlabathini and Gwalas Farm.
- A dumpsite was cleared in Itereleng.

Nelson Mandela Bay

- Residents in Westville received refuse bags.

Tshwane

- Kameeldrift informal settlement was cleaned.
- Iscora residents said the metro delivered more toilets and a dustbin.
- A dumping site was cleaned up in Phomolong.

Johannesburg

- At Lawley Station a resident reported that the cleaning of the dumping site in their settlement has improved.
- At Tjovitjo Phase 1, Mountain View (Matjotjombeni)-Block C, Tjovitjo Phase 2, Protea South, Mafelandawonye 3, Reyashuma Village-Marlboro South and Tokyo, residents said that waste is collected on time.
- At Lindelani, residents said waste is now being collected twice a week in their settlement.
- A dumpsite was cleared in Jampas Cleveland.
- A litter clean up was organised in Ivory Park.

For more information please contact: infosa@internationalbudget.org
Asivikelane is across social media on: @Asivikelane