

**Summary of key results for Nelson Mandela Bay informal settlements - 20<sup>th</sup> May, 2021**

**KEY FINDINGS<sup>1</sup>**

<b>Number of settlements in this round</b>	<b>Number of residents in this round</b>
19	175

**Access to water**

- 72% of residents said there was not enough water in their settlements
- Below are water-related challenges raised by residents:
  - There are not enough taps in some settlements
  - Water outages
  - Broken and/or leaking taps

**Access to sanitation**

- About 66% of residents said their toilets were not cleaned over the last 7 days
- 39% of residents said they have no access to a toilet in their settlements
- The following are sanitation challenges raised:
  - Broken and/or blocked toilets
  - There are not enough toilets in some settlements

**Waste removal**

- 87% of residents said waste was not collected from their settlements
- No refuse bags are provided by the municipality
- The main challenge is that the municipality does not provide waste removal services in some settlements

**Good news**

- Water tanks were installed in Area 11 Gunguluza (Ward 45)
- Electricity installation is in process in Area 11 Gunguluza (Ward 45), Westville - A Section (Ward 36), Westville - D Section (Ward 36), and Sisulu - Village (Ward 30)
- Tarring of Bantom Road in Area 11 Gunguluza (Ward 45)

**Asivikelane #17: Green shoots, but will metro budgets water them?**

On the surface, Asivikelane #17 traffic lights appear bad. But if you take the time to look closely, you will see many green shoots of service delivery improvement starting to sprout. New toilets were

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<sup>1</sup>See page 3 for findings by settlement

built, and taps were installed in Buffalo City. Taps were repaired, and new toilets were built in Cape Town. New toilets were delivered, and old and broken toilets replaced in Ekurhuleni.

We sincerely hope that when the Nelson Mandela Bay Metro's council approves its 2021/2022 budget, it includes the changes that are necessary to water these green shoots as other metros have done. Changes such as budgeting for the maintenance and cleaning of toilets and taps, and prioritising the provision of additional basic toilets and taps in many more informal settlements, as was recommended in previous Asivikelane reports.

## DETAILED FINDINGS

### Access to Water

The table below shows the water sources that residents rely on in their settlements

Water source	Percentage of residents
Communal tap	68.6%
Own tap	7.4%
Water tank	2.3%
Water truck	16.0%
Other water source	0.6%
No water	5.1%
<b>Total</b>	<b>100.0%</b>

Residents from the following settlements said there was not enough water in their settlements:

Bethersdop - Norongo (Ward 17)

Mandela Village - Norongo (Ward 17)

Westville - A Section (Ward 36)

Moegesukkel (Ward 37)

Kwa Noxolo - Midrand (Ward 38)

Joe Slovo Extension (Ward 41)

KGS (Kiva, Gqabi, Sonto) (Ward 43)

Area 11 Gunguluza (Ward 45)

Kwalanga - Lawu phase 6 (Ward 50)

Bayland - Dameni (Ward 52)

Siya Kolisi Village (Ward 53)

Residents from the following settlements said they have no access to water in their settlements:

Kwa Noxolo - Midrand (Ward 38)

Joe Slovo Extension (Ward 41)

Residents from the following settlements said there are not enough taps in their settlements:

Govan Mbeki Village (Ward 33)

Westville - A Section (Ward 36)

Westville - D Section (Ward 36)

Residents from the following settlements said they experienced water outages:

Kiva, Gqabi and Sonto (Ward 43)

Area 11 Gunguluza (Ward 45)

Residents from the following settlements raised concerns with regard to broken and/or leaking taps:

Govan Mbeki Village (Ward 33)

Westville - A Section (Ward 36)

Westville - F Section (Ward 36)

Moegesukkel (Ward 37)

Area 11 Gunguluza (Ward 45)

### **Access to sanitation**

The table below shows the types of toilets that residents use in their settlements

<b>Toilet type</b>	<b>Percentage of residents</b>
Chemical toilet	33.7%
Communal flush	4.0%
Own flush	6.3%
Other toilet	0.6%
Self-dug pit	16.6%
No toilet	38.9%
<b>Total</b>	<b>100.0%</b>

Residents from the following settlements said their toilets were not cleaned:

Bethersdop - Norongo (Ward 17)

Mandela Village - Norongo (Ward 17)

Vanstrap - Noxolo (Ward 29)

Moegesukkel (Ward 37)

Kwa Noxolo - Midrand (Ward 38)

Haven (Ward 41)

Nkandla (Ward 41)

Joe Slovo Extension (Ward 41)

Mhlolokotshane - Benoni (Ward 41)

Mhlolokotshane - Farm (Ward 41)

Mhlolokotshane (Ward 41)

Area 11 Gunguluza (Ward 45)

Area 11 Gunguluza - Phase 2 (Ward 45)

Lawu Phase 6 - Kwalanga (Ward 50)

Bayland - Dameni (Ward 52)

Bayland West (Ward 52)

Siya Kolisi Village (Ward 53)

Residents from the following settlements said they have no access to a toilet in their settlements:

Kwa Noxolo - Midrand (Ward 38)

Area 11 Gunguluza (Ward 45)

Siya Kolisi Village (Ward 53)

Residents from the following settlements said their toilets need maintenance (broken and/or blocked toilets):

Govan Mbeki Village (Ward 33)

Joe Slovo Extension (Ward 41)

Area 11 Gunguluza (Ward 45)

Kwalanga - Lawu Phase 6 (Ward 50)

Residents from the following settlements said they need more toilets:

Govan Mbeki Village (Ward 33)

Westville (Ward 36)

Westville - A Section (Ward 36)

Westville - D Section (Ward 36)

Haven (Ward 41)

## **Waste removal**

Residents from the following settlements said waste was not collected from their areas:

Bethersdop - Norongo (Ward 17)

Mandela Village - Norongo (Ward 17)

Vanstrap - Noxolo (Ward 29)

Govan Mbeki Village (Ward 33)

Westville - A Section (Ward 36)

Bethersdorp - Extension 36 (Ward 36)

Moegesukkel (Ward 37)

Kwa Noxolo - Midrand (Ward 38)

Joe Slovo Extension (Ward 41)

Haven (Ward 41)

Mhlolokotshane - Benoni (Ward 41)

Mhlolokotshane - Farm (Ward 41)

Mhlolokotshane - Benoni (Ward 41)

Nkandla (Ward 41)

Kiva, Gqabi and Sonto (Ward 43)

Area 11 Gunguluza (Ward 45)

Area 11 Gunguluza - Phase 2 (Ward 45)

Kwalanga - Lawu phase 6 (Ward 50)

Bayland - Dameni (Ward 52)

Bayland West (Ward 52)

Siya Kolisi Village (Ward 53)

Residents from the following settlements said they do not get refuse bags:

Haven (Ward 41)

Nkandla (Ward 41)

Mhlolokotshane (Ward 41)

Area 11 Gunguluza (Ward 45)

Bayland - Dameni (Ward 52)