

Summary of key results for eThekweni informal settlements - 21st May, 2021
KEY FINDINGS¹

Number of settlements in this round	Number of residents in this round
44	167

Access to water

- 28% of residents said there was not enough water in their settlement
- Below are the water-related challenges raised by residents:
 - Water outages
 - Low water pressure
 - Broken and/or leaking taps
 - There are not enough taps in some settlements

Access to sanitation

- About 47% of residents said their toilets were not cleaned over the last 7 days
- 26% of residents said they use self-dug pit toilets
- The following are sanitation challenges raised:
 - Broken and/or blocked toilets

Waste removal

- About 29% of residents said waste was not collected from their settlements
- The main challenge is that the municipality does not provide waste removal services in some settlements

Good news

- Taps were fixed in Johanna Road - Sea Cow Lake (Ward 34), Gwala's Farm (Ward 61), and Umbhayi (Ward 61)
- A tap was fixed and a toilet is being installed in Thandanani (Ward 34)
- A toilet was unblocked in Mallaca (Ward 110)

Asivikelane #17: Green shoots, but will metro budgets water them?

On the surface, Asivikelane #17 traffic lights appear bad. But if you take the time to look closely, you will see many green shoots of service delivery improvement starting to sprout. Taps were repaired and toilets were maintained in eThekweni.

¹See page 3 for detailed findings by settlement

We sincerely hope that when eThekweni's council approves its 2021/2022 budget, it includes the changes that are necessary to water these green shoots. Changes such as budgeting for the maintenance and cleaning of toilets and taps, and prioritising the provision of additional basic toilets and taps in many more informal settlements, as was recommended in previous Asivikelane reports. This would help in turning the metro's traffic lights green.

DETAILED FINDINGS

Access to Water

The table below shows the water sources that residents rely on in their settlements

Water source	Percentage of residents
Communal tap	68.3
Own tap	7.2
Water tank	3.6
Borehole	4.2
No water	5.4
Other water source	11.4
Total	100.0%

Residents from the following settlements said there was not enough water in their settlements:

Ekukhanyeni (Ward 15)

Ekukhanyeni - Zone 2 (Ward 15)

Ekukhanyeni - Zone 3 (Ward 15)

Ekukhanyeni - Zone 4 (Ward 15)

Zamokuhle (Ward 16)

Ekuphumeleleni - Phase 1 (Ward 17)

Havelock (Ward 34)

Johanna Road - Sea Cow Lake (Ward 34)

Odakeni (Ward 38)

Mhlasini - Kwatommy (Ward 60)

Mahlabathini - Section C (Ward 60)

Fraser - Just Corner (Ward 62)

Fraser - Bhala (Ward 62)

Cato-Crest (Ward 101)

Cato-Crest (Gwala) (Ward 101)

Cato-Crest (Gwala 1) (Ward 101)

Dikwe (Ward 107)

Mallaca (Ward 110)

Residents from the following settlements said they have no access to water in their settlements:

Ekukhanyeni (Ward 15)

Ekukhanyeni - Zone 2 (Ward 15)

Ekukhanyeni - Zone 4 (Ward 15)

Zamokuhle (Ward 16)

Ekuphumeleleni - Phase 1 (Ward 17)

Ekuphumeleleni - Phase 1 (Ward 17)

Residents from the following settlements said they experienced water outages:

Ekukhanyeni - Zone 3 (Ward 15)

Zamokuhle (Ward 16)

Odakeni (Ward 38)

Cato-Crest (Ward 101)

Residents from the following settlements raised concerns with regard to broken and/or leaking taps:

Johanna Road - Sea Cow Lake (Ward 34)

Havelock (Ward 34)

Duff Road (Ward 39)

Isulabasha (Ward 39)

Mahlabathini - Section C (Ward 60)

Fraser - Bhala (Ward 62)

Magwaveni - Creche (Ward 62)

Residents from the following settlements said there are not enough taps in their settlements:

Havelock (Ward 34)

Odakeni (Ward 38)

Mhlasini - Kwatommy (Ward 60)

Fraser - Bhala (Ward 62)

Dikwe (Ward 107)

Access to sanitation

The table below shows the types of toilets that residents use in their settlements

Toilet type	Percentage of residents
Chemical toilet	2.4%
Communal flush/ Ablution block	67.1%
Own flush	3.0%
Self-dug pit	25.7%
VIP toilet	1.8%
Total	100.0%

Residents from the following settlements said their toilets were not cleaned:

Ekukhanyeni (Ward 15)
Ekukhanyeni - Zone 2 (Ward 15)
Ekukhanyeni - Zone 3 (Ward 15)
Ekukhanyeni - Zone 4 (Ward 15)
Zamokuhle (Ward 16)
Ekuphumeleleni - Phase 1 (Ward 17)
Bloodbank - Bloodbank (Ward 18)
Mandeni Greenhouse - Mandeni Greenhouse (Ward 34)
Smithfield - Smithfield (Ward 34)
Simplace - No 7 (Ward 34)
Mathambo - Mathambo (Ward 34)
Odakeni (Ward 38)
Lungelani (Ward 58)
Mhlasini (Ward 60)
Mhlasini - Kwatommy (Ward 60)
Mahlabathini (Ward 60)
Mahlabathini - A Section (Ward 60)
Mahlabathini - C Section (Ward 60)
Indluyomlilo (Ward 61)
Staram (Ward 61)
Staram - Basuthwini (Ward 61)
Staram - Grounding (Ward 61)
Staram - Sphethwini (Ward 61)
Umbhayi (Ward 61)
Umbhayi - Transit Camps (Ward 61)
Fraser - Bhala (Ward 62)
Fraser - KwaSani (Ward 62)
Magwaveni - Creche (Ward 62)
Magwaveni - H Section (Ward 62)
Magwaveni - J Section (Ward 62)
Tropika X2 - Tropika X2 (Ward 86)
Cato-Crest (Ward 101)
Cato-Crest (Gwala 1) (Ward 101)
Dikwe (Ward 107)

Residents from the following settlements said they use self-dug pit toilets:

Ekukhanyeni (Ward 15)
Ekukhanyeni - Zone 2 (Ward 15)
Ekukhanyeni - Zone 3 (Ward 15)
Ekukhanyeni - Zone 4 (Ward 15)
Zamokuhle (Ward 16)
Ekuphumeleleni - Phase 1 (Ward 17)
Bloodbank - Bloodbank (Ward 18)
Smithfield - Smithfield (Ward 34)
Simplace - No 7 (Ward 34)
Odakeni (Ward 38)
Mhlasini - Kwatommy (Ward 60)
Mahlabathini - A Section (Ward 60)
Mahlabathini (Ward 60))
Mhlasini (Ward 60)
Indluyomlilo (Ward 61)
Umbhayi (Ward 61)
Staram (Ward 61)
Staram Basuthwini (Ward 61)
Staram - Grounding (Ward 61)
Staram - Sphethwini (Ward 61)
Magwaveni - Creche (Ward 62)
Cato-Crest (Ward 101)
Cato-Crest (Gwala) (Ward 101)
Cato-Crest (Gwala 1) (Ward 101)
Dikwe (Ward 107)

Residents from the following settlements said their toilets are broken and/or blocked:

Quarry Rd - Kwamsuthu (Ward 23)
New Germany (Ward 23)
Ezikrebheni - Clairstate (Ward 25)
Ezikrebheni (Ward 25)
Johanna Road - Sea Cow Lake (Ward 34)
Havelock (Ward 34)
Mathambo - Mathambo (Ward 34)
Smithfield - Smithfield (Ward 34)

Thandanani (Ward 34)
Chappers - Y (Ward 35)
Chappasi - Boxer (Ward 35)
Kwamashu A - Hostel (Ward 39)
Kwamashu - Thembalihle (Ward 39)
Qhakaza (Ward 39)
K Extension - Kwamashu (Ward 41)
Emaplazini - Lindela (Ward 44)
Kwamashu - France (Ward 46)
Kwamashu - Thembalihle (Ward 46)
Gwalas Farm (Ward 61)
Umbhayi (Ward 61)
Umbhayi - Transit camp's (Ward 61)
Fraser - Bhala (Ward 62)
Fraser - KwaSani (Ward 62)
Magwaveni - J Section (Ward 62)
Tropika X2 - Tropika X2 (Ward 86)
Mallaca (Ward 110)

Waste removal

Residents from the following settlements said waste was not collected from their areas:

Ekukhanyeni (Ward 15)
Ekukhanyeni - Zone 2 (Ward 15)
Ekukhanyeni - Zone 3 (Ward 15)
Ekukhanyeni - Zone 4 (Ward 15)
Zamokuhle (Ward 16)
Ekuphumeleleni - Phase 1 (Ward 17)
Bloodbank - Bloodbank (Ward 18)
Mandeni Greenhouse - Mandeni Greenhouse (Ward 34)
Smithfield - Smithfield (Ward 34)
Chappasi - Boxer (Ward 35)
Indluyomlilo (Ward 58)
Canelands (Ward 58)
Mhlasini - Kwatommy (Ward 60)
Staram - Sphethwini (Ward 61)

Fraser - Just Corner (Ward 62)

Fraser - KwaSani (Ward 62)

Tropika X2 - Tropika X2 (Ward 86)

Cato-Crest (Ward 101)

Cato-Crest (Gwala) (Ward 101)

Cato-Crest (Gwala 1) (Ward 101)

Residents from the following settlements said refuse bags are not provided in their settlements:

Zamokuhle (Ward 16)

Mandeni Greenhouse - Mandeni Greenhouse (Ward 34)

Umbhayi (Ward 61)