

Summary of key results for Emalahleni informal settlements - 20th May, 2021
KEY FINDINGS¹

Number of settlements in this round	Number of residents in this round
11	65

Access to water

- Just over 21% of residents said there was not enough water in their settlement
- Below are the water-related challenges raised by residents:
 - Communal taps and water trucks do not provide them with enough water
 - Broken, unrepaired water pipes

Access to sanitation

- Over 93% of residents said that their toilets were not cleaned over the last 7 days
- The main challenge is that the municipality is not consistent when it comes to the draining of toilets

Waste removal

- Just over 83% of residents said waste was not collected from their settlements
- The main challenge is that the municipality does not provide waste removal services or bins in some settlements

Good news

- At Masakhane (Ward 19) a resident said their access to water has improved to provision on a daily basis
- At Benicon a resident said the CWP will start cleaning in their area in the following week
- At Elpaso (Ward 19) a resident said the CWP is cleaning around their community
- At Elpaso (Ward 19), Lindokuhle (Vandyksdrift) (Ward 32) and Mkataneni (Ward 32) residents said water provision is improving in their settlement
- At Somgodla (Ward 32) one toilet was desludged
- At Five Shaft (Ward 32) water was delivered by water trucks

¹See page 4 for findings by settlement

DETAILED FINDINGS

Access to Water

The table below shows the water sources that residents rely on in their settlements

Water source	Percentage of residents
Water truck	48%
Water tank	14%
Communal tap	28%
Own Tap	8%
Other	3%
Total	100.0%

Residents from the following settlements said their water pumps and pipes are poorly maintained:

Masakhane (Ward 19)

Jooma Farm (Ward 32)

Residents from the following settlements said communal taps and water trucks do not provide them with enough water:

Jooma Farm (Ward 32)

Benicon

A resident from Masakhane (Ward 19) said that in their settlement they access water from an oasis

A resident from Masakhane (Ward 19) said they have inconsistent access to water because the municipality does not pay the contractors on time

Access to sanitation

The table below shows the types of toilets that residents use in their settlements

Toilet type	Percentage of residents
VIP	3%
Self-dug pit	92%
Other	2%
Total	100.0%

Residents from the following settlements said their toilets were not cleaned:

Coronation (Ward 15)

Spring Valley (Ward 18)

Benicon (Ward 19)

El Paso (Ward 19)

Masakhane (Ward 19)
Mkataneni (Ward 32)
Somgodla (Ward 32)
Five Shaft (Ward 32)
Jooma Farm (Ward 32)
Lindokuhle (Vandyksdrift) (Ward 32)
Benicon
Mgewane

Residents from the following settlements said their self-dug pit toilets are now full:

El Paso (Ward 19)

Masakhane (Ward 19)

Residents from Masakhane (Ward 19) said their toilets are not drained because the municipality ended the contract

Residents from Somgodla (Ward 32) said that since the municipality came to inspect the state of VIP toilets in their settlement, these toilets have never been drained

Residents from Benicon (Ward 19) and Jooma Farm (Ward 32) said they do not have toilets in their settlements

Residents from Masakhane (Ward 19) said their toilets have not been drained for more than five years

Waste removal

There is no waste removal service provided in the following settlements:

Spring Valley (Ward 18)
Benicon (Ward 19)
El Paso (Ward 19)
Masakhane (Ward 19)
Mkataneni (Ward 32)
Somgodla (Ward 32)
Five Shaft (Ward 32)
Jooma Farm (Ward 32)
Lindokuhle (Vandyksdrift)
Benicon
Mgewane

Residents from the following settlements said they do not have bins in their settlements:

Benicon (Ward 19)

Elpaso (Ward 19)

Jooma Farm (Ward 32)

Lindokuhle (Vandyksdrift) (Ward 32)

Benicon