

Summary of key results for City of Ekurhuleni informal settlements – 20th May, 2021

KEY FINDINGS¹

Number of settlements in this round	Number of residents in this round
28	160

Access to water

- Just under 12% of residents said there was not enough water in their settlement
- Below are the water-related challenges raised by residents:
 - Water outages
 - Shortage of taps
 - Broken, unrepaired taps
 - Water tanks not filled for extended periods

Access to sanitation

- 15% of residents said that their toilets were not cleaned over the last 7 days
- The following are sanitation challenges raised:
 - Toilets are not cleaned
 - There are not enough toilets in some settlements

Waste removal

- Just over 35% of residents said waste was not collected from their settlements
- The following are waste collection challenges raised:
 - The metro does not provide waste removal services in some settlements
 - Waste is not collected consistently throughout each settlement
 - Residents from some settlements do not have access to waste bins or refuse bags

Good news

- At Mzondi - Swazi Inn (Ward 133) a resident reported that their water tanks are cleaned every six months
- At Tsakane - Ext 21 (Ward 86) residents said that broken taps were fixed; another resident from Winnie Mandela - Zone 2 (Ward 89) said that their broken communal tap was fixed
- At Steve Biko (Ward 65) residents said their broken toilets were replaced with new ones
- At Tsakane - Ext 21 (Ward 86) a resident said that employment opportunities have been created as some residents have been employed to clean toilets

¹See page 4 for findings by settlement

- At Enkanini (Ward 61) and Tsakane - Ext 21 (Ward 86) a resident reported that waste was collected and they were also given refuse bags
- At Madelakufa 2 (Ward 6) and Madelakufa 2 (Ward 8) residents said that some residents were relocated to flats in Clayville
- At Ekuthuleni - Lindelani (Ward 74) a resident said that reblocking has started in their settlement
- At Winnie Mandela - Zone 2 (Ward 89) residents said they received food parcels
- At Robert Sobukhwe a resident said they there are undergoing the process of formally approving their settlement at the council so that they can have better access to water

Asivikelane #17: Green shoots, but will metro budgets water them?

On the surface, Asivikelane #17 traffic lights appear bad. But if you take the time to look closely, you will see many green shoots of service delivery improvement starting to sprout. Taps were repaired and broken toilets were replaced with new ones in the City of Ekurhuleni. If you look even more closely, you will see that in the City of Ekurhuleni, the water and sanitation traffic lights are close to the 90% that turns them green.

We sincerely hope that when Ekurhuleni's council approves its 2021/2022 budget, it includes the changes that are necessary to water these green shoots. Changes such as budgeting for the maintenance and cleaning of toilets and taps, and prioritising the provision of additional basic toilets and taps in many more informal settlements, as was recommended in previous Asivikelane reports. This would help in turning the metro's traffic lights green.

DETAILED FINDINGS

Access to Water

The table below shows the water sources that residents rely on in their settlements

Water source	Percentage of residents
Borehole	4%
Communal tap	61%
Own Tap	33%
Total	100.0%

Residents from the following settlements said they experienced water outages:

Somalia Park - Zone 6 (Ward 45)

Somalia Park (Ward 45)

Etwatwa - Overflow (Ward 65)

Etwatwa – Steve Biko (Ward 65)

Katlehong (Ward 108)

Residents from the following settlements said they need more taps:

Somalia Park (Ward 45)

Enkanini (Ward 61)

Etwatwa - Overflow (Ward 65)

Vlakplaats (Ward 107)

Kwaloliwe

Residents from the following settlements said their broken taps are not fixed:

Madelakufa 2 (Ward 8)

Enkanini (Ward 61)

Enkanini

Residents from the following settlements said their water tanks have been unfilled for three weeks:

Vlakplaats

Vlakplaats (107)

A resident from Etwatwa Ext 18 (Ward 65) said that the filling of water tanks only once a day is not enough

A resident from Somalia Park (Ward 45) said that their communal taps have low water pressure

A resident from Enkanini said their communal taps are located too far for some residents

Access to sanitation

The table below shows the types of toilets that residents use in their settlements

Toilet type	Percentage of residents
Chemical	81%
Own flush toilet	9%
Self-dug pit	10%
Total	100.0%

Residents from the following settlements said their toilets were not cleaned:

Barcelona - Ext 34 (Ward 26)
Thinazonke (Ward 53)
Etwatwa - Steve Biko (Ward 65)
Duduza North - Block C (Ward 102)
Duduza North - Block E (Ward 102)
Duduza Tswelopele - Block E (Ward 102)
Kwanele South (Ward 106)
Katlehong (Ward 108)
Ekuthuleni
Mayfield West
Thinazonke
Kwaloliwe
Langaville Ext 8
Steve Biko

Residents from the following settlements said they need more toilets:

Etwatwa - Overflow (Ward 65)
Robert Sobukwe

Residents from the following settlements said the contractor does not drain toilets consistently:

Etwatwa - Steve Biko (Ward 65)
Mzondi - Swazi Inn (Ward 133)
Enkanini

Residents from the following settlements said their chemical toilets are only drained by the municipality, not cleaned:

Enkanini
Kwaloliwe

Residents from Etwatwa, Overflow (Ward 65) said their flush toilets are blocked and damaged

Residents from Vlakplaats said their chemical toilets are not accessible to disabled residents

Waste removal

There is no waste removal service provided in the following settlements:

Barcelona - Ext 34 (Ward 26)

Mgoba -Ext 37 (Ward 26)

Somalia Park – Zone 6 (Ward 45)

Somalia Park (Ward 45)

Thinazonke (Ward 53)

Etwatwa – Steve Biko (Ward 65)

Skoonplaas (Ward 72)

Mkhancwa (Ward 74)

Ekuthuleni - Lindelani (Ward 74)

Ekuthuleni (Ward 74)

Katlehong (Ward 108)

Mzondi - Swazi Inn (Ward 133)

Mayfield West

Robert Sobukwe

Kwaloliwe

Langaville Ext 8

Steve Biko

Residents from the following settlements said waste was not collected in their settlements for two weeks or more:

Thinazonke (Ward 53)

Skoonplaas (Ward 72)

Mzondi - Swazi Inn (Ward 133)

Residents from the following settlements said waste was not collected in settlements due to poor road conditions:

Mgoba - Ext 37 (Ward 26)

Somalia Park - Zone 6 (Ward 45)

Mayfield West

Residents from the following settlements said waste was not collected in their settlement because of contractual and procurement issues:

Skoonplaas (Ward 72)

Mkhancwa (Ward 74)

Residents from the following settlements said they do not have access to waste bins or refuse bags:

Robert Sobukwe

Langaville Ext 8

Residents from Somalia Park (Ward 45) said that waste is not collected consistently throughout their settlement