

**Summary of key results for City of Tshwane informal settlements - 20<sup>th</sup> May, 2021**
**KEY FINDINGS<sup>1</sup>**

Number of settlements in this round	Number of residents in this round
5	31

***Access to water***

- Just over 19% of residents said there was not enough water in their settlement
- 10% of residents said they do not have water in their settlements
  - The main challenge is that residents experience water outages

***Access to sanitation***

- Just over 35% of residents said that their toilets were not cleaned over the last 7 days
- The main challenge is that the municipality does not clean chemical toilets; they only drain them

***Waste removal***

- Just over 35% of residents said waste was not collected from their settlements
- The main challenge is that the municipality does not provide waste removal services in some settlements and that in settlements where residents do benefit from this service, it is not consistent nor is it reliable

***Good news***

- At Phomolong, Mamelodi a resident said the metro is installing water meters in their settlement and that there are plans to install taps and flushing toilets
- At Iscor a resident said the metro delivered more toilets and a dustbin

**Asivikelane #17: Green shoots, but will metro budgets water them?**

On the surface, Asivikelane #17 traffic lights appear bad. But if you take the time to look closely, you will see many green shoots of service delivery improvement starting to sprout. Water meters were installed and toilets were delivered in the City of Tshwane. Although the traffic lights are farther from reaching green than some other metros, these items of good news give us hope that service delivery will improve in Tshwane informal settlements.

We sincerely hope that when Tshwane's council approves its 2021/2022 budget, it includes the changes that are necessary to water these green shoots. Changes such as budgeting for the maintenance and cleaning of toilets and taps, and prioritising the provision of additional basic toilets and taps in many more informal settlements, as was recommended in previous Asivikelane reports.

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<sup>1</sup>See page 4 for findings by settlement



## DETAILED FINDINGS

### **Access to Water**

The table below shows the water sources that residents rely on in their settlements

<b>Water source</b>	<b>Percentage of residents</b>
Water truck	3%
Water tank	3%
Communal tap	55%
Own Tap	29%
<b>Total</b>	<b>100.0%</b>

A resident from Mooiplaas, Mimosa (Ward 48) said that they have no water in their settlement and that they travel long distances to access water

Residents from Kameeldrift said that some sections of their settlement experience water outages during the day

### **Access to sanitation**

The table below shows the types of toilets that residents use in their settlements

<b>Toilet type</b>	<b>Percentage of residents</b>
Chemical toilet	61%
VIP	3%
Self-dug	23%
<b>Total</b>	<b>100.0%</b>

Residents from the following settlements said they do not have toilets in their settlements:

Mooiplaas - Mimosa (Ward 48)

Mooiplaas - Spruit (Ward 48)

Residents from the following settlements said their toilets have not been cleaned:

Mooiplaas - Mimosa (Ward 48)

Mooiplaas - Spruit (Ward 48)

Itereleng informal settlement (Ward 61)

Phomolong - Mamelodi

Residents from Kameeldrift said the municipality did not clean their chemical toilets; they were only drained

### **Waste removal**

There is no waste removal service provided in the following settlements:

Mooiplaas - Mimosa (Ward 48)

Mooiplaas - Spruit (Ward 48)

Itereleng Informal Settlement (Ward 61)

Kameeldrift

Phomolong - Mamelodi

*A resident from Itereleng informal settlement (Ward 61) said that waste collection services in their settlement are inconsistent*

*Residents from Phomolong, Mamelodi said they have not had waste collection services in their settlement for three months or more*