

Summary of key results for Cape Town informal settlements - 17th May, 2021

KEY FINDINGS¹

Number of settlements in this round	Number of residents in this round
47	141

Access to water

- About 43% of residents said there was not enough water in their settlement
- Below are water-related challenges raised by residents:
 - Shortage of taps
 - Low water pressure
 - Broken or leaking taps
 - Water comes out dirty

Access to sanitation

- 20% of residents said that their toilets were not cleaned over the last 7 days
- The following are sanitation challenges raised:
 - Blocked or broken toilets
 - Leaking toilets pipes
 - There are not enough toilets in some settlements

Waste removal

- 26% of residents said waste was not removed from their settlements
- The City does not provide waste removal services in some settlements

Good news

- Cleaning of toilets and waste collection has improved in Europe (Ward 40), LR Section (Ward 93), Taiwan (Ward 87), and Santini (Ward 108)
- Water supply has improved in K2 Section (Ward 93) and Imizamo Yethu (74)

Asivikelane #17: Green shoots, but will metro budgets water them?

On the surface, Asivikelane #17 traffic lights appear bad. But if you take the time to look closely, you will see many green shoots of service delivery improvement starting to sprout. Taps were repaired and new toilets were built in Cape Town. If you look even more closely, you will see that in Cape Town, the sanitation traffic light is close to the 90% that turns it green.

We sincerely hope that when Cape Town's council approves its 2021/2022 budget, it includes the changes that are necessary to water these green shoots. Changes such as budgeting for the

¹See page 3 for detailed findings by settlement

maintenance and cleaning of toilets and taps, and prioritising the provision of additional basic toilets and taps in many more informal settlements, as was recommended in previous Asiviklane reports. This would help in turning the metro's traffic lights green.

DETAILED FINDINGS

Access to water

The table below shows the water sources that residents rely on in their settlements

Water source	Percentage of residents
Communal tap	70%
Own Tap	17%
Water tank	4%
Water truck	5%
No water	4%
Total	100%

Residents from the following settlements said they have no water:

Milnerton Joe Slovo - Siqalo (Ward 4)

Qandu Qandu - E Section (Ward 93)

Qandu Qandu - F Section (Ward 93)

Qandu Qandu - M Section (Ward 93)

Makhaza - Thembeni (Ward 95)

New Rest - Mfuleni (Ward 108)

Malgas Camp (Ward 114)

Residents from the following settlements raised concerns with regard to a shortage of taps:

Milnerton Joe Slovo - Damasco (Ward 4)

Milnerton Joe Slovo - Siqalo (Ward 4)

Shukushukuma - Shukushukuma (Ward 16)

Phillippi - Marikana (Ward 35)

Phillippi East - Manzini (Ward 80)

Siyahlala - Section D (Ward 80)

Phillippi East - Ekuphumleni, F Section (Ward 80)

Taiwan Khayelitsha - Maphelo (Ward 87)

Mzamomhle - LR Section Site B (Ward 93)

Mpolweni (Ward 95)

Residents from the following settlements said they have a problem with low water pressure:

Milnerton Joe Slovo - Ekuphumleni (Ward 4)

Shukushukuma - Shukushukuma (Ward 16)

Siyahlala - Section D (Ward 80)

Phillippi East - Ekuphumleni F Section (Ward 80)

Siyahlala - Section D (Ward 80)

BM Khayelitsha (Ward 87)

TT Section - TT Section (Ward 91)

L2 - K2 Section (Ward 93)

Residents from the following settlements raised concerns with regard to broken and leaking taps

Milnerton Joe Slovo - Marikana (Ward 4)

Europe - Europe (Ward 40)

UT Gardens - Site B (Ward 91)

YA Ntabulele - Site B (Ward 91)

Khayelitsha - LR Section (Ward 93)

Residents of Green Park (Ward 114) said their water comes out dirty

Access to sanitation

The table below shows the types of toilets that residents use in their settlements

Toilet type	Percentage of residents
Chemical toilet	35%
Communal flush/ Ablution block	43%
Own flush	10%
Portable container	5%
No toilet	7%
Total	100%

Residents from the following settlements said they have no access to a toilet in their settlements:

Joe Slovo Milnerton - Marikana (Ward 4)

Joe Slovo Milnerton - Siqalo (Ward 4)

Makhaza - Thembeni (Ward 95)

New Rest - Mfuleni (Ward 108)

Malgas Camp (Ward 114)

Residents from the following settlements said their toilets were not cleaned:

Milnerton Joe Slovo - Damasco (Ward 4)

Milnerton Joe Slovo - Ekuphumleni (Ward 4)

Joe Slovo Milnerton - Marikana (Ward 4)

Joe Slovo Milnerton - Siqalo (Ward 4)

Shukushukuma - Shukushukuma (Ward 16)

Taiwan Khayelitsha - Maphelo (Ward 87)

VV Section - Site B (Ward 91)
UT Gardens - Site B (Ward 91)
YA Donkey Square - Site B (Ward 91)
LR - LR Section (Ward 93)
L2 - K2 Section (Ward 93)
Mzamomhle - LR Section Site B (Ward 93)
Makhaza - Thembeni (Ward 95)
UT Litha Park - Site B (Ward 99)
New Rest - Mfuleni (Ward 108)
Malgas Camp (Ward 114)
Covid 19 Drift sands

Residents from the following settlements said their toilets need maintenance:

Milnerton Joe Slovo - Ekuphumleni (Ward 4)
Milnerton Joe Slovo - Damasco (Ward 4)
Shukushukuma - Shukushukuma (Ward 16)
Siyahlala - Section D (Ward 80)
Taiwan - Site C (Ward 87)
Taiwan Khayelitsha - Maphelo (Ward 87)
Never Never (Ward 88)
UT Gardens - Site B (Ward 91)
YA Donkey Square - Site B (Ward 91)
VV Section - Site B (Ward 91)
UT Gardens - Site B (Ward 92)
L2 - K2 Section (Ward 93)
Taiwan - Taiwan Section (Ward 93)
UT Litha Park - Site B (Ward 99)
SST Section

Residents from the following settlements said there are not enough toilets in their settlements:

Milnerton Joe Slovo - Ekuphumleni (Ward 4)
Shukushukuma - Shukushukuma (Ward 16)
Siyahlala - Section D (Ward 80)
Mpolweni (Ward 95)

Waste removal

Waste was not collected from the following settlements:

Milnerton Joe Slovo - Damasco (Ward 4)
Milnerton Joe Slovo - Ekuphumleni (Ward 4)
Joe Slovo Milnerton - Siqalo (Ward 4)
Joe Slovo Milnerton - Marikana (Ward 4)
Seskhona Philippi East (Ward 35)
Seskhona Philippi East - Waterfront (Ward 35)
Imizamo Yethu (Ward 74)
Imizamo Yethu - Dontseyakhe (Ward 74)
Phillippi East - Manzini (Ward 80)
Kosovo (Ward 88)
LR - LR Section (Ward 93)
Qandu Qandu - E Section (Ward 93)
Qandu Qandu - F Section (Ward 93)
Qandu Qandu - M Section (Ward 93)
Mpolweni (Ward 95)
Makhaza - Thembeni (Ward 95)
New Rest - Mfuleni (Ward 108)
Malgas Camp (Ward 114)
Covid 19 Drift sands