

Summary of key results for Buffalo City informal settlements - 18th May, 2021

KEY FINDINGS¹

Number of settlements in this round	Number of residents in this round
17	182

Access to water

- 27% of residents said there was not enough water in their settlement
- 11% of residents said they have no access to water in their settlements
- Below are the water-related challenges raised by residents:
 - Water outages
 - Low water pressure
 - Broken taps and recurring bursting of water pipes
 - Taps are too far from some residents

Access to sanitation

- 30% of residents said that their toilets were not cleaned over the last 7 days
- The following are sanitation challenges raised:
 - Blocked or broken toilets
 - There are not enough toilets in some settlements

Waste removal

- 57% of residents said waste was not collected from their settlements
- The following are waste collection challenges raised:
 - The municipality does not provide waste removal services in some settlements
 - Residents do not receive refuse bags

Good news

- The municipality hired people to collect waste in Braelyn Ext 10 - Nkandla (Ward 9)
- Electricity installation in some parts of Gonubie - Mzamomhle (Ward 27)
- Taps were fixed and new ones installed in Duncan Village - Ntilini (Ward 7)
- Illegal dumps were cleared in Cambridge Location (Ward 16), Mdantsane - Gugulethu (Ward 11), and in Amalinda Forest (Ward 16)
- Roads were fixed in Duncan Village - C-Section (Ward 7)
- The municipality employed people to clean the streets in Duncan Village - Holomisa (Ward 2)

Asivikelane #17: Green shoots, but will metro budgets water them?

On the surface, Asivikelane #17 traffic lights appear bad. But if you take the time to look closely, you will see many green shoots of service delivery improvement starting to sprout. Taps were repaired

¹See page 3 for detailed findings by settlement

and new taps were installed in Buffalo City. Although the traffic lights are farther from reaching green than some other metros, these items of good news give us hope that service delivery will improve in Buffalo City informal settlements.

We sincerely hope that when Buffalo City's council approves its 2021/2022 budget, it includes the changes that are necessary to water these green shoots. Changes such as budgeting for the maintenance and cleaning of toilets and taps, and prioritising the provision of additional basic toilets and taps in many more informal settlements, as was recommended in previous Asivikelane reports. This would help in turning the metro's traffic lights green.

DETAILED FINDINGS

Access to Water

The table below shows the water sources that residents rely on in their settlements

Water source	Percentage of residents
Communal tap	86.8
Own Tap	1.1
Water tank	0.6
No water	11.5
Total	100.0

Residents from the following settlements have no access to water in their settlements:

Parkridge - Jehovah Witness (Ward 6)

Chicken Farm - Chicken Farm (Ward 13)

Mzamomhle - H-Section (Ward 27)

Orange Grove - Airport Park (Ward 46)

Santa - Masiphumle (Ward 46)

Residents from the following settlements said they experienced water outages:

Braelyn Ext 10 - Nkandla (Ward 9)

East Bank - Nkanini (Ward 10)

East Bank - Muvhango (Ward 10)

Beacon Bay - Nompumelelo (Ward 15)

Cambridge Location - Cambridge Location (Ward 16)

Gonubie - Mzamomhle (Ward 27)

Residents from the following settlement said they have a problem with low water pressure:

Braelyn Ext 10 - Nkandla (Ward 9)

Residents from the following settlements raised concerns with regard to broken taps:

Egoli - Muvhango (Ward 10)

Duncan Village - Bhomela (Ward 8)

Residents from the following settlements said the taps are too far from them:

Braelyn Ext 10 - Nkandla (Ward 9)

Mdantsane - Sisulu (Ward 11)

A recurring bursting of pipes was reported in East Bank - Hlalani (Ward 10)

Access to sanitation

The table below shows the types of toilets that residents use in their settlements:

Toilet type	Percentage of residents
Communal flush	85.2%
Own flush toilet	3.3%
Self-dug pit	1.1%
Other toilet	1.1%
No toilet	9.3%
Total	100.0%

Residents from the following settlements do not have toilets in their settlement:

Parkridge - Jehovah Witness (Ward 6)

Chicken Farm - Chicken Farm (Ward 13)

Mzamomhle - H-Section (Ward 27)

Santa - Masiphumle (Ward 46)

Orange Grove - Airport Park (Ward 46)

Residents from the following settlements said their toilets were not cleaned:

Scenery Park - Ekuphumleni (Ward 5)

Scenery Park - Eskom (Ward 5)

Scenery Park - Phola Park (Ward 5)

Parkridge - Jehovah Witness (Ward 6)

Duncan Village - Nonkwelo (Ward 8)

Braelyn Ext 10 - Nkandla (Ward 9)

East Bank - Nkanini (Ward 10)

Mdantsane - Sisulu (Ward 11)

Chicken Farm - Chicken Farm (Ward 13)

Beacon Bay - Nompumelelo (Ward 15)

Gonubie - Mzamomhle (Ward 27)

Mzamomhle - H-Section (Ward 27)

Orange Grove - Airport Park (Ward 46)

Orange Grove - Nyathi Street (Ward 46)

Santa - Masiphumle (Ward 46)

Residents from the following settlements said their toilets need maintenance:

Scenery Park Ekuphumleni 5

Duncan Village - Mzamo (Ward 8)

Duncan Village - Bhomela (Ward 8)

Braelyn Ext 10 - Nkandla (Ward 9)

East Bank - Hlalani (Ward 10)

East Bank - Nkanini (Ward 10)

East Bank - Muvhango (Ward 10)

Egoli - Muvhango (Ward 10)
Mdantsane - Sisulu (Ward 11)
Beacon Bay - Nompumelelo (Ward 15)
Gonubie - Mzamomhle (Ward 27)
Mzamomhle - H&A (Ward 27)
Leaches Bay - Endlovini (Ward 46)

Residents from the following settlements said they need more toilets:

Scenery Park - Airport (Ward 5)
Parkridge - Jehovah Witness (Ward 6)
Dayisi - Emibhobheni (Ward 13)
Mzamomhle - H-Section (Ward 27)

Residents of Duncan Village - Mzamo (Ward 8) said cleaners have no cleaning materials

Waste removal

Residents from the following settlements said waste was not removed from their areas:

Scenery Park - Airport (Ward 5)
Scenery Park - Phola Park (Ward 5)
Scenery Park - Ekuphumleni (Ward 5)
Parkridge - Jehovah Witness (Ward 6)
Duncan Village - Bhomela (Ward 8)
Duncan Village - Magqwashu (Ward 8)
Duncan Village - Nonkwelo (Ward 8)
Braelyn Ext 10 Nkandla (Ward 9)
East Bank - Hlalani (Ward 10)
East Bank - Muvhango (Ward 10)
East Bank - Nkanini (Ward 10)
Egoli - Muvhango (Ward 10)
Mdantsane - Sisulu (Ward 11)
Dayisi - Emibhobheni (Ward 13)
Chicken Farm - Chicken Farm (Ward 13)
Beacon Bay - Nompumelelo (Ward 15)
Amalinda Forest - Amalinda Forest (Ward 16)
Cambridge Location - Cambridge Location (Ward 16)
Mzamomhle - H-Section (Ward 27)
Gonubie - Mzamomhle (Ward 27)
Leaches Bay - Endlovini (Ward 46)

Orange Grove - Airport Park (Ward 46)

Orange Grove - Mbabala Crescent (Ward 46)

Orange Grove - Nyathi Street (Ward 46)

Orange Grove - Orange Grove (Ward 46)

Santa - Masiphumle (Ward 46)

Residents from the following settlements said they are in need of refuse bags:

Scenery Park - Phola Park (Ward 5)

Dayisi - Emibhobheni (Ward 13)

Mdantsane - Lonwabo (Ward 11)

Beacon Bay - Nompumelelo (Ward 15)