

Summary of key results for Nelson Mandela Bay informal settlements – 30th April, 2021

KEY FINDINGS¹

Number of settlements in this round	Number of residents in this round
17	111

Access to water

- About 68% of residents said there was not enough water in their settlements
- Less than 3% of residents said they have no access to water in their settlements
- Below are water-related challenges raised by residents:
 - There are not enough taps in some settlements
 - Water outages
 - Broken and/or leaking taps

Access to sanitation

- About 67% of residents said their toilets were not cleaned over the last 7 days
- About 40% of residents said they have no access to a toilet in their settlements
- The following are sanitation challenges raised:
 - Broken and/or blocked toilets
 - There are not enough toilets in some settlements
 - The toilets need to be cleaned more often

Waste removal

- 89% of residents said waste was not collected from their settlements
- No refuse bags are provided by the municipality
- The main challenge is that the municipality does not provide waste removal service in some settlements

Good news

- Water tanks were installed in Area 11 Gunguluza (Ward 45)

Asivikelane #16: Metro budgets prevent toilet, tap and refuse removal traffic lights from turning green

None of the metros' draft 2021/22 budgets (including that of Nelson Mandela Bay Metropolitan Municipality) set aside funds specifically for the maintenance of informal settlement infrastructure. The result is that heavily-used taps and recently-installed communal ablution facilities are not fixed when they break.

¹See page 4 for findings by settlement.

The Nelson Mandela Bay Metro's budget also shows no prioritisation of the allocations for the ad hoc provision of taps and toilets in informal settlements. Large, multi-year informal settlement upgrading projects are important providers of taps and toilets over the medium term. But these projects do not respond to the short-term need for services and they are slow to deliver. This is why Nelson Mandela Bay's traffic lights don't turn green.

The situation in Nelson Mandela Bay remains dire, especially with some residents still relying on the bucket system for sanitation. As a result, the metro did not receive a single green traffic light in Asivikelane #16.

DETAILED FINDINGS

Access to Water

The table below shows the water sources that residents rely on in their settlements

Water source	Percentage of residents
Communal tap	76.6%
Own tap	8.1%
Water tank	0.9%
Water truck	9.9%
Other water source	1.8%
No water	2.7%
Total	100.0%

Residents from the following settlements said there was not enough water in their settlements:

Nkandla (Ward 33)

Govern Mbeki Village (Ward 33)

Westville - A-Section (Ward 36)

Westville - D-Section (Ward 36)

Westville - F-Section (Ward 36)

Joe Slovo Extension - Joe Slovo (Ward 41)

Haven (Ward 41)

Kiva, Gqabi and Sonto (Ward 43)

Area 11 Gunguluza (Ward 45)

Lawu Phase 6 - Kwalanga (Ward 50)

Siya Kolisi Village (Ward 53)

Residents from Joe Slovo Extension - Joe Slovo (Ward 41) said they have no access to water in their settlement.

Residents from the following settlements said there are not enough taps in their settlements:

Sisulu Village (Ward 30)

Nkandla (Ward 33)

Govern Mbeki Village (Ward 33)

Westville - A-Section (Ward 36)

Westville - F-Section (Ward 36)

Haven (Ward 41)

Area 11 Gunguluza (Ward 45)

Siya Kolisi Village (Ward 53)

Residents from the following settlements said they experienced water outages:

Kiva, Gqabi and Sonto (Ward 43)

Area 11 Gunguluza (Ward 45)

Residents from the following settlements raised concerns regarding broken and/or leaking taps:

Westville - A-Section (Ward 36)

Westville - D-Section (Ward 36)

Kiva, Gqabi and Sonto (Ward 43)

Area 11 Gunguluza (Ward 45)

Lawu Phase 6 - Kwalanga (Ward 50)

Access to sanitation

The table below shows the types of toilets that residents use in their settlements

Toilet type	Percentage of residents
Chemical toilet	41.4
Communal flush	0.9
Own flush	7.2
Other toilet	1.8
Self-dug pit	9.0
No toilet	39.6
Total	100.0

Residents from the following settlements said their toilets were not cleaned:

Midrand (Ward 34)

Westville (Ward 36)

Haven (Ward 41)

Nkandla (Ward 41)

Joe Slovo Extension - Joe Slovo (Ward 41)

Haven (Ward 41)

Mhlolokotshane (Ward 41)

Mhlolokotshane - Farm (Ward 41)

Joe Slovo Extension - Joe Slovo (Ward 41)

Haven (Ward 41)

Area 11 Gunguluza (Ward 45)

Lawu Phase 6 - Kwalanga (Ward 50)

Lawu Phase 7 - Kwalanga (Ward 50)

Bayland West - Bayland (Ward 52)

Siya Kolisi Village (Ward 53)

Edameni

Bayland

Residents from the following settlements said they have no access to a toilet in their settlements:

Midrand (Ward 34)

Area 11 Gunguluza (Ward 45)

Siya Kolisi Village (Ward 53)

Residents from the following settlements said their toilets need maintenance (broken and/or blocked toilets):

Lawu Phase 7 - Kwalanga (Ward 50)

Lawu Phase 6 - Kwalanga (Ward 50)

Residents from the following settlements said they need more toilets:

Sisulu Village (Ward 30)

Govern Mbeki Village (Ward 33)

Westville - A-Section (Ward 36)

Westville (Ward 36)

Area 11 (Ward 45)

Residents of Govern Mbeki Village (Ward 33) said they would like the toilets to be cleaned more regularly.

Waste removal

Residents from the following settlements said their waste was not collected:

Nkandla (Ward 33)

Govern Mbeki Village (Ward 33)

Westville (Ward 36)

Westville - A-Section (Ward 36)

Westville - D-Section (Ward 36)

Westville - F-Section (Ward 36)

Haven (Ward 41)

Nkandla (Ward 41)

Joe Slovo Extension - Joe Slovo (Ward 41)

Mhlolokotshane (Ward 41)

Mhlolokotshane - Farm (Ward 41)

Nkandla (Ward 41)

Haven (Ward 41)

Kiva, Gqabi and Sonto (Ward 43)

Area 11 Gunguluza (Ward 45)

Lawu Phase 6 - Kwalanga (Ward 50)

Bayland West - Bayland (Ward 52)

Edameni

Bayland

Residents from the following settlements said they do not get refuse bags:

Haven (Ward 41)

Area 11 Gunguluza (Ward 45)