Summary of key results for Mangaung informal settlements - 30th April, 2021

**KEY FINDINGS**

<table>
<thead>
<tr>
<th>Number of settlements in this round</th>
<th>Number of residents in this round</th>
</tr>
</thead>
<tbody>
<tr>
<td>4</td>
<td>17</td>
</tr>
</tbody>
</table>

**Access to water**

- Just over 76% of residents said there was not enough water in their settlement
- Five residents said they have no access to water in their settlements
- Below are the water-related challenges raised by residents:
  - Not all residents have enough water in their yards
  - Not enough taps

**Access to sanitation**

- 88% of residents said that their toilets were not cleaned over the last 7 days
- 18% of residents said they have no access to a toilet in their settlements
  - Another sanitation challenge which was raised was that poor sewerage systems make it difficult for residents to use flush toilets

**Waste removal**

- All residents said waste was not collected from their settlements
- The main challenge is that the municipality does not provide waste removal services in some settlements

**Good news**

- At Section M Botshabelo, Section M 3079 a resident said everyone in the settlement has their own tap

**Asivikelane #16: Metro toilet, tap and refuse removal traffic lights still not green**

None of the Mangaung Metropolitan Municipality draft 2021/22 budget documents set aside funds specifically for the maintenance of informal settlement infrastructure. The result is that heavily-used taps and toilets are not fixed when they break.

The situation in Mangaung remains dire, with not a single green traffic light in Asivikelane #16.

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1See page 3 for findings by settlement
DETAILED FINDINGS

Access to Water

The table below shows the water sources that residents rely on in their settlements:

<table>
<thead>
<tr>
<th>Water source</th>
<th>Percentage of residents</th>
</tr>
</thead>
<tbody>
<tr>
<td>Communal tap</td>
<td>24%</td>
</tr>
<tr>
<td>Own Tap</td>
<td>47%</td>
</tr>
<tr>
<td>No water</td>
<td>29%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>100.0%</strong></td>
</tr>
</tbody>
</table>

Residents from the following settlements said not all residents have enough water in their yards:
- Section H2 Taunameng - Section H2 Taunameng (Ward 30)
- Section L Botshabelo (Ward 37)
- Section R Botshabelo (Ward 37)
- Section R Botshabelo – Section R (Ward 37)

A resident from Section L Botshabelo (Ward 37) said there are not enough taps in their settlement.

Access to sanitation

The table below shows the types of toilets that residents use in their settlements:

<table>
<thead>
<tr>
<th>Toilet type</th>
<th>Percentage of residents</th>
</tr>
</thead>
<tbody>
<tr>
<td>Self-dug pit</td>
<td>47%</td>
</tr>
<tr>
<td>Own flush toilet</td>
<td>35%</td>
</tr>
<tr>
<td>No toilet</td>
<td>18%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>100.0%</strong></td>
</tr>
</tbody>
</table>

Residents from the following settlements said their toilets were not cleaned:
- Section H2 Taunameng - Section H2 Taunameng (Ward 30)
- Section L Botshabelo (Ward 35)
- Section L Botshabelo (Ward 37)
- Section R Botshabelo (Ward 37)
- Section R Botshabelo – Section R (Ward 37)
- Section M Botshabelo – Section M (Ward 38)
A resident from Section M Botshabelo – Section M Botshabelo (Ward 38) said they are having issues with sanitation because there is no proper sewerage for the main pipe.

Residents of Section H2 Taunameng - Section H2 Taunameng (Ward 30) and Section R Botshabelo (Ward 37) do not have toilets in their settlement.

Waste removal

There is no waste removal service provided in the following settlements:

Section H2 Taunameng - Section H2 Taunameng (Ward 30)
Section L Botshabelo (Ward 35)
Section L Botshabelo (Ward 37)
Section R Botshabelo (Ward 37)
Section R Botshabelo – Section R (Ward 37)
Section M Botshabelo – Section M (Ward 38)
Section M Botshabelo – Section M Botshabelo (Ward 38)
Section M Botshabelo – Section M 3079