

**Summary of key results for Mangaung informal settlements - 30<sup>th</sup> April, 2021**

**KEY FINDINGS<sup>1</sup>**

| <b>Number of settlements in this round</b> | <b>Number of residents in this round</b> |
|--|--|
| 4  | 17                                       |

***Access to water***

- Just over 76% of residents said there was not enough water in their settlement
- Five residents said they have no access to water in their settlements
- Below are the water-related challenges raised by residents:
  - Not all residents have enough water in their yards
  - Not enough taps

***Access to sanitation***

- 88% of residents said that their toilets were not cleaned over the last 7 days
- 18% of residents said they have no access to a toilet in their settlements
  - Another sanitation challenge which was raised was that poor sewerage systems make it difficult for residents to use flush toilets

***Waste removal***

- All residents said waste was not collected from their settlements
- The main challenge is that the municipality does not provide waste removal services in some settlements

***Good news***

- At Section M Botshabelo, Section M 3079 a resident said everyone in the settlement has their own tap

**Asivikelane #16: Metro toilet, tap and refuse removal traffic lights still not green**

None of the Mangaung Metropolitan Municipality draft 2021/22 budget documents set aside funds specifically for the maintenance of informal settlement infrastructure. The result is that heavily-used taps and toilets are not fixed when they break.

The situation in Mangaung remains dire, with not a single green traffic light in Asivikelane #16.

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<sup>1</sup>See page 3 for findings by settlement

## DETAILED FINDINGS

### **Access to Water**

The table below shows the water sources that residents rely on in their settlements

| <b>Water source</b> | <b>Percentage of residents</b> |
|---------------------|--------------------------------|
| Communal tap        | 24%                            |
| Own Tap             | 47%                            |
| No water            | 29%                            |
| <b>Total</b>        | <b>100.0%</b>                  |

Residents from the following settlements said not all residents have enough water in their yards:

Section H2 Taunameng - Section H2 Taunameng (Ward 30)

Section L Botshabelo (Ward 37)

Section R Botshabelo (Ward 37)

Section R Botshabelo – Section R (Ward 37)

A resident from Section L Botshabelo (Ward 37) said there are not enough taps in their settlement.

### **Access to sanitation**

The table below shows the types of toilets that residents use in their settlements

| <b>Toilet type</b> | <b>Percentage of residents</b> |
|--------------------|--------------------------------|
| Self-dug pit       | 47%                            |
| Own flush toilet   | 35%                            |
| No toilet          | 18%                            |
| <b>Total</b>       | <b>100.0%</b>                  |

Residents from the following settlements said their toilets were not cleaned:

Section H2 Taunameng - Section H2 Taunameng (Ward 30)

Section L Botshabelo (Ward 35)

Section L Botshabelo (Ward 37)

Section R Botshabelo (Ward 37)

Section R Botshabelo – Section R (Ward 37)

Section M Botshabelo – Section M (Ward 38)

A resident from Section M Botshabelo – Section M Botshabelo (Ward 38) said they are having issues with sanitation because there is no proper sewerage for the main pipe.

Residents of Section H2 Taunameng - Section H2 Taunameng (Ward 30) and Section R Botshabelo (Ward 37) do not have toilets in their settlement.

**Waste removal**

There is no waste removal service provided in the following settlements:

Section H2 Taunameng - Section H2 Taunameng (Ward 30)

Section L Botshabelo (Ward 35)

Section L Botshabelo (Ward 37)

Section R Botshabelo (Ward 37)

Section R Botshabelo – Section R (Ward 37)

Section M Botshabelo – Section M (Ward 38)

Section M Botshabelo – Section M Botshabelo (Ward 38)

Section M Botshabelo – Section M 3079