

Summary of key results for eThekweni informal settlements - 30th April, 2021

KEY FINDINGS¹

Number of settlements in this round	Number of residents in this round
47	183

Access to water

- 29% of residents said there was not enough water in their settlement
- About 13% of residents said they have no access to water in their settlements
- Below are the water-related challenges raised by residents:
 - Water outages
 - Low water pressure
 - Broken and/or leaking taps
 - There are not enough taps in some settlements

Access to sanitation

- About 45% of residents said their toilets were not cleaned over the last 7 days
- 22% of residents said they use self-dug pit toilets
- The following are sanitation challenges raised:
 - Broken and/or blocked toilets
 - There are no cleaning materials/chemicals in some settlements

Waste removal

- About 33% of residents said waste was not collected from their settlements
- Refuse bags are not provided in some settlements
- The main challenge is that the municipality does not provide waste removal service in some settlements

Good news

- New chemical toilets were provided at Ezikrebheni - Clairstate (Ward 25)
- Taps were fixed and new ones installed at Johanna Road - Sea Cow Lake (Ward 34)
- New pipes were installed at Emakhenobhi (Ward 39)
- Standpipes were fixed at Havelock (Ward 34)
- Leaking taps were fixed and new chemical toilets provided at Ezikrebheni - Clairstate (Ward 25)
- A pipe was fixed at Kwamashu A - Hostel (Ward 39)
- A leaking tap was fixed at Gwalas Farm (Ward 61)

¹See page 4 for detailed findings by settlement

Asivikelane #16: Metro budgets prevent toilet, tap and refuse removal traffic lights from turning green

None of the metros' draft 2021/22 budgets (including that of the eThekweni Metropolitan Municipality) set aside funds specifically for the maintenance of informal settlement infrastructure. The result is that heavily-used taps and toilets are not fixed when they break.

Although there seems to be a shift from the provision of houses towards the delivery of interim services, the eThekweni Metropolitan Municipality budget shows no growth in allocations for the ad hoc provision of taps and toilets. Large, multi-year informal settlement upgrading projects are important providers of taps and toilets over the medium term. But these projects do not respond to the short-term need for services and they are slow to deliver. This is why eThekweni's traffic lights don't turn green.

The situation in the eThekweni Metropolitan Municipality remains dire, with not a single green traffic light in Asivikelane #16.

DETAILED FINDINGS

Access to Water

The table below shows the water sources that residents rely on in their settlements

Water source	Percentage of residents
Communal tap	72.7%
Own tap	9.3%
Water tank	3.8%
Water truck	0.5%
No water	12.6%
Other water source	1.1%
Total	100.0%

Residents from the following settlements said there was not enough water in their settlements:

Ekukhanyeni - Zone 1 (Ward 15)

Ekukhanyeni - Zone 2 (Ward 15)

Ekukhanyeni - Zone 4 (Ward 15)

Ekukhanyeni (Ward 15)

Zamokuhle (Ward 16)

Ekuphumeleleni - Phase 1 (Ward 17)

Georgehill (Ward 31)

Simplace - No 7 (Ward 34)

NCP (Ward 34)

Havelock (Ward 34)

Chappers - Y (Ward 35)

Chappers - Chappers (Ward 35)

Chappasi - Boxer (Ward 35)

Chappasi - Black Burn (Ward 35)

Canelands (Ward 58)

Mahlabathini - A Section (Ward 60)

Staram Basuthwini (Ward 61)

Staram- Grounding (Ward 61)

Staram - Sphethwini (Ward 61)

Fraser - Bhala (Ward 62)

Magwaveni - J Section (Ward 62)

Fraser - Bhala (Ward 62)

Mlazi - J Section (Ward 78)

Khenana (Ward 101)

Cato-Crest (Gwala) (Ward 101)

Khenana - Ashwell Road (Ward 101)

Dikwe - Zwelisha (Ward 107)

Dikwe (Ward 107)

Residents from the following settlements said they have no access to water in their settlements:

Ekukhanyeni - Zone 1 (Ward 15)

Ekukhanyeni - Zone 2 (Ward 15)

Ekukhanyeni - Zone 4 (Ward 15)

Zamokuhle (Ward 16)

Georgehill (Ward 31)

Khenana (Ward 101)

Cato-Crest (Gwala) (Ward 101)

Khenana - Ashwell Road (Ward 101)

Khenana (Ward 101)

Dikwe (Ward 107)

Residents from the following settlements said they experienced water outages:

Emakhenobhi (Ward 39)

Havelock (Ward 34)

Canelands (Ward 58)

Mahlabathini - A Section (Ward 60)

Staram - Basuthwini (Ward 61)

Staram - Grounding (Ward 61)

Staram - Sphethwini (Ward 61)

Residents from the following settlements said they have a problem with low water pressure:

Georgehill (Ward 31)

Mhlasini - Kwatommy (Ward 60)

Indluyomlilo (Ward 61)

Staram - Grounding (Ward 61)

Khenana (Ward 101)

Khenana - Ashwell Road (Ward 101)

Residents from the following settlements raised concerns regarding broken and/or leaking taps:

Ekuphumeleleni (Ward 17)

Quarry Rd (Ward 23)

Havelock (Ward 34)

Mandeni Greenhouse (Ward 34)

Chappasi - Boxer (Ward 35)

Chappers - Chappers 35

Chappers - Y (Ward 35)

Mhlasini - Kwatommy (Ward 60)

Staram - Sphethwini (Ward 61)

Magwaveni - J Section (Ward 62)

Magwaveni - Creche (Ward 62)

Magwaveni - Maritburg (Ward 62)

Cato-Crest (Gwala 1) (Ward 101)

Cato-Crest (Gwala) (Ward 101)

Residents from the following settlements said there are not enough taps in their settlements:

Ekuphumeleleni (Ward 17)

Georgehill (Ward 31)

Simplace - No 7 (Ward 34)

Gwalas Farm (Ward 61)

Staram - Basuthwini (Ward 61)

Fraser - Bhala (Ward 62)

Access to sanitation

The table below shows the types of toilets that residents use in their settlements

Toilet type	Percentage of residents
Chemical toilet	4.4%
Communal flush/ Ablution block	65.0%
Own flush	6.6%
Self-dug pit	22.4%
VIP toilet	1.6%
Total	100.0%

Residents from the following settlements said their toilets were not cleaned:

Ekukhanyeni (Ward 15)
Ekukhanyeni - Zone 1 (Ward 15)
Ekukhanyeni - Zone 2 (Ward 15)
Ekukhanyeni - Zone 4 (Ward 15)
Zamokuhle (Ward 16)
Ekuphumeleleni - Phase 1 (Ward 17)
Bloodbank - Bloodbank (Ward 18)
Georgehill (Ward 31)
Mandeni Greenhouse - Mandeni Greenhouse (Ward 34)
Simplace - No 7 (Ward 34)
Johanna Road - Sea Cow Lake (Ward 34)
Smithfield - Smithfield (Ward 34)
Mathambo - Mathambo (Ward 34)
Chappers - Chappers (35)
Chappers - Y (Ward 35)
Chappasi - Boxer (Ward 35)
Bairdene (Ward 36)
Odakeni (Ward 38)
Lungelani (Ward 58)
Canelands (Ward 58)
Mhlasini - Kwatommy (Ward 60)
Mahlabathini - A Section (Ward 60)
Staram - Basuthwini (Ward 61)
Staram - Grounding (Ward 61)
Staram - Sphethwini (Ward 61)
Umbhayi (Ward 61)
Umbhayi - Transit Camps (Ward 61)
Indluyomlilo (Ward 61)
Fraser - KwaSani (Ward 62)
Fraser - Bhala (Ward 62)
Magwaveni - Creche (Ward 62)
Magwaveni - J Section (Ward 62)
Mlazi - J Section (Ward 78)
Sdingo - J Section (Ward 78)

Khenana (Ward 101)

Khenana - Ashwell Road (Ward 101)

Cato-Crest (Gwala 1) (Ward 101)

Cato-Crest (Gwala 1) (Ward 101)

Dikwe - Zwelisha (Ward 107)

Dikwe (Ward 107)

Residents from the following settlements said they use self-dug pit toilets:

Ekukhanyeni (Ward 15)

Ekukhanyeni - Zone 1 (Ward 15)

Ekukhanyeni - Zone 2 (Ward 15)

Ekukhanyeni - Zone 4 (Ward 15)

Zamokuhle - (Ward 16)

Bloodbank - Bloodbank (Ward 18)

Georgehill (Ward 31)

Smithfield - Smithfield (Ward 34)

Simplace - No 7 (Ward 34)

Odakeni - (Ward 38)

Mhlasini - Kwatommy (Ward 60)

Mahlabathini - A Section (Ward 60)

Staram - Basuthwini (Ward 61)

Staram - Grounding (Ward 61)

Staram - Sphethwini (Ward 61)

Umbhayi (Ward 61)

Indluyomlilo (Ward 61)

Magwaveni - Creche (Ward 62)

Mlazi - J Section (Ward 78)

Khenana (Ward 101)

Khenana - Ashwell Road (Ward 101)

Cato-Crest (Gwala 1) (Ward 101)

Cato-Crest (Gwala) (Ward 101)

Dikwe - Zwelisha (Ward 107)

Dikwe (Ward 107)

Residents from the following settlements said their toilets are broken and/or blocked:

Boxwood - Boxwood (Ward 34)

Johanna Road - Sea Cow Lake (Ward 34)

Havelock (Ward 34)
Mandeni Greenhouse - Mandeni Greenhouse (Ward 34)
Mathambo - Mathambo (Ward 34)
NCP (Ward 34)
Smithfield - Smithfield (Ward 34)
Chappasi - Boxer (Ward 35)
Braidene (Ward 36)
Emakhenobhi (Ward 39)
Emakhenobhi - Block 137 (Ward 39)
Isulabasha (Ward 39)
Kwamashu A - Hostel (Ward 39)
Kwamashu - Duff Road (Ward 39)
Kwamashu - France (Ward 39)
Kwamashu - Thembalihle (Ward 39)
Mbelebeleni - Y (Ward 39)
Canelands (Ward 58)
Lungelani (Ward 58)
Umbhayi - Transit Camps (Ward 61)
Fraser - KwaSani (Ward 62)
Sdingo - J Section (Ward 78)

Residents from Braidene (Ward 36) said cleaners have no cleaning materials/chemicals.

Waste removal

Residents from the following settlements said waste was not collected from their settlements:

Ekukhanyeni (Ward 15)
Ekukhanyeni - Zone 1 (Ward 15)
Ekukhanyeni - Zone 2 (Ward 15)
Ekukhanyeni - Zone 4 (Ward 15)
Zamokuhle (Ward 16)
Ekuphumeleleni - Phase 1 (Ward 17)
Bloodbank - Bloodbank (Ward 18)
Georgehill (Ward 31)
Mandeni Greenhouse - Mandeni Greenhouse (Ward 34)
Smithfield - Smithfield (Ward 34)
NCP (Ward 34)

Chappers - Y (Ward 35)
Chappers - Chappers (Ward 35)
Chappasi - Boxer (Ward 35)
Brairdene (Ward 36)
Canelands (Ward 58)
Mhlasini - Kwatommy (Ward 60)
Staram - Sphethwini (Ward 61)
Fraser - KwaSani (Ward 62)
Tropika X2 - Tropika X2 (Ward 86)
Khenana (Ward 101)
Cato-Crest (Gwala 1) (Ward 101)
Cato-Crest (Gwala 1) (Ward 101)
Cato-Crest (Gwala) (Ward 101)
Khenana - Ashwell Road (Ward 101)

Residents from the following settlements said refuse bags are not provided in their settlements:

Bloodbank - Bloodbank (Ward 18)
Mandeni Greenhouse - Mandeni Greenhouse (Ward 34)
NCP (Ward 34)
Staram - Grounding (Ward 61)