Summary of key results for Emfuleni informal settlements - 30th April, 2021

KEY FINDINGS

<table>
<thead>
<tr>
<th>Number of settlements in this round</th>
<th>Number of residents in this round</th>
</tr>
</thead>
<tbody>
<tr>
<td>4</td>
<td>16</td>
</tr>
</tbody>
</table>

**Access to water**
- 50% of residents said there was not enough water in their settlement
- Below are the water-related challenges raised by residents:
  - Water outages
  - Low water pressure

**Access to sanitation**
- All the residents said that their toilets were not cleaned over the last 7 days
- The following are sanitation challenges raised:
  - There is not enough water in yards to keep flush toilets running, so residents now use self-dug pit toilets
  - Residents use their own means to ensure that they have access to services because they cannot rely on the municipality

**Waste removal**
- All the residents said waste was not collected from their settlements
- The main challenge is that the municipality does not provide waste removal services in some settlements

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1See page 3 for findings by settlement.
DETAILED FINDINGS

Access to Water

The table below shows the water sources that residents rely on in their settlements

<table>
<thead>
<tr>
<th>Water source</th>
<th>Percentage of residents</th>
</tr>
</thead>
<tbody>
<tr>
<td>Water tank</td>
<td>13%</td>
</tr>
<tr>
<td>Communal tap</td>
<td>50%</td>
</tr>
<tr>
<td>Own Tap</td>
<td>38%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>100.0%</strong></td>
</tr>
</tbody>
</table>

Residents from Waterdal (Ward 36) said they experienced water outages.

Residents from Evaton - Adam Road (Ward 42) said they have a problem with low water pressure.

Residents from Skikfontein De Deur said there is no water in their settlement, so they fetch it from a neighbouring settlement.

Access to sanitation

The table below shows the types of toilets that residents use in their settlements

<table>
<thead>
<tr>
<th>Toilet type</th>
<th>Percentage of residents</th>
</tr>
</thead>
<tbody>
<tr>
<td>Own Flush</td>
<td>19%</td>
</tr>
<tr>
<td>Self-dug pit</td>
<td>81%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>100.0%</strong></td>
</tr>
</tbody>
</table>

Residents from the following settlements said their toilets were not cleaned:

Waterdal (Ward 36)
Ironside (Ward 39)
Ironside (Ward 41)
Evaton - Adam Road (Ward 42)
Evaton - Chipside (Ward 42)
Skikfontein De Deur

Residents from the following settlements said they had to stop using flush toilets (now using self-dug pit toilets) because they do not have enough water in their yards:

Waterdal (Ward 36)
Evaton – Chipside (Ward 42)
Evaton – Adam Road (Ward 42)

Residents from the following settlements said community members contribute towards improving service delivery because the municipality is unreliable:
Waterdal (Ward 36)
Ironside (Ward 41)

**Waste removal**

*There is no waste removal service provided in the following settlements:*

Waterdal (Ward 36)
Ironside (Ward 39)
Ironside (Ward 41)
Evaton - Adam Road (Ward 42)
Evaton - Chipside (Ward 42)
Skikfontein De Deur