

Summary of key results for Emalahleni informal settlements - 30th April, 2021

KEY FINDINGS¹

Number of settlements in this round	Number of residents in this round
10	42

Access to water

- Just over 16% of residents said there was not enough water in their settlement
- Below are the water-related challenges raised by residents:
 - Not enough water trucks
 - Poor road conditions hinder delivery of water by trucks
 - Broken, unrepaired water pipes

Access to sanitation

- Over 92% of residents said that their toilets were not cleaned over the last 7 days
- 5% of residents said they have no access to a toilet in their settlements
- The main challenge is that the municipality is not consistent when it comes to the draining of toilets

Waste removal

- 76% of residents said waste was not collected from their settlements
- The main challenge is that the municipality does not provide waste removal services in some settlements

Good news

- At Spring Valley (Ward 18) a few Jojo tank stands were built
- In the same settlement, residents said that social workers were sent to their settlement and that their roads were graded
- At Benicon (Ward 19) residents said that the delivery of water has improved
- At Masakhane (Ward 19) residents said that they have improved access to electricity and also that water trucks come to their settlement on a daily basis
- At Mkataneni (Ward 32) the delivery of water has improved

¹See page 3 for findings by settlement.

DETAILED FINDINGS

Access to Water

The table below shows the water sources that residents rely on in their settlements

Water source	Percentage of residents
Water truck	67%
Water tank	10%
Communal tap	14%
Own Tap	5%
Borehole	5%
Total	100.0%

Residents from the following settlements said their water trucks do not provide them with enough water:

Spring Valley (Ward 18)

Five Shaft (Ward 32)

A resident from Masakhane (Ward 19) said there is no delivery of water to their settlement on rainy days because water trucks cannot move on muddy roads.

A resident from Jooma Farm (Ward 32) said their communal tap did not provide them with enough water in the past week because broken pipes were not fixed.

Access to sanitation

The table below shows the types of toilets that residents use in their settlements

Toilet type	Percentage of residents
VIP	5%
Self-dug pit	90%
No toilet	5%
Total	100.0%

Residents from the following settlements said their toilets were not cleaned:

Coronation (Ward 15)

Spring Valley (Ward 18)

Benicon (Ward 19)

El Paso (Ward 19)

Masakhane (Ward 19)

Five Shaft (Ward 32)

Jooma Farm (Ward 32)

Mkataneni (Ward 32)

Somgodla (Ward 32)

Mgewane

Residents from the following settlements said their toilets have not been drained for five or more years:

Masakhane (Ward 19)

Five Shaft (Ward 32)

Residents from Somgodla (Ward 32) said that since the municipality came to inspect the state of VIP toilets in their settlement, these toilets have never been drained.

A resident from Masakhane (Ward 19) said not all toilets were drained because the service provider contract was terminated.

A resident from El Paso (Ward 19) said the state of their access to sanitation is really bad as their self-dug pit toilets are now full.

Residents from Benicon (Ward 19) and El Paso (Ward 19) said they do not have toilets in their settlements.

Waste removal

There is no waste removal service provided in the following settlements:

Spring Valley (Ward 18)

Benicon (Ward 19)

El Paso (Ward 19)

Masakhane (Ward 19)

Five Shaft (Ward 32)

Jooma Farm (Ward 32)

Mkataneni (Ward 32)

Somgodla (Ward 32)

Mgewane