

**Summary of key results for City of Ekurhuleni informal settlements – 30<sup>th</sup> April, 2021**

**KEY FINDINGS<sup>1</sup>**

<b>Number of settlements in this round</b>	<b>Number of residents in this round</b>
26	124

***Access to water***

- Just over 12% of residents said there was not enough water in their settlement
- Below are the water-related challenges raised by residents:
  - Water outages
  - Shortage of taps
  - Broken, unrepaired taps

***Access to sanitation***

- 16% of residents said that their toilets were not cleaned over the last 7 days
- The following are sanitation challenges raised:
  - Toilets are not cleaned
  - There are not enough toilets in some settlements

***Waste removal***

- 29% of residents said waste was not collected from their settlements
- The following are waste collection challenges raised:
  - The metro does not provide waste removal service in some settlements
  - Waste is not collected consistently throughout each settlement
  - Residents from some settlements do not have access to waste bins

***Good news***

- At Mzondi, Swazi Inn (Ward 133) a resident reported that they have good access to water and that they have big water tanks in their settlement
- At Skoonplaas (Ward 72) a resident said that a damaged water pipe has recently been fixed
- Residents from Enkanini (Ward 61) and Tsietsi (Ward 61) said that everyone in their settlements has a chemical toilet in their yard; another resident from Mzondi, Swazi Inn (Ward 133) said that their toilets are well-maintained
- A resident from Somalia Park (Ward 45) said that toilets are now cleaned regularly and that they are also provided with toilet paper; another resident from Mandela (51) said that there has been an improvement in the cleaning of toilets

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<sup>1</sup>See page 4 for findings by settlement.

- At Winne Mandela, Zone 2 (Ward 89) a resident said that the metro delivered 20 new chemical toilets to their settlement
- At Tsakane, Ext 21 (Ward 86) a resident reported that waste is collected on a weekly basis and residents are given refuse bags
- At Winne Mandela, Zone 2 and Zone 3 (Ward 89) residents said that the cleaners were clearing a dumping site in their community and that this created employment opportunities for more community members
- Residents from Barcelona, Ext 34 (Ward 26) and Duduza North, Block E (Ward 102) said that the metro was building houses in their settlements
- A resident from Tsietsi (Ward 61) said that there are preparations to provide residents with electricity in their settlement
- Residents from Ekuthuleni (Ward 74) and Tsakane, Ext 21 (Ward 26) said that re-blocking has started in their settlements

### **Asivikelane #16: Metro budgets prevent toilet, tap and refuse removal traffic lights from turning green**

None of the metros' draft 2021/22 budgets (including that of the City of Ekurhuleni) set aside funds specifically for the maintenance of informal settlement infrastructure. The result is that heavily-used taps and toilets are not fixed when they break.

The City of Ekurhuleni's budget also shows no growth in allocations for the ad hoc provision of taps and toilets. Large, multi-year informal settlement upgrading projects are important providers of taps and toilets over the medium term. But these projects do not respond to the short-term need for services and they are slow to deliver. The metro budget also shows that there is no increase in the budget allocation for refuse removal. This is why Ekurhuleni's traffic lights don't turn green. With regard to the cleaning of toilets, we have seen that the return to cleaning chemical toilets only once a week (instead of twice) has kept the sanitation traffic light from going back to green.

The situation in the City of Ekurhuleni remains dire, with not a single green traffic light in Asivikelane #16.

## DETAILED FINDINGS

### Access to Water

The table below shows the water sources that residents rely on in their settlements

Water source	Percentage of residents
Water tank	4%
Communal tap	57%
Own Tap	39%
<b>Total</b>	<b>100.0%</b>

Residents from the following settlements said they experienced water outages:

Etwatwa - Overflow (Ward 65)

Etwatwa – Steve Biko (Ward 65)

Katlehong (Ward 108)

Residents from the following settlements said they need more taps:

Enkanini (Ward 61)

Mandela (Ward 51)

Residents from Mandela (Ward 51) raised concerns about broken taps.

### Access to sanitation

The table below shows the types of toilets that residents use in their settlements

Toilet type	Percentage of residents
Chemical	79%
Own flush toilet	10%
Self-dug pit	10%
<b>Total</b>	<b>100.0%</b>

Residents from the following settlements said their toilets were not cleaned:

Makause - 3 (Ward 21)

Mgoba – Ext 37 (Ward 26)

Somalia Park – Zone 6 (Ward 45)

Somalia Park (Ward 45)

Etwatwa - Steve Biko (65)

Duduza North – Block A (Ward 102)

Duduza North – Block C (Ward 102)

Duduza North – Block E (Ward 102)  
Duduza Tswelopele – Block E (Ward 102)  
Katlehong (Ward 108)  
Thinazonke  
Etwatwa - Ext 18  
Langaville Ext  
Steve Biko

Residents from the following settlements said they need more toilets:

Mandela (Ward 51)  
Etwatwa - Overflow (Ward 65)

**Waste removal**

There is no waste removal service provided in the following settlements:

Barcelona - Ext 34 (Ward 26)  
Somalia Park – Zone 6 (Ward 45)  
Somalia Park (Ward 45)  
Etwatwa – Steve Biko (Ward 65)  
Skoonplaas (Ward 72)  
Ekuthuleni (Ward 74)  
Mkhancwa (Ward 74)  
Duduza North - Block E (Ward 102)  
Mzondi - Swazi Inn (Ward 133)  
Mayfield West  
Kwaloliwe  
Langaville Ext  
Steve Biko

Residents from the following settlements said waste was not collected consistently throughout their settlements:

Barcelona - Ext 34 (Ward 26)  
Somalia Park - 6 (Ward 45)

Residents from the following settlements said waste was not collected in their settlements for a week or more:

Somalia Park - 6 (Ward 45)  
Steve Biko

Residents from the following settlements said waste was not collected in settlements due to poor road conditions:

Somalia Park - Zone 6 (Ward 45)

Somalia Park (Ward 45)

Residents from the following settlements said they do not have access to waste bins:

Vlakplaats (Ward 107)

Kwaloliwe

Residents from Mkhancwa (Ward 74) said waste was not collected in their settlement because the metro did not pay the workers who are employed to provide the service.