

Summary of key results for City of Tshwane informal settlements - 30th April, 2021

KEY FINDINGS¹

Number of settlements in this round	Number of residents in this round
6	30

Access to water

- Just over 13% of residents said there was not enough water in their settlement
- Below are the water-related challenges raised by residents:
 - Water outages
 - Delivery of water through water trucks is not reliable

Access to sanitation

- Just over 56% of residents said that their toilets were not cleaned over the last 7 days
- The main challenge is that the municipality does not clean chemical toilets, they only drain them

Waste removal

- 50% of residents said waste was not collected from their settlements
- The main challenge is that the municipality does not provide waste removal services in some settlements and that in settlements where residents do benefit from this service, it is not consistent nor is it reliable

Good news

- At Phomolong, Mamelodi a resident said they now have improved access through a water truck which comes to their settlement
- At Itereleng Informal Settlement (Ward 61) a resident said that they now have electricity in their settlement

Asivikelane #16: Metro budgets prevent toilet, tap and refuse removal traffic lights from turning green

None of the metros' draft 2021/22 budgets (including that of the City of Tshwane) set aside funds specifically for the maintenance of informal settlement infrastructure. The result is that heavily-used taps and toilets are not fixed when they break.

¹See page 4 for findings by settlement.

The City of Tshwane's budget also shows no growth in allocations for the ad hoc provision of taps and toilets. Large, multi-year informal settlement upgrading projects are important providers of taps and toilets over the medium term. But these projects do not respond to the short-term need for services and they are slow to deliver. This is why Tshwane's traffic lights don't turn green.

The situation in the City of Tshwane remains dire, with not a single green traffic light in Asivikelane #16.

DETAILED FINDINGS

Access to Water

The table below shows the water sources that residents rely on in their settlements

Water source	Percentage of residents
Water truck	7%
Water tank	3%
Communal tap	73%
Own Tap	17%
Total	100.0%

A resident from Mooiplaas, Mimosa (Ward 48) said water trucks are not reliable or consistent when providing water in their settlement as residents sometimes have to run after the truck to get access to water.

A resident from Kameeldrift said that some sections of their settlement experience water outages during the day.

Access to sanitation

The table below shows the types of toilets that residents use in their settlements

Toilet type	Percentage of residents
Chemical toilet	63%
VIP	10%
Self-dug	27%
Total	100.0%

Residents from the following settlements said the municipality did not clean their chemical toilets; they only drained them:

Kameeldrift

Phomolong, Mamelodi

A resident from Phomolong, Mamelodi said that their chemical toilet was not cleaned in the past week and they assume that it is due to difficulty of trucks accessing settlement roads during the rainy weather.

Waste removal

There is no waste removal service provided in the following settlements:

Mooiplaas - Mimosa (Ward 48)

Itereleng Informal Settlement (Ward 61)

Kameeldrift

Phomolong - Mamelodi

Residents from the following settlements said that waste collection services in their settlements are either inconsistent or not reliable:

Itereleng Informal Settlement (Ward 61)

Phomolong - Mamelodi

A resident from Kameeldrift said that each household in their settlement was given one refuse bag which is supposed to last them for the week; this is not enough.

A resident from Phomolong, Mamelodi said that waste collection did not take place in the past week and they assume that it is due to the difficulty of trucks accessing settlement roads during the rainy weather.