

**Summary of key results for Cape Town informal settlements – 30<sup>th</sup> April, 2021**

**KEY FINDINGS<sup>1</sup>**

<b>Number of settlements in this round</b>	<b>Number of residents in this round</b>
47	141

**Access to water**

- About 52% of residents said there was not enough water in their settlement
- 9% of residents said they have no access to water in their settlements
- Below are water-related challenges raised by residents:
  - Water outages
  - Low water pressure
  - Broken, unrepaired taps
  - Water truck delivers water only once a week in some settlements, and the amount delivered is not sufficient

**Access to sanitation**

- About 30% of residents said that their toilets were not cleaned over the last 7 days
- 7% of residents said they have no access to a toilet in their settlements
- The following are sanitation challenges raised:
  - Blocked or broken toilets
  - There are not enough toilets in some settlements

**Waste removal**

- 24% of residents said waste was not removed from their settlements
- The main challenge is that the municipality does not provide waste removal service in some settlements

**Good news**

- Taps have been fixed in UT Gardens - Site B (Ward 91)

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<sup>1</sup>See page 4 for detailed findings by settlement.

**Asivikelane #16: Metro budgets prevent toilet, tap and refuse removal traffic lights from turning green**

None of the metros' draft 2021/22 budgets (including that of the City of Cape Town) set aside funds specifically for the maintenance of informal settlement infrastructure. The result is that heavily-used taps and toilets are not fixed when they break.

The City of Cape Town's budget also shows no growth in allocations for the ad hoc provision of taps and toilets. Large, multi-year informal settlement upgrading projects are important providers of taps and toilets over the medium term. But these projects do not respond to the short-term need for services and they are slow to deliver. This is why Cape Town's traffic lights don't turn green.

The situation in the City of Cape Town remains dire, with not a single green traffic light in Asivikelane #16. In addition, residents from only one settlement report that taps have been fixed.

## DETAILED FINDINGS

### Access to Water

*The table below shows the water sources that residents rely on in their settlements*

Water source	Percentage of residents
Communal tap	72.3%
Own Tap	13.5%
Water tank	3.6%
Water truck	1.4
No water	9.2%
<b>Total</b>	<b>100.0%</b>

*Residents from the following settlements said they have no access to water:*

Joe Slovo Milnerton - Siqalo (Ward 4)

New Rest - Mfuleni (Ward 108)

New Rest - New Rest (Ward 108)

Siyahlala - E Section (Ward 114)

Malgas Camp

Moyamhle

*Residents from the following settlements raised concerns regarding a shortage of taps:*

Blouberg - Ekuphumleni (Ward 4)

Blouberg - Damasco (Ward 4)

Shukushukuma - Shukushukuma (Ward 16)

Europe - Europe (Ward 40)

Kanana - Kanana (Ward 40)

Phillippi East - Manzini (Ward 80)

Phillippi East - Siyahlala, F Section (Ward 80)

Taiwan - Site C (Ward 87)

Taiwan Khayelitsha - Tambo (Ward 87)

Taiwan Khayelitsha - Zola Square (Ward 87)

VV Section - Site B (Ward 91)

Qandu Qandu - Greenpoint (Ward 93)

Qandu Qandu - F Section (Ward 93)

Mpolweni (Ward 95)

Santini Santini (Ward 108)

Europe - Europe (Ward 40)

Residents from the following settlements said they experienced water outages:

Imizamo Yethu (Ward 74)

Imizamo Yethu - Molefe St (Ward 74)

Imizamo Yethu - Mini St (Ward 74)

Siyahlala - C Section (Ward 80)

Siyahlala - D Section (Ward 80)

LR Section - Site B (Ward 93)

Mzomomhle - LR Section, Site B (Ward 93)

Taiwan - Taiwan Section (Ward 93)

Qandu Qandu - Greenpoint (Ward 93)

Qandu Qandu - F Section (Ward 93)

Azania Khayelitsha (Ward 99)

Green Park - Green Park (Ward 114)

Residents from the following settlements said they have a problem with low water pressure:

Blouberg - Damasco (Ward 4)

Bosasa - Bosasa (Ward 16)

Shukushukuma - Shukushukuma (Ward 16)

Europe - Europe (Ward 40)

Phillippi East - Manzini (Ward 80)

Phillippi East - Siyahlala, F Section (Ward 80)

Never Never (Ward 88)

Taiwan - Site C (Ward 87)

Taiwan\_Khayelitsha - Taiwan Tambo (Ward 87)

Burundi - Burundi (Ward 114)

Green Park - Green Park (Ward 114)

Ndofaya

Residents from the following settlements raised concerns regarding broken taps

Joe Slovo Milnerton - Damasco (Ward 4)

Phillippi\_East - Ekuphumleni (Ward 80)

Phillippi East - Manzini (Ward 80)

Phillippi East - Siyahlala F Section (Ward 80)

Taiwan\_Khayelitsha - Taiwan Zola Square (Ward 87)

UT Gardens - Site B (Ward 91)

Residents of Mpolweni said the water trucks deliver water only once a week.

**Access to sanitation**

The table below shows the types of toilets that residents use in their settlements

Toilet type	Percentage of residents
Chemical toilet	29.8%
Communal flush/ Ablution block	44.7%
Own flush	11.3%
Portable container	5.0%
VIP toilet	1.4%
Self-dug pit	0.7%
No toilet	7.1%
<b>Total</b>	<b>100.0%</b>

Residents from the following settlements said they have no access to a toilet in their settlements:

Joe Slovo Milnerton - Siqalo (Ward 4)

Joe Slovo Milnerton - Marikana CT (Ward 92)

Makhaza - Thembeni (Ward 95)

New Rest – Mfuleni (Ward 108)

New Rest - New Rest (Ward 108)

Malgas Camp (Ward 114)

Residents from the following settlements said their toilets were not cleaned:

Joe Slovo Milnerton - Siqalo (Ward 4)

Blouberg - Ekuphumleni (Ward 4)

Blouberg - Damasco (Ward 4)

Europe - Europe (Ward 40)

Kanana - Kanana (Ward 40)

Imizamo Yethu (Ward 74)

Imizamo Yethu - Moses Kotane Ave (Ward 74)

Imizamo Yethu - Molokoane St (Ward 74)

Imizamo Yethu - Molefe St (Ward 74)

Imizamo Yethu - Dontseyakhe (Ward 74)

Imizamo Yethu - Mlangeni St (Ward 74)

Phillippi East - Siyahlala, F Section (Ward 80)

Phillippi East - Manzini (Ward 80)

UT Litha Park - Site B (Ward 91)

VV Section - Site B (Ward 91)

UT Gardens - Site B (Ward 91)

Joe Slovo Milnerton - Marikana CT (Ward 92)

K2 Section - K2 Section (Ward 93)

Mzamomhle - LR Section, Site B (Ward 93)

Khayelitsha - LR Section (Ward 93)

K2 Section - K2 Section (Ward 93)

K2 Section - L2 (Ward 93)

Makhaza - Thembeni (Ward 95)

Santini - Santini (Ward 108)

New Rest - Mfuleni (Ward 108)

New Rest - New Rest (Ward 108)

Malgas Camp (Ward 114)

Covid 19 Drift Sands

*Residents from the following settlements said their toilets need maintenance:*

Blouberg - Damasco (Ward 4)

Shukushukuma - Shukushukuma (Ward 16)

Phillippi East - Manzini (Ward 80)

Siyahlala - C Section (Ward 80)

Taiwan Khayelitsha - Maphelo (Ward 87)

Never Never (Ward 88)

UT Gardens - Site B (Ward 91)

VV Section - Site B (Ward 91)

Khayelitsha - LR Section (Ward 93)

K2 Section - K2 Section (Ward 93)

Thambo Square (Ward 108)

Burundi - Burundi (Ward 114)

Bosasa - Bosasa

Residents from the following settlements said there are not enough toilets in their settlements:

Blouberg - Ekuphumleni (Ward 4)

Blouberg - Damasco (Ward 4)

Phillippi East - Manzini (Ward 80)

Azania Khayelitsha (Ward 99)

### **Waste removal**

There is no waste removal service provided in the following settlements:

Joe Slovo Milnerton - Siqalo (Ward 4)

Blouberg - Ekuphumleni (Ward 4)

Blouberg - Damasco (Ward 4)

Blouberg - Ekuphumleni (Ward 4)

Seskhona Philippi East (Ward 35)

Seskhona Philippi East - Waterfront (Ward 35)

Europe - Europe (Ward 40)

Phillippi East - Siyahlala, F Section (Ward 80)

Phillippi East - Manzini (Ward 80)

Qandu Qandu - F Section (Ward 93)

Qandu Qandu - I Section (Ward 93)

Qandu Qandu - M Section (Ward 93)

Qandu Qandu - Greenpoint (Ward 93)

Makhaza - Thembeni (Ward 95)

Mpolweni (Ward 95)

Joe Slovo Milnerton - Marikana CT (Ward 105)

New Rest - Mfuleni (Ward 108)

New Rest - New Rest (Ward 108)

Malgas Camp (Ward 114)

Covid 19 Drift Sands