Summary of key results for Buffalo City informal settlements - 30th April, 2021

KEY FINDINGS

<table>
<thead>
<tr>
<th>Number of settlements in this round</th>
<th>Number of residents in this round</th>
</tr>
</thead>
<tbody>
<tr>
<td>14</td>
<td>133</td>
</tr>
</tbody>
</table>

**Access to water**
- 27% of residents said there was not enough water in their settlement
- 9% of residents said they have no access to water in their settlements
- Below are the water-related challenges raised by residents:
  - Water outages
  - Low water pressure
  - Broken taps

**Access to sanitation**
- 37% of residents said that their toilets were not cleaned over the last 7 days
- About 8% of residents said they have no access to a toilet in their settlements
- The following are sanitation challenges raised:
  - Blocked or broken toilets
  - There are not enough toilets in some settlements
  - There are no cleaning materials/chemicals in some settlements

**Waste removal**
- About 52% of residents said waste was not collected from their settlements
- The municipality does not provide waste removal service in some settlements
- Some residents said they do not receive garbage bags

**Good news**
- A leaking pipe in Orange Grove - Magalini Abomvu (Ward 46) has been fixed
- Toilets have been added in Gonubie - Mzamomhle (Ward 27)
- An illegal dumping site has been cleared in Cambridge Location (Ward 16)
- Taps have been fixed and toilets added in Dayisi - Emibhobheni (Ward 13)
- Taps have been fixed in Orange Grove - Bhananeni (Ward 46)
- More days have been added for waste removal in Duncan Village - Holomisa (Ward 2)
- A water pipe was fixed in Orange Grove - Magalini Abomvu (Ward 46)

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1See page 4 for detailed findings by settlement.
Asivikelane #16: Metro toilet, tap and refuse removal traffic lights still not green

None of the metros’ draft 2021/22 budgets (including that of Buffalo City) set aside funds specifically for the maintenance of informal settlement infrastructure. The result is that heavily-used taps and toilets are not fixed when they break.

The situation in Buffalo City remains dire, with not a single green traffic light in Asivikelane #16.
DETAILED FINDINGS

Access to Water

The table below shows the water sources that residents rely on in their settlements:

<table>
<thead>
<tr>
<th>Water source</th>
<th>Percentage of residents</th>
</tr>
</thead>
<tbody>
<tr>
<td>Communal tap</td>
<td>89.5%</td>
</tr>
<tr>
<td>Own Tap</td>
<td>1.5%</td>
</tr>
<tr>
<td>No water</td>
<td>9.0%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>100.0%</strong></td>
</tr>
</tbody>
</table>

Residents from the following settlements have no access to water in their settlements:

- Chicken Farm - Chicken Farm (Ward 13)
- Mdantsane - Hani Park (Ward 30)
- Orange Grove - B-Section (Ward 46)
- Orange Grove - C-Section (Ward 46)
- Leaches Bay - Endlovini (Ward 46)
- Santa - Masiphumle (Ward 46)

Residents from the following settlements said they experienced water outages:

- Scenery Park - Ekuphumleni (Ward 5)
- Beacon Bay - Nompumelelo (Ward 15)

Residents from the following settlements said they have a problem with low water pressure:

- Braelyn Ext 10 - Nkandla (Ward 9)
- Leaches Bay - Endlovini (Ward 46)

Residents from the following settlements raised concerns regarding broken taps:

- Mdantsane - Sisulu (Ward 11)
- Mdantsane - Winnie Park (Ward 11)

Access to sanitation

The table below shows the types of toilets that residents use in their settlements:

<table>
<thead>
<tr>
<th>Toilet type</th>
<th>Percentage of residents</th>
</tr>
</thead>
<tbody>
<tr>
<td>Communal flush</td>
<td>82.7%</td>
</tr>
<tr>
<td>Own flush toilet</td>
<td>3.0%</td>
</tr>
<tr>
<td>Self-dug pit</td>
<td>6.8%</td>
</tr>
<tr>
<td>No toilet</td>
<td>7.5%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>100.0%</strong></td>
</tr>
</tbody>
</table>
Residents from the following settlements do not have toilets in their settlement:

Scenery Park - Phola Park (Ward 5)
Chicken Farm - Chicken Farm (Ward 13)
Santa - Masiphumle (Ward 46)

Residents from the following settlements said their toilets were not cleaned:

Duncan Village - Holomisa (Ward 2)
Scenery Park - Ekuphumleni (Ward 5)
Scenery Park - Eskom (Ward 5)
Scenery Park - Phola Park (Ward 5)
Braelyn Ext 10 - Nkandla (Ward 9)
East Bank - Muvhango (Ward 10)
Mdantsane - Sisulu (Ward 11)
Mdantsane - Winnie Park (Ward 11)
Chicken Farm - Chicken Farm (Ward 13)
Beacon Bay - Nompumelelo (Ward 15)
Cambridge Location - Cambridge Location (Ward 16)
Mdantsane - Hani Park (Ward 30)
Leaches Bay - Endlovini (Ward 46)
Orange Grove - Airport Park (Ward 46)
Orange Grove - Bhananeni (Ward 46)
Orange Grove - B-Section (46)
Orange Grove - C-Section (Ward 46)
Orange Grove - D-Section (Ward 46)
Orange Grove - Magalini Abomvu (Ward 46)
Orange Grove - Mpelazwe (Ward 46)
Orange Grove - Nyathi Street (Ward 46)
Orange Grove - Orange Grove (Ward 46)
Santa - Masiphumle (Ward 46)
Mdantsane - Stofile (Ward 48)

Residents from the following settlements said their toilets need maintenance:

Scenery Park - Phola Park (Ward 5)
Duncan Village - Bhomela (Ward 8)
Braelyn Ext 10 - Nkandla (Ward 9)
East Bank - Muvhango (Ward 10)
Mdantsane - Sisulu (Ward 11)
Residents of Dayisi - Emibhobheni (Ward 13) said they need more toilets.

Residents from the following settlements said cleaners have no cleaning materials:
Duncan Village - Jwayi (Ward 8)
Duncan Village - Magqwashu (Ward 8)
Mdantsane - Winnie Park (Ward 11)

**Waste removal**

There is no waste removal service provided in the following settlements:
Scenery Park - Ekuphumleni (Ward 5)
Scenery Park - Eskom (Ward 5)
Scenery Park - Phola Park (Ward 5)
Braelyn Ext 10 - Nkandla (Ward 9)
Dayisi - Emibhobheni (Ward 13)
Santa - Masiphumle (Ward 46)

Residents from the following settlements said they do not receive garbage bags:
Beacon Bay - Nompumelelo (Ward 15)
Scenery Park - Phola Park (Ward 5)
Dayisi - Emibhobheni (Ward 13)
Mdantsane - Sisulu (Ward 11)
East Bank - Muvhango (Ward 10)

Residents from the settlements below said waste skips were removed from their areas:
Scenery Park - Phola Park (Ward 5)
East Bank - Muvhango (Ward 10)