

Summary of key results for Buffalo City informal settlements - 30th April, 2021

KEY FINDINGS¹

Number of settlements in this round	Number of residents in this round
14	133

Access to water

- 27% of residents said there was not enough water in their settlement
- 9% of residents said they have no access to water in their settlements
- Below are the water-related challenges raised by residents:
 - Water outages
 - Low water pressure
 - Broken taps

Access to sanitation

- 37% of residents said that their toilets were not cleaned over the last 7 days
- About 8% of residents said they have no access to a toilet in their settlements
- The following are sanitation challenges raised:
 - Blocked or broken toilets
 - There are not enough toilets in some settlements
 - There are no cleaning materials/chemicals in some settlements

Waste removal

- About 52% of residents said waste was not collected from their settlements
- The municipality does not provide waste removal service in some settlements
- Some residents said they do not receive garbage bags

Good news

- A leaking pipe in Orange Grove - Magalini Abomvu (Ward 46) has been fixed
- Toilets have been added in Gonubie - Mzamomhle (Ward 27)
- An illegal dumping site has been cleared in Cambridge Location (Ward 16)
- Taps have been fixed and toilets added in Dayisi - Emibhobheni (Ward 13)
- Taps have been fixed in Orange Grove - Bhananeni (Ward 46)
- More days have been added for waste removal in Duncan Village - Holomisa (Ward 2)
- A water pipe was fixed in Orange Grove - Magalini Abomvu (Ward 46)

¹See page 4 for detailed findings by settlement.

Asivikelane #16: Metro toilet, tap and refuse removal traffic lights still not green

None of the metros' draft 2021/22 budgets (including that of Buffalo City) set aside funds specifically for the maintenance of informal settlement infrastructure. The result is that heavily-used taps and toilets are not fixed when they break.

The situation in Buffalo City remains dire, with not a single green traffic light in Asivikelane #16.

DETAILED FINDINGS

Access to Water

The table below shows the water sources that residents rely on in their settlements

Water source	Percentage of residents
Communal tap	89.5%
Own Tap	1.5%
No water	9.0%
Total	100.0%

Residents from the following settlements have no access to water in their settlements:

Chicken Farm - Chicken Farm (Ward 13)

Mdantsane - Hani Park (Ward 30)

Orange Grove - B-Section (Ward 46)

Orange Grove - C-Section (Ward 46)

Leaches Bay - Endlovini (Ward 46)

Santa - Masiphumle (Ward 46)

Residents from the following settlements said they experienced water outages:

Scenery Park - Ekuphumleni (Ward 5)

Beacon Bay - Nompumelelo (Ward 15)

Residents from the following settlements said they have a problem with low water pressure:

Braelyn Ext 10 - Nkandla (Ward 9)

Leaches Bay - Endlovini (Ward 46)

Residents from the following settlements raised concerns regarding broken taps:

Mdantsane - Sisulu (Ward 11)

Mdantsane - Winnie Park (Ward 11)

Access to sanitation

The table below shows the types of toilets that residents use in their settlements:

Toilet type	Percentage of residents
Communal flush	82.7%
Own flush toilet	3.0%
Self-dug pit	6.8%
No toilet	7.5%
Total	100.0%

Residents from the following settlements do not have toilets in their settlement:

Scenery Park - Phola Park (Ward 5)

Chicken Farm - Chicken Farm (Ward 13)

Santa - Masiphumle (Ward 46)

Residents from the following settlements said their toilets were not cleaned:

Duncan Village - Holomisa (Ward 2)

Scenery Park - Ekuphumleni (Ward 5)

Scenery Park - Eskom (Ward 5)

Scenery Park - Phola Park (Ward 5)

Braelyn Ext 10 - Nkandla (Ward 9)

East Bank - Muvhango (Ward 10)

Mdantsane - Sisulu (Ward 11)

Mdantsane - Winnie Park (Ward 11)

Chicken Farm - Chicken Farm (Ward 13)

Beacon Bay - Nompumelelo (Ward 15)

Cambridge Location - Cambridge Location (Ward 16)

Mdantsane - Hani Park (Ward 30)

Leaches Bay - Endlovini (Ward 46)

Orange Grove - Airport Park (Ward 46)

Orange Grove - Bhananeni (Ward 46)

Orange Grove - B-Section (46)

Orange Grove - C-Section (Ward 46)

Orange Grove - D-Section (Ward 46)

Orange Grove - Magalini Abomvu (Ward 46)

Orange Grove - Mpelazwe (Ward 46)

Orange Grove - Nyathi Street (Ward 46)

Orange Grove - Orange Grove (Ward 46)

Santa - Masiphumle (Ward 46)

Mdantsane - Stofile (Ward 48)

Residents from the following settlements said their toilets need maintenance:

Scenery Park - Phola Park (Ward 5)

Duncan Village - Bhomela (Ward 8)

Braelyn Ext 10 - Nkandla (Ward 9)

East Bank - Muvhango (Ward 10)

Mdantsane - Sisulu (Ward 11)

Beacon Bay - Nompumelelo (Ward 15)

Mdantsane - Stofile (Ward 48)

Residents of Dayisi - Emibhobheni (Ward 13) said they need more toilets.

Residents from the following settlements said cleaners have no cleaning materials:

Duncan Village - Jwayi (Ward 8)

Duncan Village - Magqwashu (Ward 8)

Mdantsane - Winnie Park (Ward 11)

Waste removal

There is no waste removal service provided in the following settlements:

Scenery Park - Ekuphumleni (Ward 5)

Scenery Park - Eskom (Ward 5)

Scenery Park - Phola Park (Ward 5)

Braelyn Ext 10 - Nkandla (Ward 9)

Dayisi - Emibhobheni (Ward 13)

Santa - Masiphumle (Ward 46)

Resident from the following settlements said they do not receive garbage bags:

Beacon Bay - Nompumelelo (Ward 15)

Scenery Park - Phola Park (Ward 5)

Dayisi - Emibhobheni (Ward 13)

Mdantsane - Sisulu (Ward 11)

East Bank - Muvhango (Ward 10)

Residents from the settlements below said waste skips were removed from their areas:

Scenery Park - Phola Park (Ward 5)

East Bank - Muvhango (Ward 10)