Residents in two settlements report improved draining of their town while dumping sites were cleaned in truck now delivers water to the settlement three times a day, In residents from meeldrift 500 temporary structures built. In the ward a road was tarred and improved in maintenance of taps and toilets, while settlements report better main access to water improved from red to light orange, with residents

Metro budgets also show no growth in allocations for the ad hoc provision of taps and toilets. Large, multi-year informal settlement upgrading projects are important providers of taps and toilets over the medium term. But these projects do not respond to the short-term need for services. This is why metro traffic lights don’t turn green. When metro water and sanitation departments run out of money for maintenance and for new taps and toilets, green traffic lights turn red. And the large upgrading projects implemented by metro human settlements departments are slow to deliver. Metro budgets prevent toilet, tap and refuse removal traffic lights from turning green

None of the metros’ 2021/22 budgets set aside funds specifically for the maintenance of informal settlement infrastructure. The result is that heavily used taps and toilets are not fixed when they break. Metro budgets also show no growth in allocations for the ad hoc provision of taps and toilets. Large, multi-year informal settlement upgrading projects are important providers of taps and toilets over the medium term. But these projects do not respond to the short-term need for services. This is why metro traffic lights don’t turn green. When metro water and sanitation departments run out of money for maintenance and for new taps and toilets, green traffic lights turn red. And the large upgrading projects implemented by metro human settlements departments are slow to deliver.

Asivikelane 16 reports many examples of the delivery of new taps and toilets, repairs to these services, improved toilet cleaning and better waste collection in several communities. But overall the situation remains dire as not a single municipality scored a green light in Asivikelane 16.

In line with the maintenance budget problem, residents in most of the metro and local municipalities report broken and leaking taps and pipes, as well as low water pressure, water odours and not enough taps in their settlements. Broken and blocked toilets also remain a problem in eThekwini and Buffalo City. In line with the lack of short-term provision of services, there are still residents in Cape Town, Johannesburg, Buffalo City, Nelson Mandela Bay and Manguang who report that they don’t have access to water.

In Johannesburg, residents in Tjovito report that the water truck now delivers water to the settlement three times a day, while dumping sites were cleaned in Lawley. In Greater Kliptown individual stands were connected to the electricity grid. Residents in two settlements report improved draining of their toilets.

Refuse removal also remains in crisis. Residents from all metros and non-metros report that some settlements do not receive any refuse removal services, or the service is irregular. In Johannesburg, eThekwini, Buffalo City and Nelson Mandela Bay, many residents do not receive plastic refuse bags although all these metros claim to be providing bags. For example, residents from Brackenfell, George Hill, Cato- Crest and Khenana in eThekwini report that they do not have access to toilets.

In Johannesburg, eThekwini, Cape Town, Mamelodi, Msunduzi, Nelson Mandela Bay and Emalahleni continue to report that there are not enough tanks and trucks, and delivery is irregular. Some settlements in all four non-metros and all the metros report that they do not have access to toilets.

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