GOOD NEWS

- In Cape Town, residents in Ses’Khona Philippi received a few taps and temporary toilets as well as a refuse container.
- In Cape Town, residents in Azaiba, Khayelitsha received new water tanks and taps and toilets were cleaned three times per week.
- At G-section, Nompumelelo in Buffalo City, two toilets that serve over 300 hundred households and a taxi rank were fixed after two years of neglect.
- In Masson in Msunduzi a burst sewer affecting 150 houses was repaired.
- The Ekurhuleni the traffic light for both toilet cleaning and refuse removal improved from dark orange to light orange.
- In eThekwini refuse was removed in Burnwood informal settlement.
- In Tshwane refuse was removed in informal settlements in region 6.

HOT SPOTS

- Residents in Tshwane, eThekwini, NMB and Cape Town who receive water from trucks and tanks, report that trucks do not come as often as needed and some areas do not have enough water tanks.
- Many residents in Cape Town, NMB, eThekwini, Johannesburg, Buffa City, Tshwane and Mangaung report that they do not receive any refuse removal services. In Ekurhuleni, Cape Town, Johannesburg and eThekwini, some residents report irregular service. Many residents in Johannesburg and eThekwini report that they have not received refuse bags, making it difficult to collect and deposit refuse.
- Some residents in Cape Town, Buffalo City, Mangaung and NMB still do not have access to toilets at all. In Ekurhuleni, NMB, Johannesburg and Buffalo City, residents report that there are not enough toilets. Broken and blocked toilets remain a problem, particularly in Buffalo City and eThekwini.

DATA NOTES: 973 residents from 232 settlements responded over the last week. Detailed results and comments from residents are available on the Asivikelane website. Krynysa and Mossel Bay’s traffic lights for toilet cleaning/drainage are greyed out because residents clean their own toilets with materials provided by the government.

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