**Voices of Informal Settlement Residents during the COVID-19 Crisis**

**Tuesday 30 June 2020: Green Shoots?** While there are still too many red lights, almost all non-metro municipalities have improved their services to informal settlements.

**Non-Metro Municipalities: In Your Informal Settlement over the Last 7 Days...**

**Hotspots**
- Many Port St. Johns, Emfuleni, Emalahleni and Msunduzi residents do not have access to municipal sanitation and have had to construct their own pit toilets.
- Many residents from Port St. Johns, Emalahleni and Emfuleni also do not have regular access to water.

**Good News!**
- Mossel Bay and Msunduzi did better than most metros in the provision of public lighting in informal settlements.
- Although still at crisis levels, Msunduzi and Emfuleni have made a start on toilet cleaning.

**Key to Traffic Lights:**
- **Red:** 60% or fewer respondents said yes
- **Dark Orange:** Between 60% and 75% of respondents said yes
- **Light Orange:** Between 75% and 90% of respondents said yes
- **Green:** 90% or more respondents said yes

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